

---

# Annual Performance Review 2013-14



## SBP Banking Services Corporation

<i>Vision</i>	<i>Mission</i>
<i>To develop SBP-BSC into a dynamic and efficient organization equipped with requisite technology and human resource capable of extending sustainable support to the State Bank of Pakistan in achieving its objectives</i>	<i>To provide excellent banking and financial services to stakeholders besides ensuring implementation of SBP policies in order to command their trust and respect</i>

# **A** NNUAL PERFORMANCE REVIEW

## 2013-14

### ***About this Report***

Annual Performance Review is a regular publication of SBP Banking Services Corporation (Bank). The report envisages detailed record of BSC's performance and operational functions conducted during the year 2013-14. Following are the broad areas covered in the report:

- Key business areas and institutional framework of SBP-BSC
- Detailed profile of Departments serving as operational and supporting wings of SBP-BSC
- Financial Statements of SBP-BSC

*Annual Performance Review is available at the following website:*  
**[www.sbp.org.pk/publications](http://www.sbp.org.pk/publications)**

*For more information, please contact:*

***Director, Strategic & Corporate Planning Department,  
SBP Banking Services Corporation, Head Office, 4th Floor, BSC House,  
I.I. Chundrigar Road, Karachi.***

# About SBP Banking Services Corporation

*Being a functional subsidiary of State Bank of Pakistan, SBP Banking Services Corporation performs currency management functions (distribution of fresh currency notes and coins, and lifting of soiled banknotes from the market), provides banking services to the Government and financial institutions, and promotes and implements SBP policies in the areas of Development Finance (SME, Agriculture, and Microfinance), Foreign Exchange Operations & Adjudication and in different credit schemes through its Field Offices across Pakistan.*

## Priorities

- *Provision of quality banking services to Government, banks etc;*
- *Currency Management;*
- *Promotion and implementation of SBP policies;*
- *Foreign Exchange Operations and Adjudication;*
- *Managing the risks; and*
- *Nurturing organization's efficient & dynamic human resource.*

## Strategic Framework

- *Optimum use of technology to enhance efficiency;*
- *Continue to act on behalf of State Bank of Pakistan;*
- *Maintain a sound financial and organizational footing; and*
- *Pursue a changing management and organizational development policy.*

## Goal

- *Acquiring higher level of satisfaction of stakeholders through:*
  - *Improved efficiency;*
  - *Reducing processing time;*
  - *Friendly attitude towards customers; and*
  - *Improving effectiveness in SBP's policy implementation.*

---

# The Team

---

## Team Leader

**Mr. Zafar Iqbal**

Director

Strategic & Corporate Planning Department

zafar.iq@sbp.org.pk

## Members

**Mr. Ayub-ul-Hasan**

Additional Director

Strategic & Corporate Planning Department

ayubul.hasan@sbp.org.pk

**Mr. Ubaidullah M. Sufyan**

Assistant Director

Strategic & Corporate Planning Department

ubaidullah.sufyan@sbp.org.pk

## The Team Appreciates ...

and expresses gratitude for the valuable support by all Directors, Chief Managers and APR Contributors, in addition to the guidance of the Management Committee on Publications, for making this publication a standardized document.