

Clarifications: Procurement Of General Support Services For Central Cluster Offices.

ITB No. GSU (Proc)/ GSS SBP BSC Central / 395870 /2026

#	Queries/Comments	Responses												
1.	What would be the amount of Bid Security?	<p>Scanned copy of Bid Security as per following details in favor of SBP BSC (FTN#9022604-6) is to be submitted through E-PADS along with technical proposal and Bid Security in Original is to be dispatched to the address given in ITB and the same must reach before Bid submission deadline i.e. April 23, 2026, at 11:00 AM (PST). Non-receipt of original Bid Security before the Bid submission deadline will lead to rejection of Bid.</p> <table border="1"><thead><tr><th>Package #</th><th>Procurement Title</th><th>Bid Security (Rs.)</th></tr></thead><tbody><tr><td>Package 1</td><td>Floor Management Services for SBP BSC Central Cluster Offices</td><td>210,000/-</td></tr><tr><td>Package 2</td><td>Fleet Management Services for SBP BSC Central Cluster Offices</td><td>100,000/-</td></tr><tr><td>Package 3</td><td>Maintenance Services for IT & Security Equipment of SBP BSC Central Cluster Offices</td><td>190,000/-</td></tr></tbody></table>	Package #	Procurement Title	Bid Security (Rs.)	Package 1	Floor Management Services for SBP BSC Central Cluster Offices	210,000/-	Package 2	Fleet Management Services for SBP BSC Central Cluster Offices	100,000/-	Package 3	Maintenance Services for IT & Security Equipment of SBP BSC Central Cluster Offices	190,000/-
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2.	Should the bidder indicate the number of resources to be deployed at each service location and for each service category in the “Proposed Services Management Plan” column of Schedule E, or does SBP require a detailed service management plan instead?	<p>Bidder is required to mention number of resources to be deployed against each location. As mentioned in Schedule-E to Bid, the resources against all the components should be clearly mentioned in the given table. In case of missing information, the bid shall be rejected as per ITB 11. The bidder cannot alter the given table. Any alteration shall also amount to rejection of the bid as per ITB 15</p>												
3.	Is there any requirement for supervisor?	<p>Yes, to ensure the availability of uninterrupted services at the specified service points and to fulfill the operational requirements, the service provider must depute at least one supervisor at the Client’s premises.</p>												
