



State Bank of Pakistan (SBP BSC)

## Invitation for Bids (IFB)

*IFB No. GSD (PROC-I)/081993/CA Upgrade/2020*

*Date: 28 October 2020*

1. State Bank of Pakistan (SBP) intends to upgrade and enhance its in use CA Service Desk Software to CA Service Management Enterprise Package along with implementation, maintenance and technical support services. Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

- a. Bidder must be a manufacturer (OEM) or its authorized agent/partner in Pakistan with a currently valid authorization certificate of OEM;
- b. Bidder must have experience of at least 02 (two) assignments of CA Software products during last 05 (five) years;
- c. Bidder should have verifiable support services set-up in Karachi;
- d. Bidder must have at least 02 (two) OEM trained or certified technical resources;
- e. Bidder must be registered with Income Tax and Sales Tax Departments and must appear on Active Taxpayer List of FBR.

2. Bidding documents containing detailed terms and conditions, etc. are available free of cost for the interested bidders from the address given below on submission of a written application.

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Friday, 13 November 2020, 11:00 am**. Bids will be opened same day at **11:30 am**, at Meeting Room, General Services Department 4<sup>th</sup> Floor BSC House, State Bank of Pakistan Banking Services Corporation, I.I Chundrigar Road, Karachi – Pakistan. This advertisement is also available on PPRA and SBP websites at <http://www.ppra.org.pk> and <http://www.sbp.org.pk>.

### **Senior Joint Director**

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