



State Bank of Pakistan (SBP BSC)

Invitation for Bids (IFB)

IFB No. GSD (PROC-I)/036536/ SLA/Avaya/2021

Date: 27 May 2021

1. The State Bank of Pakistan (SBP) intends to acquire maintenance and support services for its in use AVAYA IP PABX System. Sealed bids are invited from all eligible Bidders that meet the following eligibility criteria:

- a. Bidder must be a manufacturer (OEM) or an authorized agent/partner of OEM in Pakistan with a currently valid authorization certificate of OEM;
- b. Bidder must have experience of at least 03 (three) similar assignments of providing Maintenance and Technical Support of same OEM during last 05 (five) years;
- c. Bidder must have at least 02 (two) OEM Certified Engineers/Technicians;
- d. Bidder must have point of presence in Karachi;
- e. Bidder must have Annual Sales volume/Gross Turnover of at least PKR 10 million (Rupees ten million) in any of last three 03 (three) years;
- f. Bidder must be registered with Income Tax and Sales Tax Departments and must appear on active taxpayer list of FBR;

2. Bidding documents containing detailed terms and conditions, etc. are available free of cost for the interested bidders on submission of a written application from the address given below during office hours after publication of IFB till closing thereof. This IFB is also uploaded for display on the websites <http://www.ppra.org.pk> and <http://www.sbp.org.pk>.

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Thursday, 17 June 2021, 11:00 am**. Bids will be opened same day at **11:30 am**, at Meeting Room, General Services Department 4th Floor BSC House , State Bank of Pakistan Banking Services Corporation , I.I Chundrigar Road, Karachi –Pakistan.

Senior Joint Director

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