**FEEDBACK FORM FOR PUBLIC CONSULTATION**

**ON**

**DRAFT BUSINESS CONDUCT AND FAIR TREATMENT OF CONSUMERS (FTC)**

**REGULATORY FRAMEWORK (BC&FRF)**

Kindly fill out the form and share it with the State Bank of Pakistan at [BCPD@sbp.org.pk](mailto:BCPD@sbp.org.pk) by September 30, 2025.

**A. Institutional/Personal Information (Optional)**

|  |  |
| --- | --- |
| Name of Institution/Individual |  |
| Contact Person |  |
| Designation |  |
| Email Address |  |
| Contact Number |  |

**B. Principle-Specific Comments (Part-l)**

|  |  |  |
| --- | --- | --- |
| **Principle No.** | **Comment/ Feedback** | **Recommendation (if any)** |
| ***For example (Principle 1)*** |  |  |
|  |  |  |

**C. Regulation-Specific Comments (Part-ll)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Pillar No.** | **Regulation No.** | **Regulation Title** | **Comment/ Feedback** | **Recommendation (if any)** |
| ***Pillar No. 1*** | ***1.1*** | ***OBLIGATIONS OF FINANCIAL INSTITUTIONS*** |  |  |
|  |  |  |  |  |

**C. General Comments (if any)**

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