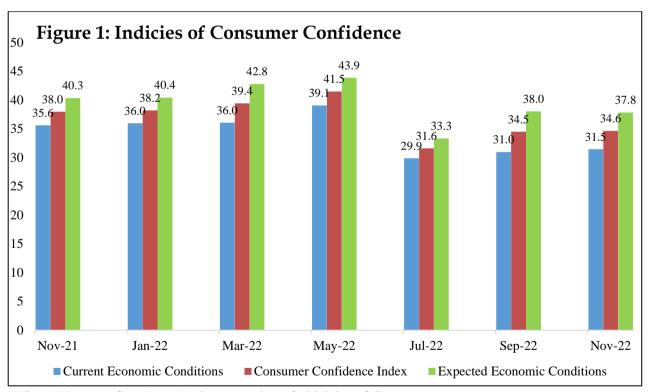
Consumer Confidence Survey (CCS) is a stratified random telephone survey of households across Pakistan. Launched in January 2012 and having a two-monthly frequency. This survey is conducted by the Institute of Business Administration (IBA) Karachi and the State Bank of Pakistan (SBP). The current wave of the survey was conducted during 1st — 8th November 2022; and 1,605 households were surveyed.

Disclaimer: The results of these surveys are disseminated for general information only. These are opinions of households and may not be considered either as SBP views or as endorsement by SBP.

### Overview

The main results of November 2022 survey are summarized below:

- a) Overall <u>Consumer Confidence Index</u> (CCI) increased by 0.4% in November 2022 over the last wave;
- b) While the Current Economic Conditions (CEC) increased by 1.6%, the Expected Economic Conditions (EEC) marginally decreased by 0.6%. (see Table 1);
- c) While the CCI of rural households increased by 3.9%, for urban households the CCI decreased by 1% in November over September 2022 (**Figure 7**);
- d) CCI of both fresh and rotating households recorded a slight increase in November 2022 as compared with September 2022.
- e) Consumers' Inflation Expectations decreased by 4.2% in November 2022 as compared with September 2022 (**Figure 5**).



<sup>\*</sup>Where DI ranges from 0 to 100; interpretation of which is as follows:1

DI > 50 indicates that Positive views are more than Negative views;

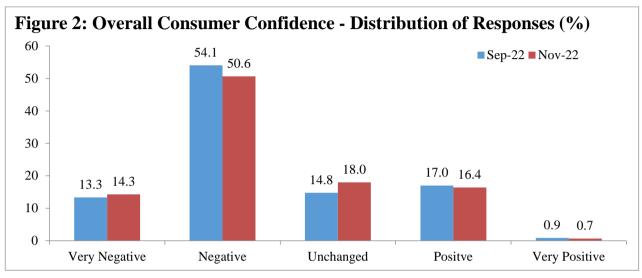
DI = 50 indicates that Positive views and Negative views are equal;

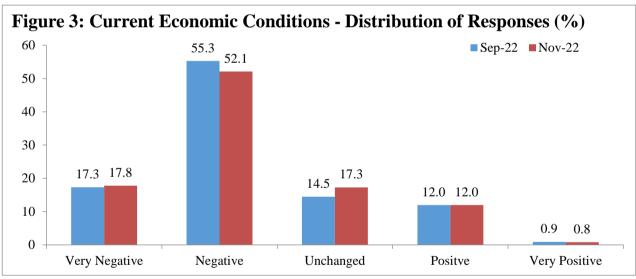
DI < 50 indicates that Positive views are less than the Negative views.

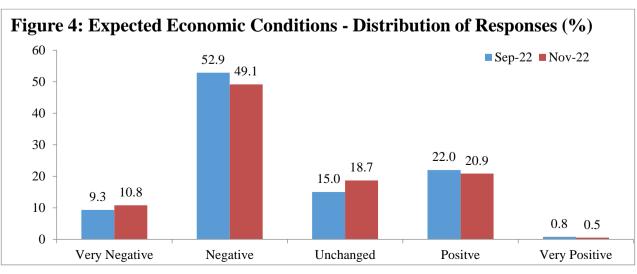
<sup>&</sup>lt;sup>1</sup> See Annexure for the methodology of the index computation

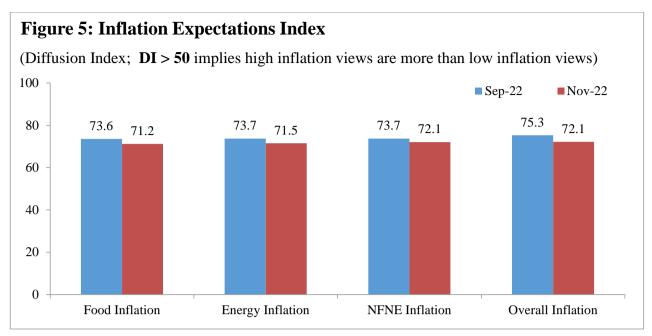
Table 1: Consumer Indices - Diffusion

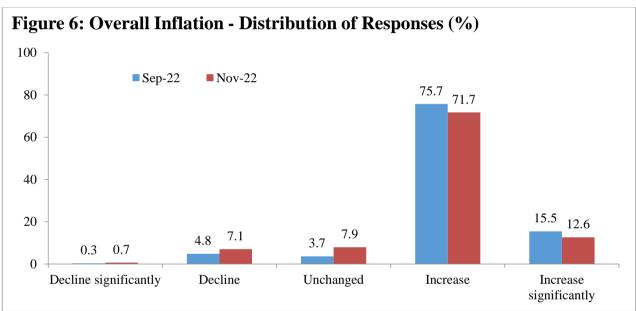
Month	Nov-21	Jan-22	Mar-22	May-22	Jul-22	Sep-22	Nov-22	% change (Nov-22)
CEC	35.6	36.0	36.0	39.1	29.9	31.0	31.5	1.6
CCI	38.0	38.2	39.4	41.5	31.6	34.5	34.6	0.4
EEC	40.3	40.4	42.8	43.9	33.3	38.0	37.8	-0.6

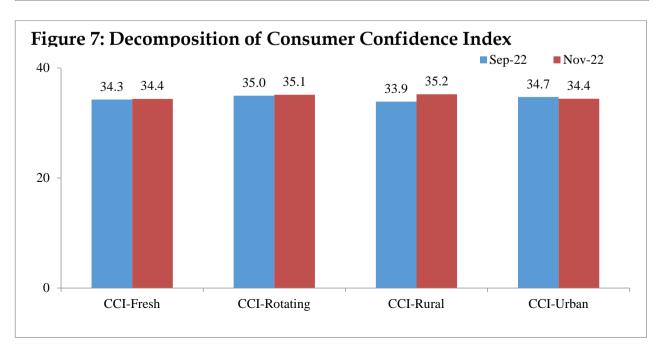


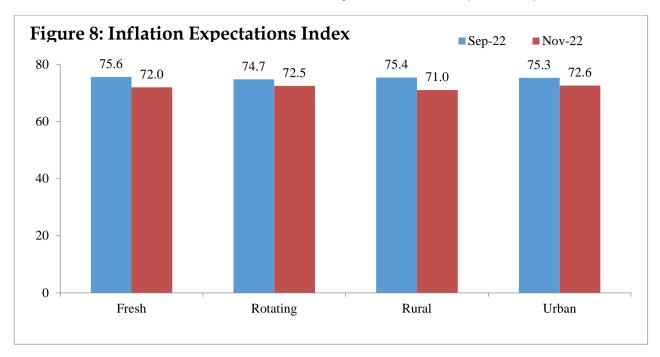












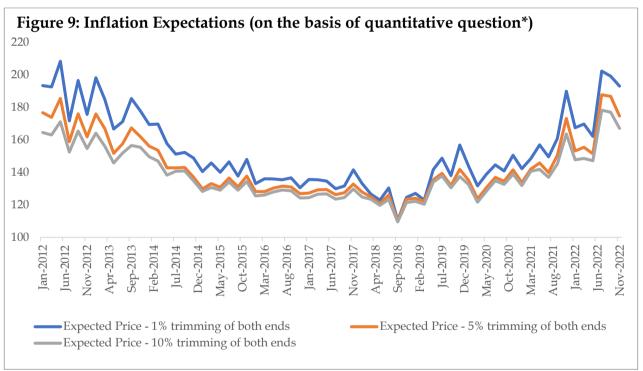


Table 2: Inflation Expectations by Group

Diffusion Index	Nov-21	Jan-22	Mar-22	May-22	Jul-22	Sep-22	Nov-22	% change (Nov-22)
Overall	73.5	74.4	72.9	70.9	76.2	75.3	72.1	-4.2
Food Inflation	73.7	74.7	71.2	69.3	75.3	73.6	71.2	-3.2
Energy Inflation	74.9	74.4	71.6	70.2	75.8	73.7	71.5	-2.9
NFNE Inflation	74.4	74.6	71.0	70.1	75.7	73.7	72.1	-2.2

Table 3: Other Highlights

Diffusion Index	Jul-22	Sep-22	Nov-22	% change (Nov-22)
Unemployment in next six months	73.6	72.5	70.6	-2.7
Interest rate in next six months	71.9	70.3	67.5	-3.9
Income a year later	50.3	52.4	51.3	-2.2
Suitability of time in the next six months to purchase durable items	27.7	27.2	29.0	6.6
Suitability of time in the next six months to purchase a vehicle	26.4	26.3	29.1	10.7
Suitability of current time for purchasing a house	26.8	25.7	28.1	9.3
Outlook for better financial conditions of households in next six months	39.6	46.2	43.8	-5.1

For detail data of the survey visit SBP website: https://www.sbp.org.pk/research/CCS-d.asp

## **Annexure: Computation of Diffusion Index**

The perceptions of consumers about the economy are presented through four composite indices:

- (i) **Current Economic Conditions (CEC)** index, which is the average of diffusion indices of the following three questions:
  - a) اَپ اور آپ کے گھر والوں کے مالی حالات پچھلے چھ ماہ کے مقابلے میں آج کیسے ہیں؟ How do you assess present financial position of your family compared to the last six months?
  - b) ملک کے عام معاشی حالات پچھلے چھ ماہ کے مقابلے میں آج کیسے ہیں؟ How do you assess present general economic condition of the country compared to the last six months?
  - c) وفت کیساہے؟ فرنیچر،فریج, ٹیلیویژن وغیرہ خریدنےکےلئے پچھلےچھ ماہ کے مقابلے میں یہ وقت کیساہے؟ In your opinion, compared to the last 6 months, how do you see the current time for buying durable goods such as furniture, refrigerator, television etc.?
- (ii) **Expected Economic Conditions (EEC)** index; which is the average of diffusion indices of the following three questions:
  - a) آپ کے خیال میں آج سے چھ ماہ بعد آپ اور آپ کے گھر والوں کے مالی حالات کیسے ہوں گے؟ How do you expect your financial position to change over the next six months from now?
  - b) آج کے مقابلے میں اگلے چھ ماہ کے دوران ملک کے عام معاشی حالات کیسے رہیں گے؟

    How do you expect general economic conditions in the country to develop over the next six months from now?
  - c) آج کے مقابلے میں اگلے چھ ماہ کے دور ان بیروزگاری What do you think unemployment over the next six months from now?
- (iii) Consumer Confidence Index (CCI); which is the average of CEC and EEC, as above.
- (iv) **Inflation Expectations Index (IEI)**; which is the diffusion index of the following question about prices: آج کے مقابلے میں اگلے چھ ماہ کے دور ان عام استعمال کی چیزوں کی قیمتیں

  How do you expect that prices in general will develop over the next six months from now?

#### Rotating Panel:

The sample of the survey consists of a rotating panel with 33 % of respondents are those households which were surveyed six months earlier, while the remaining 67 % are the fresh. The stratification scheme of the survey is implemented in rotating panel too.

#### Index Calculation\*\*

SBP reports results of households, businesses and other perception surveys in the form of Diffusion Index (DI). The Diffusion Index shows the general tendency of respondents about a certain aspect of a particular survey. The questionnaire for this survey offers five types of options to the respondents for each question.

- (i) PP= Increase/improve significantly;
- (ii) P = Increase/improve;
- (iii) E = Unchanged/neutral;
- (iv) N = decline / deteriorate; and
- (v) NN = decline/deteriorate significantly.

On the basis of these five options, the Diffusion Index is computed in the following two steps:

Step 1: Net Response (NR) is computed as below:

$$NR = (1.00*PP) + (0.50 \times P) + (-0.50 \times N) + (-1.00*NN).$$

Step 2: Diffusion Index (DI) is computed as follows:

$$DI = (100 + NR) / 2$$

Where DI ranges from 0 to 100; interpretation of which is as follows:

DI > 50 indicates that Positive views are more than Negative views;

DI = 50 indicates that Positive views and Negative views are equal;

DI < 50 indicates that Positive views are less than the Negative views.

NOTE: "Don't Know" responses have been excluded in compilation and analysis of this report.

<sup>\*\*</sup>For references see:

<sup>1)</sup> OECD (2003); Business Tendency Surveys A Handbook; Statistics Directorate, OECD; https://www.oecd.org/std/leading-indicators/31837055.pdf

<sup>2)</sup> European Commission (2014); The joint harmonised EU programme of business and consumer surveys: User Guide; March; <a href="http://ec.europa.eu/economy\_finance/publications/">http://ec.europa.eu/economy\_finance/publications/</a>.