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|  | **STATE BANK OF PAKISTAN** I. I. Chundrigar Road Karachi | **Statistics & Data Warehouse Department** |

**Exchange Companies I.T. Resources Survey**

1. **General Information:**
2. Name of Exchange Company:
3. Address (Head office):
4. Category of Exchange Company (Please tick)
	1. Category “A”
	2. Category “B”
5. Provide information on Branches/Booths/Franchises/Outlets Network in the following table:

|  |  |  |  |
| --- | --- | --- | --- |
| Sr. No. | Type | Total Number | How many are online\* |
| 1 | Branches |  |  |
| 2 | Payment Booths-Company Owned |  |  |
| 3 | Payment Booths-Third Party |  |  |
| 4 | Franchises |  |  |
| 5 | Currency Exchange Outlets |  |  |

\*Online means data is being captured in a central database, or data for all transactions is copied to a central database during end of day operations.

1. Please indicate the Money Transfer Operator (MTO)/Foreign Entity, with which your company is doing business related to remittances:
	* 1. Money Gram (Yes / No)
		2. Money Transfer (Yes / No)
		3. Western Union (Yes / No)
		4. Any other Please specify
2. **Technology related information:**
3. Does your company capture all transactions in an electronic database?
	* 1. Yes
		2. No
4. If answer of question No. B-1 above is “Yes” then please answer following questions
	1. Which database does your company use for capturing daily transactions? (Please tick the relevant type(s).)
		1. Oracle , please specify version--------------
		2. MS Access, please specify version-------------
		3. SQL Server, please specify version ------------
		4. DB2, please specify version -------------
		5. Any other, please specify with version ---------
	2. What type of software your company uses for capturing daily transactions? (Please tick)
		1. In-house developed software solution
		2. Purchased software, please specify name
	3. Does your company has in-house software development facility for upgrading the software being used by your company?
		1. Yes
		2. No
	4. Does your company has the capacity to extract data from your online database using ad-hoc queries?
		1. Yes
		2. No
	5. If some of your branches/booths etc are offline what are your plans to get these online?
		1. Within 1 month
		2. Between 1 to 3 Months
		3. More than 3 Months, please specify number of months ----------
	6. If this time is more than 3 months, please specify reason:
	7. How data is gathered/collected from offline branches/payment booths etc? (Please tick the appropriate)
		1. Through Email
		2. Through USB, CD/DVD etc
		3. Hard copy (through couriers/fax etc.)
5. If answer of question No. B-1 above is “No” then please answer following questions
	1. How does your company capture daily transactions? (Please tick the appropriate)
		1. On manual Registers
		2. On some electronic spreadsheet like Excel etc, please specify ………………..
		3. Any other, please specify …………..
	2. Does your company has any plans to capture transactions in electronic format?
		1. Yes, please specify timelines in months ……………..
		2. No
6. Please list all datasets being reported to SBP on periodic basis in the following table:

|  |  |
| --- | --- |
| **Department** | **Dataset description (type of data with) frequency** |
| Exchange Policy Department | i)ii)iii) |
| Off-Site Supervision & Enforcement Department  | i)ii)iii) |
| Statistics & DWH Department  | i)ii)iii) |
| Foreign Exchange Operations Department  | i)ii)iii) |
| Any other, please specify | i)ii)iii) |

 Please use extra sheet(s) if required

1. Which software programs does your company use for word processing and spreadsheet processing purposes? (Please tick appropriate)
	1. MS Office, please specify version --------------
	2. Any other software program, please specify with version --------------
	3. No such software is in use.
2. Please tick on the browser(s), your company uses for accessing online contents?
	1. MS Internet Explorer, please specify version --------------
	2. Google Chrome, please specify version --------------
	3. Firefox, please specify version --------------
	4. Any other browser , Please specify with version ---------
	5. No such browser is in use.
3. Any other information/views that you want to share with State Bank of Pakistan on data being submitted to different departments of SBP.

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