# Consumer Confidence Survey\* - February 2024 (80th Wave)

[The current wave of the survey was conducted from February 1 -9, 2024; with 1,608 households surveyed]

#### Overview

The main results of February 2024 survey are summarized below:

- a) Overall Consumer Confidence Index (CCI) declined by 1.4 points to 31.7 in February 2024 over January 2024 (**Figure 1 & Table 1**).
- b) The Current Economic Conditions (CEC) index dropped by 2.4 points to 28.0 and the Expected Economic Conditions (EEC) index by 0.3 points to 35.4 in February 2024 over the previous wave (Table 1).
- c) The CCI for urban households declined by 2.3 points to 32.8, whereas for rural households, it improved by 1.9 points to 27.9 in February 2024 over the previous wave (**Figure 3**).
- d) CCI of fresh households recorded a decrease of 0.6 points to 31.9 in February 2024. For rotating households, it declined by 2.8 point to 31.3 in February 2024 compared with January 2024 (**Figure 3**).
- e) Consumers' Inflation Expectations decreased by 1.1 points to 72.3 in February 2024 as compared to the previous wave of the survey (**Figure 6**).

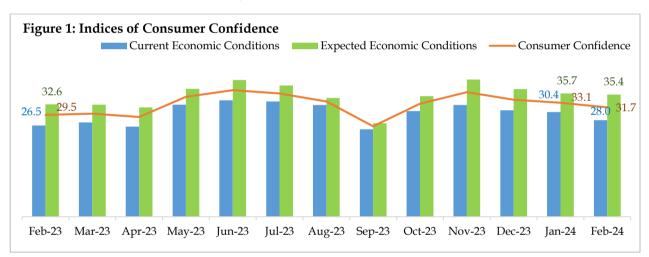
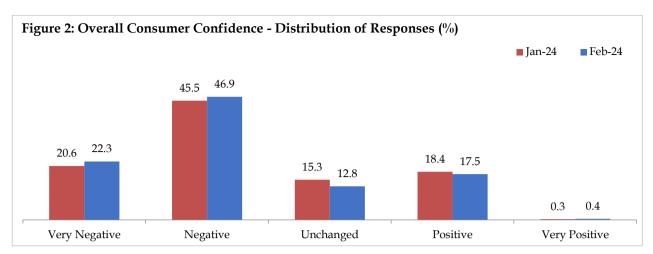


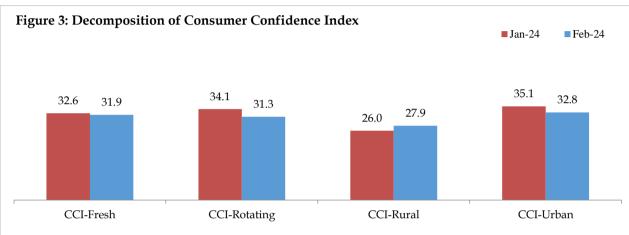
Table 1: Consumer Indices - Diffusion

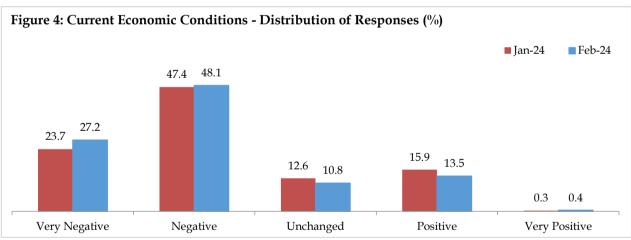
| Month | Jun-23 | Jul-23 | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | % change<br>(Feb-24) |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------------------|
| CCI   | 36.7   | 35.8   | 33.4   | 26.2   | 32.8   | 36.1   | 33.9   | 33.1   | 31.7   | -4.1                 |
| CEC   | 33.8   | 33.4   | 32.4   | 25.4   | 30.6   | 32.4   | 30.9   | 30.4   | 28.0   | -7.9                 |
| EEC   | 39.6   | 38.1   | 34.5   | 27.1   | 35.0   | 39.8   | 37.0   | 35.7   | 35.4   | -0.9                 |

Note: Please see Annexure for the methodology of computation and interpretation of Diffusion Index (DI).

<sup>\*</sup>Consumer Confidence Survey (CCS) is a stratified random telephonic survey of households across Pakistan. The survey was launched in 2012 with a bi-monthly frequency. From Jan-2023, the frequency of the survey is increased to monthly. This survey is conducted by the State Bank of Pakistan (SBP) and the Institute of Business Administration (IBA), Karachi. The results of these surveys are disseminated for general information only. These are opinions of households and may not be considered either as views of or as an endorsement by SBP.







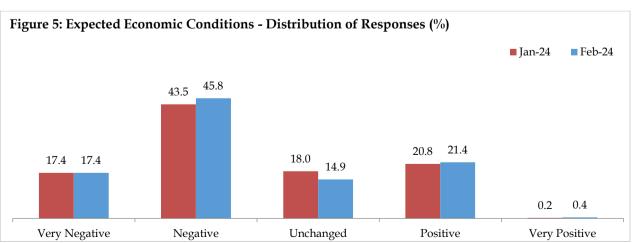
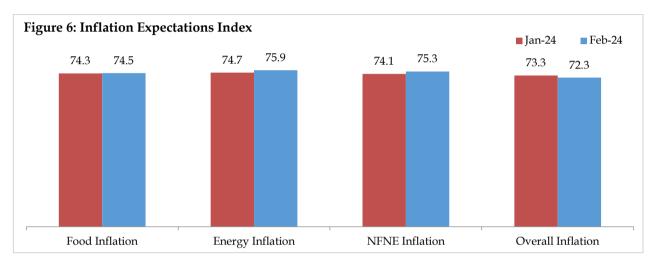
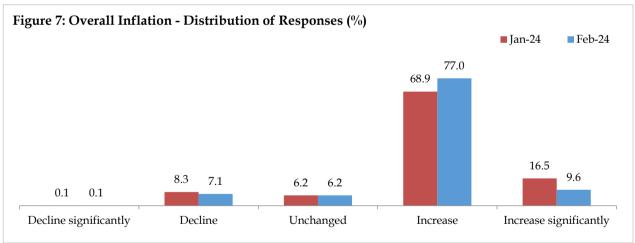
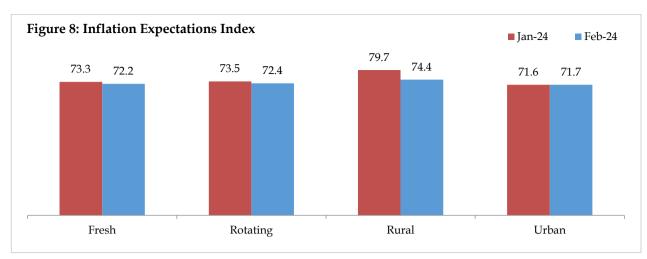


Table 2: Inflation Expectations by Group

| Diffusion<br>Index  | Jun-23 | Jul-23 | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | % change<br>(Feb-24) |
|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------------------|
| Overall             | 71.3   | 73.1   | 75.2   | 78.0   | 73.3   | 66.9   | 71.6   | 73.3   | 72.3   | -1.4                 |
| Food Inflation      | 71.6   | 72.3   | 74.9   | 79.6   | 75.6   | 67.8   | 72.2   | 74.3   | 74.5   | 0.2                  |
| Energy<br>Inflation | 72.2   | 73.0   | 75.3   | 80.3   | 76.3   | 69.6   | 73.2   | 74.7   | 75.9   | 1.6                  |
| NFNE<br>Inflation   | 71.9   | 72.8   | 74.9   | 79.4   | 76.4   | 68.7   | 72.4   | 74.1   | 75.3   | 1.5                  |







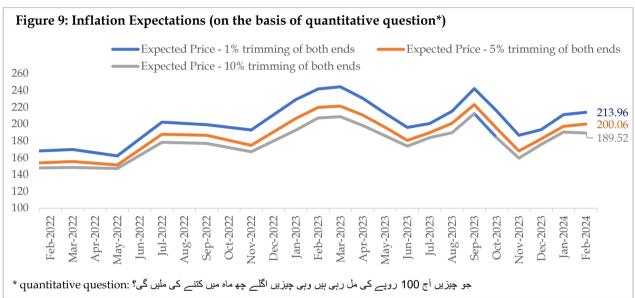


Table 3: Other Highlights

| Diffusion Index  | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Feb-24 | % change<br>(Feb-24) |
|--|--------|--------|--------|--------|--------|--------|--------|----------------------|
| Unemployment in next six months  | 74.5   | 77.6   | 75.4   | 68.0   | 72.1   | 74.0   | 72.8   | -1.7                 |
| Interest rate in next six months   | 73.0   | 76.4   | 73.9   | 66.1   | 68.3   | 69.3   | 69.6   | 0.4                  |
| Income a year later  | 56.1   | 53.3   | 51.8   | 53.4   | 55.6   | 52.7   | 53.6   | 1.8                  |
| Suitability of time in the next six months to purchase durable items     | 30.8   | 24.7   | 28.6   | 30.8   | 27.6   | 25.8   | 24.0   | -7.1                 |
| Suitability of time in the next six months to purchase a vehicle         | 30.5   | 24.5   | 27.3   | 30.1   | 27.2   | 25.6   | 24.1   | -5.9                 |
| Suitability of current time for purchasing a house                       | 32.3   | 26.2   | 27.3   | 25.6   | 25.0   | 26.4   | 24.0   | -9.2                 |
| Outlook for better financial conditions of households in next six months | 41.2   | 31.5   | 42.3   | 46.1   | 43.0   | 42.3   | 41.7   | -1.4                 |

For detailed data of the survey visit SBP website: <a href="https://www.sbp.org.pk/research/CCS-d.asp">https://www.sbp.org.pk/research/CCS-d.asp</a>

### **Annexure: Computation of Diffusion Index**

The perceptions of consumers about the economy are presented through four composite indices:

- (i) **Current Economic Conditions (CEC)** index, which is the average of diffusion indices of the following three questions:
  - a) آپ اور آپ کے گھر والوں کے مالی حالات پچھلے چھ ماہ کے مقابلے میں آج کیسے ہیں؟ How do you assess present financial position of your family compared to the last six months?
  - b) ملک کے عام معاشی حالات پچھلے چھ ماہ کے مقابلے میں آج کیسے ہیں؟ How do you assess present general economic condition of the country compared to the last six months?
  - c) ونیچر،فریج, ٹیلیویژن وغیرہ خریدنےکےائےپچھلےچھ ماہ کےمقابلےمیں یہ وقت کیساہے؟ In your opinion, compared to the last 6 months, how do you see the current time for buying durable goods such as furniture, refrigerator, television etc.?
- (ii) **Expected Economic Conditions (EEC)** index; which is the average of diffusion indices of the following three questions:
  - a) کے خیال میں آج سے چھ ماہ بعد آپ اور آپ کے گھر والوں کے مالی حالات کیسے ہوں گے؟ How do you expect your financial position to change over the next six months from now?
  - b) آج کے مقابلے میں اگلے چھ ماہ کے دور ان ملک کے عام معاشی حالات کیسے رہیں گے؟

    How do you expect general economic conditions in the country to develop over the next six months from now?
  - c) آج کے مقابلے میں اگلے چھ ماہ کے دور ان بیروزگاری What do you think unemployment over the next six months from now?
- (iii) Consumer Confidence Index (CCI); which is the average of CEC and EEC, as above.
- (iv) Inflation Expectations Index (IEI); which is the diffusion index of the following question about prices:

  آج کے مقابلے میں اگلے چھ ماہ کے دور ان عام استعمال کی چیزوں کی قیمتیں

How do you expect that prices in general will develop over the next six months from now?

## **Rotating Panel:**

The sample of the survey consists of a rotating panel with 33 % of respondents are those households which were surveyed six months earlier, while the remaining 67 % are the fresh. The stratification scheme of the survey is implemented in rotating panel too.

#### Index Calculation\*\*

SBP reports results of households, businesses and other perception surveys in the form of Diffusion Index (DI). The Diffusion Index shows the general tendency of respondents about a certain aspect of a particular survey. The questionnaire for this survey offers five types of options to the respondents for each question.

- (i) PP= Increase/improve significantly;
- (ii) P = Increase/improve;
- (iii) E = Unchanged/neutral;
- (iv) N = decline / deteriorate; and
- (v) NN = decline/deteriorate significantly.

On the basis of these five options, the Diffusion Index is computed in the following two steps:

Step 1: Net Response (NR) is computed as below:

$$NR = (1.00*PP) + (0.50 \times P) + (-0.50 \times N) + (-1.00*NN).$$

Step 2: Diffusion Index (DI) is computed as follows:

$$DI = (100 + NR) / 2$$

Where DI ranges from 0 to 100; interpretation of which is as follows:

DI > 50 indicates that Positive views are more than Negative views;

DI = 50 indicates that Positive views and Negative views are equal;

DI < 50 indicates that Positive views are less than the Negative views.

NOTE: "Don't Know" responses have been excluded in compilation and analysis of this report.

1) OECD (2003); Business Tendency Surveys A Handbook; Statistics Directorate, OECD; https://www.oecd.org/std/leading-indicators/31837055.pdf

2) European Commission (March 2016); The joint harmonised EU programme of business and consumer surveys: User Guide;

https://ec.europa.eu/economy\_finance/db\_indicators/surveys/documents/bcs\_user\_guide\_en.pdf

<sup>\*\*</sup>For references see: