

Annexure B

For Committed Frauds:

S. No.	Data Field	Permitted Values
1.	City/Town/Village (customer residence)	City/Town/Village
2.	Date and Time of Fraud	DD-MM-YYYY HH:MM
3.	Amount of Fraud	Number
4.	Channel Exploited/Fraud with customer committed through	Mobile Banking / Internet Banking / ATM / PoS / Others
5.	Date and Time (when call received from fraudster)	DD-MM-YYYY HH:MM
6.	Phone Number of the Fraudster reported by customer:	
	a) Bank UAN	Yes / No
	b) Bank Short Code	Yes / No
	c) Other Number	Phone / Mobile Number
7.	Fraudster Impersonated as:	
	a) Bank Representative	Yes/No
	b) SBP Official	Yes/No
	c) FIA Officer	Yes/No
	d) Army / Rangers Officer	Yes/No
	e) Other (please specify)	Text
8.	Fraudster already had customer information:	
	a) Name	Yes/No
	b) CNIC	Yes/No
	c) Date of Birth	Yes/No
	d) Mother's Maiden Name	Yes/No
	e) Address	Yes/No
	f) Bank	Yes/No
	g) Branch	Yes/No
	h) Account Number	Yes/No
	i) Debit Card PIN	Yes/No
	j) Debit Card Other Information	Yes/No
	k) Credit Card PIN	Yes/No
	l) Credit Card Other Information	Yes/No
m) Information About Recent Transaction	Yes/No	
n) Information About New Card Received	Yes/No	
9.	Information Customer shared with the Fraudster:	
	a) OTP	Yes/No
	b) CNIC	Yes/No
	c) Date of Birth	Yes/No
	d) Mother's Maiden Name	Yes/No
	e) Debit Card Number	Yes/No
	f) Debit Card PIN	Yes/No

	g) Debit Card Expiry	Yes/No
	h) Debit Card CVV	Yes/No
	i) Credit Card Number	Yes/No
	j) Credit Card PIN	Yes/No
	k) Credit Card Expiry	Yes/No
	l) Credit Card CVV	Yes/No
	m) Answer to Secret Question	Yes/No
	n) Other Information	Yes/No