

P.A. To E.D. (BPRG)  
Diary No: L-72465  
Date: 12/11/15

Government of Pakistan  
Finance Division  
(Regulations Wing)

**MOST IMMEDIATE**

P.A. To E.D. (BPRG)  
Diary No: \_\_\_\_\_  
Date: \_\_\_\_\_

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No. F. 12(9)-Reg.6/2012-pt.1201

Islamabad, the 12<sup>th</sup> November, 2015.

P.A. to Director (BPRD)  
Date: 17/11/2015  
Diary No. L-72465/15

To,

- ✓ 1. Governor.  
State Bank of Pakistan,  
Islamabad.
2. Director General,  
Pakistan Post Office,  
G-8/4, Islamabad

ED. BPR

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Subject: - FACILITATION MEASURES FOR PENSIONERS.

S.D. - SLD  
JSD

Sir,

I am directed to enclose herewith Auditor General of Pakistan's letter No. 170/763/AP/Imp/Pay/Pension dated 26<sup>th</sup> October, 2015 on the subject cited above.

2. In the meeting held on 16.10.2015 under the chairmanship of honourable Finance Minister, inter-alia, it was decided that in order to facilitate pensioners and to improve pension disbursement system, the Banks and Pakistan Post Offices will redress pensioner grievances, establish special counters for pensioners, facilitate conversion to Direct Credit System (DCS), generate system alerts in cases where life certificate/non-marriage certificate is not received for six months and for block payments.

3. It is therefore, requested that necessary instructions may be issued to all the concerned for speedy implementation of the above decision by 31.12.2015 under intimation to this Division.

Yours faithfully

*M. Khurshid Anwer Shah*

(M. Khurshid Anwer Shah)  
Joint Secretary (Reg.)



Office of the  
Auditor-General of Pakistan  
(Audit House, Constitution Avenue)  
Islamabad

No. 170 /673/AP/Imp/Pay/Pension

Dated: 26.10.2015

To

The Secretary Finance,  
Ministry of Finance,  
Islamabad.

Addl. Secretary/SA to Finance Minister,  
Ministry of Finance,  
Islamabad.

The Controller General of Accounts,  
Islamabad.

The AGPR,  
Islamabad.

The Joint Secretary (Regulation),  
Ministry of Finance,  
Islamabad.

Subject: MINUTES OF THE MEETING HELD ON 16.10.2015.

Kindly find enclosed herewith minutes of the meeting held in Finance Division on 16.10.2015 regarding decisions taken by the Honorable Minister of Finance about Pension Facilitation. These may please be circulated to all concerned for implementation/compliance and meeting the timelines set forth.

(Javaid Jehangir)  
Addl. Auditor General-I  
Phone No.9219161

9217298  
By AGP

Copy to:

- SPS to the Auditor General of Pakistan.
- SPS to the Additional Auditor General I & II.
- SPS to the Deputy Auditor General (Accounting Policy).

File on file.  
28/10/15  
S.O(R-6)  
28/10/2015

1207  
28/10/15  
Dy. No. 8205 (R-3)  
Dated: 28/10/2015

Dy. No. JS (Reg/200)  
Dated: 28/10/15

(1)

**DRAFT MINUTES OF THE MEETING ON FACILITATION MEASURE FOR  
PENSIONERS.**

The Auditor General of Pakistan made presentation to Mr. Mohammad Ishaq Dar, the Minister for Finance, Revenue, Economic Affairs, Statistics and Privatization on Facilitation Measures for Pensioners on 16<sup>th</sup> October 2015. The meeting was attended by the following participants.

1. Rana Assad Amin	Auditor General of Pakistan
2. Dr. Waqar Masood Khan	Secretary Finance
3. Mr. Asif Ali	Controller General of Accounts
4. Mr. Javaid Jehangir	Addl. Auditor General – I
5. Mrs. Shagufta Khanum	Addl. Auditor General - II
6. Mr. Tariq Mahmood Pasha	Addl/SA to Finance Minister
7. Mr. Ghazanfar Abbas Jillani	Deputy Auditor General (AcP)
8. Hafiz Muhammad Tahir	Accountant General of Pakistan Revenue
9. Mr. Awias Manzoor	Joint Secretary to Finance Minister
10. Muhammad Khurshid Anwer Shah	Joint Secretary (Regulation) Finance Division

2. The Auditor General of Pakistan highlighted the problems and perceptions of the pensioners along with concerns of Accounts Offices, Banks and the Executive. The Auditor General of Pakistan presented proposals of the Pension Reforms and Facilitation Committee for consideration and approval of the Federal Minister for Finance, Revenue, Economic Affairs, Statistics and Privatization. The Honorable Minister expressed his concerns about the pitfalls of the existing system, inconvenience to the pensioners and ghost pensioners.

3. After detailed deliberations following measures were approved by the Federal Minister for Finance, Revenue, Economic Affairs, Statistics and Privatization for speedy implementation:

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S.No	Proposal	Decision	Action
1.	Accounts Offices to generate quarterly computerized list of superannuating officers/official and send to Executive for initiating pension process	Approved	Controller General of Accounts to implement the decision with immediate effect
2.	DCS to be made mandatory for all the existing Pensioner	Approved	Finance Division to issue instructions immediately for implementation of decision w.e.f 31 <sup>st</sup> March, 2016
3.	Simplification of pension forms	Approved	Controller General of Accounts to prepare case for soliciting approval of the simplified pension forms from Finance Division by 31 <sup>st</sup> December, 2015
4.	Appointment of Welfare Officers in all Divisions / Ministries for facilitation of pensioners	Approved	Finance Division to issue instructions to all Divisions/Ministries for appointment of Welfare Officers in each Division / Ministries by 31 <sup>st</sup> December, 2015
5.	Development of Pension Management Information System (PMIS) and its integration with SAP System	Approved	Controller General of Accounts to prepare a strategy paper for introduction of integrated

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			Pension Payment Information System involving all stakeholders and submit to Finance Division by 31 <sup>st</sup> December 2015
6.	Banks and Pakistan Post to redress pensioner grievances, establish special counters for pensioners, facilitate conversion to DCS, generate system alerts in cases where life certificate/ non-marriage certificate is not received for six months and block payments	Approved	Finance Division to issue instructions to all Banks and Pakistan Post for taking measures for pensioners facilitation and improvement in disbursement system by 31 <sup>st</sup> December, 2015

4. The Minister for Finance, Revenue, Economic Affairs, Statistics and Privatization concluded the meeting after appreciating the system reform initiatives being taken by Auditor General of Pakistan, Controller General of Accounts and the Pension Reforms and Facilitation Committee.