



# SBP BANKING SERVICES CORPORATION (SBP BSC)

## Invitation to Bids (ITB)

ITB No. GSD (Proc. II)/CCM-PRI /3781/2023

SBP Banking Services Corporation for the purpose of Pakistan Remittance Initiative invites sealed bids from eligible Bidders, registered with relevant tax authorities, who appear on the Active Taxpayers List of FBR, for providing *Procurement of Call Center Management Services*, at Camp office located in Karachi.

Bidding documents containing detailed Description of Services, Terms & Conditions, etc. are available for the interested Bidders from the address given below on submission of a request duly accompanied by NTN registration certificate. Bidding documents can also be downloaded from SBP website at [www.sbp.org.pk](http://www.sbp.org.pk) free of cost and submit the bids on the said bidding documents in accordance with requirements. In case of any discrepancy/conflict, provisions of Bidding documents including any addenda posted on the procuring agency's website, shall prevail.

A Pre-Bid meeting will be held on **February 02, 2023 at 11:00 AM** via Zoom Meeting Application. The Meeting ID & Passcode is given in the Bidding Documents.

The bids prepared in accordance with the instructions provided in the Bidding documents must be delivered in a hard copy submitted (in person, or by post) on or before **February 13, 2023 at 11:00 AM** which shall be opened on the same day at **11:30 AM** at Learning Resource Centre/Heritage Meeting, State Bank of Pakistan, I.I. Chundrigar Road, Karachi, Pakistan in the presence of representatives of firms who may choose to be present. This advertisement is also available on websites: [www.sbp.org.pk](http://www.sbp.org.pk) & [www.ppra.org.pk](http://www.ppra.org.pk)

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