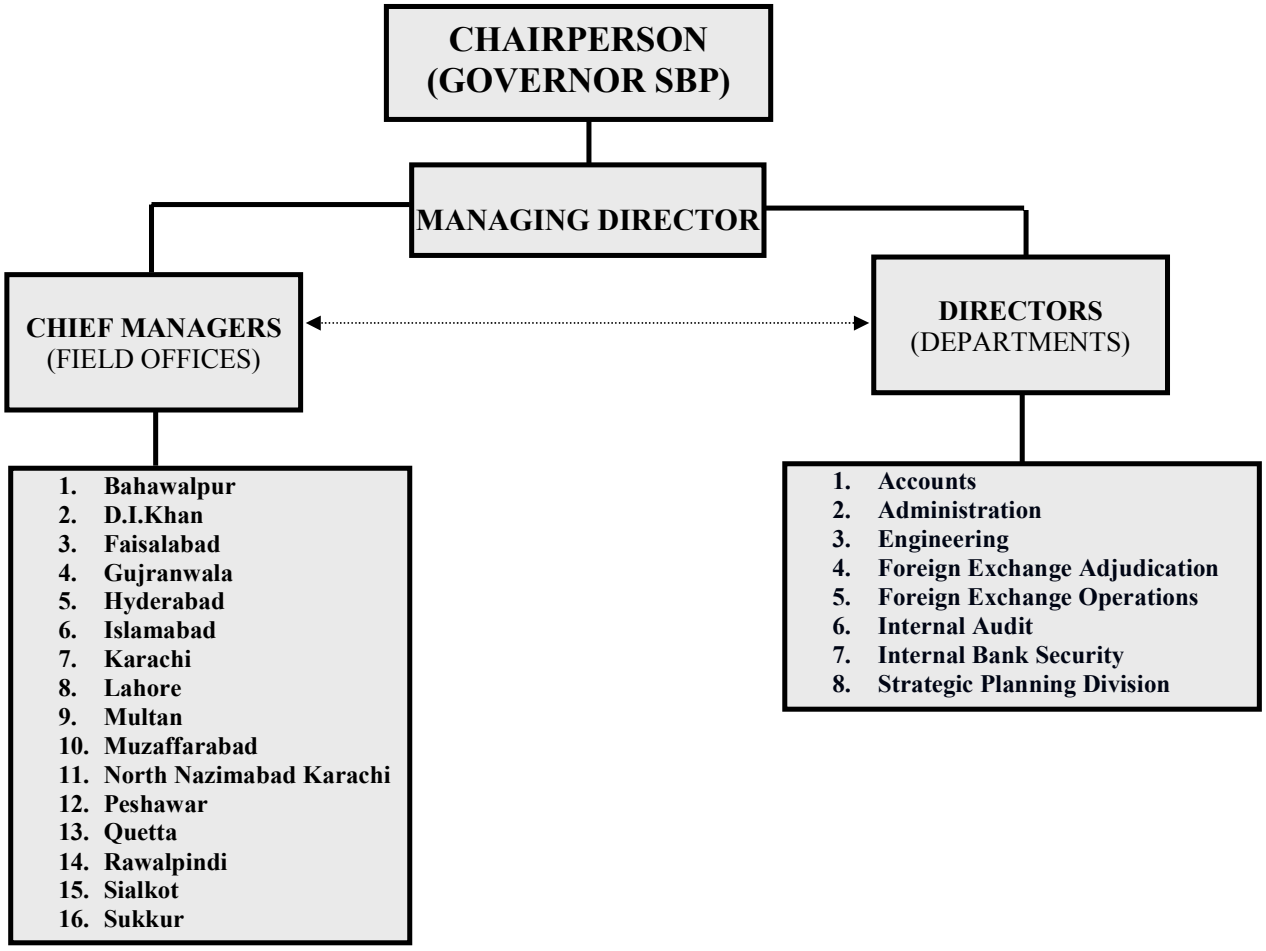II. CHAIN OF COMMAND