

Table of Contents

Message from the Governor SBP - Chairman Board of Directors, SBP-BSC	i
Message from the Managing Director, SBP-BSC	iii
Governance Structure of SBP Banking Services Corporation	v
1 Banking Services to the Government and Financial Institutions	1
1.1 Overview	3
1.2 Management of Government Accounts	3
1.2.1 Reporting of Zakat Balances	4
1.2.2 Reporting of FBR Transactions	4
1.3 Management of Commercial Bank Accounts	5
2 Currency Management	7
2.1 Overview	9
2.2 Circulation of Banknotes	10
2.3 Issuance of Fresh Notes	10
2.3.1 Distribution of fresh notes to Public on Eid-ul-Fitr	10
2.4 Mechanization of Currency Management Operations	11
2.5 Highlights of Currency Management During FY14	11
2.5.1 Revision in Existing Instructions	11
2.6 National Prize Bonds	11
2.7 Automation/Other Achievements in terms of National Prize Bonds	13
2.7.1 Special Saving Certificates	13
2.7.2 Defence Saving Certificates	13
3 Development Finance Support Services	15
3.1 Overview	17
3.2 Performance Review	17
3.3 Developmental Initiatives	18
3.4 Operational Management of Refinancing Schemes	18
3.5 Implementation of SBP Credit Guarantee Schemes	19
3.5.1 Microfinance Credit Guarantee Facility	19
3.5.2 Credit Guarantee Scheme for Small & Rural Enterprises	19
3.5.3 Mark-up Subsidy & Guarantee Facility for Rice-Husking Mills	19
4 Foreign Exchange Operations	21
4.1 Overview	23
4.2 Performance Review	23
5 Foreign Exchange Adjudication	25
5.1 Overview	27
5.2 Achievements during FY14	27
5.3 Strengthening of Due Diligence Process by ADs	28
6 Human Resource Management	29
6.1 Overview	31
6.2 HR Profile	31
6.3 Talent Resourcing	31
6.4 Policy Review and Development	32
6.4.1 Revision in Compensation and Benefits Structure	32

Table of Contents

6.4.2	Increase in Pension/Minimum Pension	32
6.4.3	Charter of Demand Agreement	33
6.4.4	Annual Merit Increase (AMI) Budget	33
6.4.5	Revision of HR Policies	33
6.5	Improvements in PMS	33
7	Internal Audit & Control	35
7.1	Overview	37
7.2	Achievements	37
7.3	Developmental Initiatives	38
7.4	Risk-based Annual Audits Planning	38
7.5	Impact of Audit Observations	39
7.6	Compliance and Enforcement Unit	39
7.7	Information Technology Audit	39
7.8	Performance of Internal Audit Hubs	39
7.9	Capacity Building of Internal Auditors	40
8	Strategic and Corporate Planning	41
8.1	Overview	43
8.2	Performance Review	43
8.2.1	Meetings of the HoDs and CMs Forums	43
8.2.2	Strategic Planning in SBP-BSC	44
8.2.3	Business Planning in SBP-BSC	44
8.2.4	Annual Performance Review	44
8.2.5	Management Committees' Secretariat	44
9	Support Services Management	45
9.1	General and Medical Services	47
9.1.1	Procurement of IT equipments, Services and Consultancy	47
9.1.2	Procurement and Maintenance of Vehicles	47
9.1.3	Printing and Publication Services	48
9.1.4	Healthcare and Medical Services	48
9.2	Engineering Services	49
9.3	Internal Bank Security	49
9.3.1	Achievements	49
10	Training and Skill Development	51
10.1	Overview	53
10.2	Training Programs	53
10.2.1	Specialized Training Programs	53
10.2.2	Leadership/Management Development Programs	54
10.2.3	Mandatory Training Programs	54
10.2.4	Internship Programs	54
	Financial Statements of SBP Banking Services Corporation	55