

SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

PROCUREMENT OF JANITORIAL, GARDENING & MAINTENANCE SERVICES AT STATE BANK OF PAKISTAN BANKING SERVICES CORPORATION HEAD OFFICE KARACHI

BIDDING AND CONTRACT DOCUMENTS

VOLUME-I

INVITATION TO BID
INSTRUCTIONS TO BIDDERS
BID DATA SHEET
FORM OF BID
QUALIFICATION CRITERIA
CONDITIONS OF CONTRACT
STANDARD FORM
SCOPE OF SERVICES/BILL OF QUANTITIES

February 24





SBP BANKING SERVICES CORPORATION (SBP BSC)

Invitation to Bids (ITB)

ITB Ref. No.: ED/Proc-HOK/005454/2024/159

"As per published tender notice in Newspaper, PPRA & SBP websites"



STATE BANK OF PAKISTAN SBP BANKING SERVICES CORPORATION

ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

Reference No: ED/PROC-HOK/005454/2024

INVITATION TO BID FOR VARIOUS PROJECTS AT ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

SBP Banking Services Corporation, invites sealed bids from eligible Bidders, registered with relevant tax authorities, who appear on the Active Taxpayers List of FBR, for following projects as detailed in below table:

Sr. No.	Tender No	Title of Procurement		Date & Time of Bid Submission	Date & Time of Technical bid opening	Bid Security (Rs.)
1	152	Landscaping / Beautification works in SBP Main Building Complex from Gate # 03 to Sub-station at SBP Head Office Karachi			29-Feb-24 till 3:00 PM	60,000
		Renovatio	n of New CCTV room at Main Bank Building, SBP Head Office Karachi		29-Feb-24 till 3:05 PM	
2	153	Lot-I	Civil, Electrical and IT/UPS Works	29-Feb-24		150,000
	154	Lot-II	HVAC Works	till	111 3.03 1 141	150,000
3	155	LPG Distribution System for Kitchen at State Bank of Pakistan Head Office Karachi 2:30 PM 29-Feb-24 till 3:10 PM			35,000	
4	156	Supply of Compressors & Misc. HVAC Items at Engineering Store, SBP Head office Karachi			29-Feb-24 till 3:15 PM	60,000
		Procurement of Engine Oil & Coolant for Generators at Engineering Store, SBP Head Office Karachi			07-Mar-24	
5	157	Lot-I	Engine Oil		till 3:00 PM	100,000
	158	Lot-II	Coolant	07-Mar-24 till		50,000
6	159	Procurement of Janitorial, Gardening & Maintenance Services at State Bank of Pakistan Banking Services Corporation Head office Karachi		07-Mar-24 till 3:05 PM	250,000	
7	160	Procurement of Janitorial, Gardening & Maintenance Services at SBP Bolton Mar- ket Building, Bank House, KDA Bungalows & SBP Huts Karachi 07-Mar-24 till 3:10 PM			350,000	

Bidding documents containing detailed terms and conditions etc. are available at Executive Engineer (Procurement), 1st Floor, SBP Bolton Market Building, M.A. Jinnah Road, Karachi (Ph. No. 021-3245-4105/71).

Bidding documents can be downloaded from SBP website at www.sbp.org.pk free of cost and submit the bids on the said bidding documents in accordance with requirements. The bidding documents can also be obtained through an application on the letter head of the bidder. Price of bidding documents for each tender/procurement is Rs.1000/- (Non-refundable) in the form of pay order/demand draft in favor of State Bank of Pakistan Banking Services Corporation.

In case of any discrepancy/conflict, provisions of bidding documents including any addenda posted on the procuring agency website, shall prevail. The bidders are required to bid for each tender/procurement separately as per its requirements & schedule. Each tender/procurement will be evaluated & awarded separately. All bids must be accompanied by a Bid Security in an acceptable form of amount as mentioned in the above table.

The bids, prepared in accordance with the instructions given in the bidding documents, must be dropped (in person or by post) at PA to Director Engineering, 1st Floor, SBP Bolton Market Building, M.A. Jinnah Road, Karachi and will be opened as per above schedule. In case the bid opening date fall on a public holiday, the bids will be opened on the next working day at the same time and on the same venue. This invitation to bid is also available at PPRA's & State Bank of Pakistan Websites www.ppra.org.pk and www.spp.org.pk respectively.

PID(K)2243/23

Director Engineering



Sr. No. DESCRIPTION

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- 4. Bidding Documents Section-I (Instructions to Bidders)
- 5. Bidding Documents Section-II (Bid Data Sheet)
- 6. Bidding Documents Section-III- (Form of Technical Bid)
- 7. Bidding Documents Section-IV- (Qualification Criteria)
- 8. Bidding Documents Section-V- (Form of Financial Bid) (Attached as Volume II)
- 9. Bidding Documents Section- VI-Part 1 (Specific Services Data/ Scope of Services)
- 10. Bidding Documents Section-VI-Part-2- (General & Special Conditions of Contract)
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- 12. Bidding Documents Section VIII-Forms of Contract

(Bidding Documents-Section-I)

INSTRUCTIONS TO BIDDERS

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Section - I INSTRUCTIONS TO BIDDERS

A. Introduction

1 Copp of Did	1.1 CDD Panking Corrigon Corporation, having its principal place of
1. Scope of Bid	1.1. SBP Banking Services Corporation, having its principal place of
	business as defined in Bid Data Sheet, (hereinafter called "SBP BSC")
	invites Bids for the Services summarized in the Bid Data Sheet
	(BDS) (hereinafter referred to as "the Services"), at the Buildings
	and other areas specified in the BDS (hereinafter referred to as
	Premises).
	1.2. Bidders must quote for the complete scope of Services. Any Bid
	covering partial scope of Services will be declared non-responsive.
	1.3. The procurement title, reference number, method and procedure
	are specified in the BDS.
2. Eligible	2.1. Except as provided in Instructions to Bidders Clauses 2.3, 2.4 and
Bidders	2.5, this bidding process is open to all bidders who meet the
	qualification criteria given in Bidding Documents.
	2.2. Joint Ventures and Consortiums shall not be permitted to submit the
	bid.
	2.3. Bidder already engaged by the SBP BSC for providing consultancy
	services related to the above procurement (if applicable) will not be
	eligible for bidding.
	2.4. A bidder declared ineligible for corrupt and fraudulent practices
	under Rule 19 of PPR-2004, shall not be permitted to submit the bid.
	The bidder must not be blacklisted by any Federal or Provincial
	Government Department, National Counter Terrorism Authority
	(NACTA), Agency, Organization, or Autonomous Body anywhere in
	Pakistan.
	2.5. A bidder who has been declared blacklisted or debarred by a foreign
	country, international organization, or other foreign institutions
	shall be treated as blacklisted and debarred from participating. Any
	bidder who has violated the law of land of any country and recorded
	in any sanction list will not be eligible to participate in the
	bidding/procurement process.
	2.6. Bidders shall provide evidence of their continued eligibility
	satisfactory to the SBP BSC, as the SBP BSC shall reasonably request.
	2.7. Bidder must meet all the qualification criteria as defined in Bidding
	Documents.
3. Qualification	3.1. All bidders shall provide, Form of Bid and Qualification Information,
of the Bidder	as required in BDS.
of the bluder	
	3.2. To qualify for the award of the Contract, bidders must meet the
	mandatory evaluation criteria, as specified in the Bidding
	Documents.
4. One Bid per	4.1 Each Bidder shall submit only one Bid individually.
Bidder	4.2. A bidder who submits or participates in more than one bid will be
	disqualified.
5. Cost of Bidding	5.1. The Bidder shall bear all costs associated with the preparation and
	submission of its bid, and the SBP BSC in no case be held responsible
	or liable for those costs, regardless of the conduct or outcome of the
	bidding process.
	B. Bidding Document
6 Content of	6.1 The given contents of the Ridding Documents subscribe to Rule 23

6. Content **of** 6.1. The given contents of the Bidding Documents subscribe to Rule 23 **Bidding** of PPR 2004. These should be read in conjunction with any **Documents** addendum issued under ITB Clause 8: Invitation to Bids.

- i.
- ii. Instructions to Bidders (ITB)

- iii. Bid Data Sheet (BDS)
- iv. Form of Bid
- v. Form of Contract
- vi. General Conditions of Contract (GCC)
- vii. Special Conditions of Contract (SCC)
- viii. Bill of Quantities/Description of Services
- ix. Bid Evaluation Criteria
- x. Format of Security Forms
- 6.2. Bidders are expected to examine all instructions, forms, terms, specifications, and other information in the Bidding Documents.
- 6.3. Failure to furnish all information required by the Bidding Documents or to submit a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.
- 7. Clarification of Bidding Documents and Pre-bid Meeting
- 7.1. A prospective Bidder requiring any clarification of the Bidding Documents may approach SBP BSC in writing at the given address and by one of the means indicated in the BDS. The SBP BSC will respond in writing to any request for clarification of the Bidding Documents that it receives no later than seven (07) days before the deadline of submission of bids. Copies of the SBP BSC's response (including an explanation of the query but not identifying its source) will be sent to all prospective Bidders that received the Bidding Documents from the SBP BSC
- 7.2. Under the provision of Rule 48 of PPR 2004, if a Bidder feels that any provision in the documents is contrary to the provisions of procurement regulatory framework, such issue should be raised as soon as possible. Any party may file its written complaint against the eligibility parameters, evaluation criteria, or any other terms and conditions prescribed in the Bidding Documents, if found contrary to the provisions of the procurement regulatory framework, the same shall be addressed by the Grievance Redressal Committee (GRC) well before the Bid submission deadline. The details of GRC is given on the PPRA website: www.ppra.org.pk and as provided in Bid Data Sheet (BDS).
- 7.3. As specified in the BDS, the SBP BSC will organize and Bidders are welcome to attend a Pre-bid meeting at the time and place indicated in the BDS. The purpose of the meeting will be to clarify issues and answer questions on any matter that may be raised at this stage, with particular attention to issues related to the Technical Requirements. Minutes of the meeting, including the questions raised and responses given, together with any responses prepared after the meeting, will be transmitted without delay to all those that received the Bidding Documents from the SBP BSC. Any modification to the Bidding Documents listed in ITB Clause 6.1, which may become necessary as a result of the pre-bid meeting, shall be made by the SBP BSC by issuing an Addendum under ITB Clause 8.

Amendment of 8.1. At any time before the deadline for submission of bids, SBP BSC, for Bidding any reason, either at its initiative or in response to a clarification requested by a prospective Bidder, amend the Bidding Documents. **Documents** Such amendments shall take precedence over the existing document. 8.2. Any addendum issued including the notice of any extension of deadline shall be part of the Bidding Documents pursuant to ITB 8.1 and shall be communicated in writing that provide record of the content of communication to all the bidders who have obtained the Bidding Documents from the Procuring Agency. The Procuring Agency shall promptly publish the Addendum at the Procuring Agency's web page (www.sbp.org.pk). 8.3. Provided that the bidder who had either already submitted their bid or handed over the bid to the courier prior to the issuance of any such addendum shall have the right to withdraw his already filed bid and submit the revised bid prior to the original or extended bid submission deadline. 8.4. The addendum will be binding on Bidders. It will be assumed that the amendments contained in such Addendum will have been taken into account by the Bidder in its bid. 8.5. To provide prospective Bidders reasonable time to take the amendments into account in preparing their bids. SBP BSC may, at its discretion, extend the deadline for the submission of bids consistent with the provision of Rule 27 of PPR 2004.

C. Preparation of Bids

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9. Language of	
Bid	9.1. The bid prepared by the bidder and all correspondence and
	documents relating to the Bid, exchanged by the bidder and SBP BSC
	shall be written in the English or Urdu language; provided that any
	printed literature furnished by the bidder in another language as
	long as accompanied by an English or Urdu translation of its
	pertinent passages in which case, for purposes of interpretation of
	the Bid, the English or Urdu translation shall govern the relation
	between the parties.
10. Documents	10.1. The bid submitted by the Bidder shall comprise the following:
Comprising	i. Forms for Technical Bid under Section III
the Bid	ii. Documents related to Minimum Eligibility/Qualification
	Criteria under Section IV
	iii. Forms for Financial Bid under Section V.
	iv. Bidding Documents (in original) duly signed and stamped on
	each page / sheet.
	v. Bid Security in original/Bid Securing Declaration.
	vi. Power of Attorney in accordance with the Clause 15 of ITB.
	vii. Any other materials/ services required to be completed and
	submitted by bidders, as specified in the Bid Data Sheet.



11. Bid Prices	11.1.The Bidder shall quote rates and prices for all items of the Services
	described in the scope of services, and as listed in the Price
	Schedule. Items for which no rate or price is entered by the Bidder
	will not be paid for by the SBP BSC when the contract is executed
	and shall be deemed covered by other rates and prices in the
	Activity Schedule.
	11.2.All duties, taxes, liabilities including overheads, transportation
	charges etc. and other levies payable by the Bidder under the
	Contract, or for any other cause shall be included in the total Bid
	price submitted by the Bidder. Any additional tax, levies, duties, or
	modification in the existing rates of tax and other applicable laws
	imposed during the pendency of this contract shall be adjusted in
	the contract price by both parties. The exemption in Taxes will only
	be allowed against an Exemption Certificate issued by the
	respective Department.
	11.3.If provided for in the Bidding Data Sheet, the rates and prices
	quoted by the Bidder shall be subject to adjustment during the
	performance of the Contract in accordance with and the provisions
	of Clause 5.2 of the General Conditions of Contract and/or Special
10.0	Conditions of Contract.
12. Currencies of	12.1.The price shall be quoted by the Bidder in Pak Rupees and the
Bid and	payments to be made by SBP BSC would be in Pak Rupees.
Payment	12.1 Dide shall many in social for the manifest on a if adding the DDC
13. Bid Validity	13.1.Bids shall remain valid for the period specified in the BDS.13.2.In exceptional circumstances, SBP BSC may request the bidders to
	extend the bid validity period for a specified additional period. The
	request and the bidders' responses shall be made in writing by
	letter or email. A Bidder may refuse the request without forfeiting
	the Bid Security. A Bidder agreeing to the request will not be
	required or permitted to otherwise modify the Bid, but will be
	required to extend the validity of Bid Security for the period of the
	extension, and in compliance with ITB Clause 14 in all respects.
14. Bid Security	14.1.The bid security shall be denominated in the currency of the bid:
, , , , , , , , , , , , , , , , , , , ,	i. at the Bidder's option, be in the form of either Pay
	Order/demand draft/call deposit or an unconditional Bank
	Guarantee from a Scheduled Bank;
	ii. be substantially in accordance with one of the formats of bid
	security included in bidding documents or other form
	approved by the SBP BSC before bid submission;
	iii. be payable promptly upon written demand by the SBP BSC;
	iv. be submitted in its original form; copies will not be accepted;
	v. In the case of Bank Guarantee, it shall remain valid for at least
	28 days beyond the original validity period of bids, or at least
	28 days beyond any extended period of bid validity
	subsequently requested under ITB Clause 13.2.
	vi. Bids submitted with insufficient bid security will be rejected.
	vii. Bid security of unsuccessful bidders will be released/
	returned after the conclusion of the procurement process, as
	soon as possible, upon receipt of the nomination to receive
	the instrument.
	viii. The most advantageous Bidder's bid security will be
	released/ returned upon the submission of performance
	Guarantee.
	14.2.The bid security may be forfeited: i. If a bidder withdraws his bid during the period of the p
	validity; or
	validity, of

If a bidder does not accept the correction of his Bid Price, pursuant to Sub-Clause 24 of ITB hereof; iii. In the case of a most advantageous bidder, if he fails to: a. Furnish the required Performance Guarantee in accordance with Clause 32 of ITB. or b. Sign the Agreement, in accordance with Sub-Clauses 30.2 & 30.3 of ITB 15. Format and 15.1. The Bidder shall prepare one original and at least one copy of the Signing of Bid bid or as specified in the BDS, clearly marking each one as "ORIGINAL BID" and "COPY NO. 1." In the event of any discrepancy between them, the original bid shall prevail. 15.2. The original and all copies of the bid shall be typed or written in permanent ink and shall be signed by a person or persons duly authorized to sign (in the case of copies, Photostats are also acceptable). This shall be indicated by submitting a written Power of Attorney authorizing the signatory of the bidder to act for and on behalf of the bidder. The authorization must be in writing and included in the bid under ITB Clause 10.1. The name and position held by each person signing the authorization must be typed or printed below the signature. The person or persons signing the bid shall initial all pages of the bid, except for the un-amended printed literature. All Schedules to Bid are to be properly completed and signed. 15.3. No alteration is to be made in the Form of Bid except in filling up the blanks as directed. If any alteration is made in the Form of Bid or any other part of Bidding Documents, or if these instructions be not fully complied with, the bid may be rejected. 15.4.In accordance with ITB Clause-16, Bids shall be sealed in an envelope addressed to SBP BSC at the address provided in the Bid Data Sheet, with description of the contract and a warning regarding not to open before the specified date and time. Name and address of the bidder must also be marked on the envelope at the appropriate place. 15.5. The bid shall contain no interlineations, erasures, or overwriting, except to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the

D. Submission of Bids

16. Sealing and	16.1.The Bidder shall seal the original and each copy of the bid in
Marking of	separate envelopes, duly marking the envelopes as "ORIGINAL
Bids	BID" and "COPY NO. [Number]." The envelopes shall then be
	sealed in an outer envelope. The inner and outer envelopes shall be
	addressed to the SBP BSC at the address given in the BDS, and carry
	the statement "DO NOT OPEN BEFORE [Date & Time of the Bid
	Submission Deadline]."
	16.2.In addition to the identification required in Sub-Clause 16.1 , the
	inner envelopes shall indicate the name and address of the Bidder
	to enable the Bid to be returned unopened in case it is declared late,
	under ITB Clause 18.
	16.3.If the outer envelope is not sealed and marked as above, the SBP
	BSC will assume no responsibility for the misplacement or
	premature opening of the Bid.

17. Deadline for	17.1.Bids must be received (through an authorized representative or
Submission of	courier/postal service) by SBP BSC at the address specified in the
Bids	BDS, no later than the bid submission deadline specified in the BDS.
	Bids submitted through telegraph, telex, fax or e-mail shall not be
	considered. Any bid received by the SBP BSC after the deadline for
	submission prescribed in the Bid Data Sheet will be returned
	unopened to such bidder.
	17.2. SBP BSC may extend the deadline for submission of bids by issuing
	an amendment under ITB Clause 8, in which case all rights and
	obligations of the SBP BSC and the bidders previously subject to the
	original deadline will then be subject to the new deadline.
18. Late Bids	18.1.Any Bid received (through an authorized representative or
	courier/postal service) by SBP BSC after the deadline prescribed in
	ITB Clause 17 will be returned unopened to the Bidder.
19. Modification	19.1.The Bidder may modify or withdraw its bid after the bid's
and	submission, provided that written notice of the modification,
Withdrawal of	including substitution or withdrawal of the bids, is received by the
Bids	SBP BSC before the deadline prescribed for submission of bids
	under ITB Clause 17.
	19.2.No bid can be modified after the deadline for submission of bids.
	19.3.No bid can be withdrawn in the interval between the deadline for
	submission of bids and the expiry of the period of bid validity,
	specified by the Bidder on the Bid Form. Withdrawal of a bid during
	this interval will result in the Bidder's forfeiture of its bid security.
	E. Bid Opening and Evaluation
20. Bid Opening	20.1. The Bank will open all bids, including modifications, in public, in the
	presence of Bidder's representatives who choose to attend, at the
	time, on the date, and at the place specified in the BDS.
	20.2.For in person meeting, the bidders' representatives shall sign an
	attendance sheet as proof of their participation.
21. The process to	21.1.The disclosure of information relating to the examination,
Be	clarification, evaluation, comparison of bids and recommendations
Confidential	for the award of a contract shall be subject to Rule 41 of PPR-2004 .
	21.2.Information relating to evaluation of bids and recommendations
	concerning to award of the contract shall not be disclosed by SBP
	BSC to the bidders or to any other person who is not officially
	concerned with the process, until the announcement of the result of
	evaluation.
	21.3. The Bidder shall not disclose or attempt to make public any information relating to the bidding documents, bidding process and
	award of the contract to any person or entity without SBP BSC's
	prior written consent. 21.4.In case of any disclosure related to the bidding process and
	contractual obligations at any stage by any bidder and/or service
	provider, SBP BSC may reject its bid and/or terminate the contract.
	21.5. Any effort by a Bidder to influence the Bank in its decisions on bid
	evaluation, bid comparison, or contract award may result in the
	rejection of the Bidder's bid.
22. Clarification of	22.1.During the bid evaluation, the Bank may, at its discretion, ask the
Bids	Bidder for clarification of its bid. The request for clarification and
Dius	the response shall be in writing, and no change in the price (except
	under Clause 24 of ITB) or substance of the bid shall be sought,
	offered, or permitted.
	oncrea, or permitted.



23.1.The Bank will examine the bids to determine whether: 23. Preliminary **Examination** they are complete. bid validity is provided accordingly, ii. iii. required bid security/bid securing declaration have been furnished. iv. the documents have been properly signed, the bids are generally in order; Bidder has provided all forms of Technical Bid under Section III and relevant documents under Section IV 23.2.Bidders have to submit bids for **COMPLETE REQUIREMENTS**, partial and incomplete bids will be rejected. 23.3.Bids submitted without a signed Bid Form by the authorized nominee of the bidder will be rejected. 23.4. Bids with material deviation, exception, objection, conditionality, or reservation will be rejected. 23.5.Bids submitted late will also be rejected. 24. Correction of 24.1. Bids determined to be substantially responsive will be checked by the Bank for any arithmetic errors. Arithmetical errors will be **Errors** rectified by the Bank on the following basis: if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the Procuring Agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected; if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and Where there is a discrepancy between the amounts in figures and in words, the amount in words will govern. Where there is discrepancy between grand total of price schedule and amount mentioned on the Form of Bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors. 24.2. The amount stated in the Bid will be adjusted by the Bank as per the above procedure for the correction of errors and, with the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed in accordance with ITB 14. 25. Evaluation 25.1.The technical bids of the only qualified bidders after preliminary evaluation under ITB Clause 23, shall be evaluated in detail. and **Comparison of** 25.2.SBP BSC will evaluate and compare only the bids previously determined to be substantially responsive and qualified pursuant to **Bids**

Sub-Clauses 23.2 of ITB to 23.5 of ITB as per requirements given hereunder. Bids will be evaluated for complete scope of services. Any Bid covering partial scope of services will be declared nonresponsive. The prices will be compared on the basis of the Evaluated Bid Price and during evaluation of the bid's price, SBP BSC will determine for each bid in addition to the Bid Price, the following factors (adjustments) in the manner and to the extent indicated below to determine the Evaluated Bid Price:

(a) Making any correction for arithmetic errors pursuant to Sub-AHK OF P

Clause 24.2 of ITB hereof.

	(b) Discount, if any, offered by the bidders as also read out and	
	recorded at the time of bid opening.	
25.3.The submitted Technical Bid and other Commercial/Fin		
	,	
	Requirements of the bidding documents will be evaluated on	
	compliance based criteria.	
	25.4. The Financial Bids of the only technically accepted bids will be	
	opened and the bid found to be the Most Advantageous shall be	
	accepted.	
	25.5.Any minor informality, non-conformity or irregularity in a Bid	
	which does not constitute a material deviation may be waived by	
	SBP BSC, provided such waiver does not prejudice or affect the	
	relative ranking of any other bidders.	
26 Combostinos the	<u> </u>	
26. Contacting the	26.1. Subject to Clause 22 of ITB heretofore, no bidder shall contact SBP	
Bank	BSC on any matter relating to its Bid from the time of the Bid	
	opening to the time the bid evaluation results are announced by SBP	
	BSC. The evaluation results shall be announced as under:	
	(a) Technical Evaluation Report/Results would be posted for	
	seven days on SBP's website/shared with participating	
	bidders.	
	(b) Financial / Final Evaluation Report would be posted on	
	PPRA and SBP websites for fifteen days.	
	26.2.Any bidder feeling aggrieved by any act of SBP BSC may lodge a	
	written complaint concerning his grievances as per Rule 48 of PPR-	
	2004.	

F. Award of Contract		
27. Award Criteria	27.1.The contract will be awarded to the most advantageous Bidder	
	whose bid has been found Technically & Commercially/Financially	
	compliant and emerged as the Most Advantageous i.e. the bid	
	which has been determined to be substantially responsive to the	
	eligibility criteria, compliant to applicable laws and other terms of	
	Bidding Documents and which is the lowest evaluated Bid Price.	
	Provided further that the Bidder is determined to perform the	
00 P 11 P! 1	contract satisfactorily.	
28. Bank's Right to	28.1.SBP BSC reserves the right to annul the bidding process and reject	
Reject all the	all bids at any time before award of contract under Rule 33 of	
Bids	PPR-2004 without thereby incurring any liability to the affected	
	bidders or any obligation to inform the affected bidders of the	
	grounds for such rejection. The grounds for rejection of all bids	
	shall upon request be communicated, to any bidder who submitted a bid, but SBP BSC will not be liable to provide any justification for	
	the grounds of rejection. Notice of the rejection of all the bids shall	
	be given promptly to all the bidders.	
29. Bank's Right to	29.1. SBP BSC reserves the right at the time of contract award to	
Vary Inputs/	increase or decrease scope of services without any change in unit	
Outputs at	price or other terms and conditions, provided such variation	
Time of Award	should be in line with the provisions of PPR-2004.	
30. Notification of	30.1.Prior to the expiration of the period of initial/extended bid	
Award and	validity, the Bank will notify the most advantageous Bidder in	
Signing of	writing ("Notification of Award"), to be confirmed in writing by	
Agreement	registered letter/email, that its bid has been accepted.	
	30.2. Within twenty-one (21) days from the date of furnishing of	
	acceptable Performance Guarantee under the Conditions of	
	Contract, SBP BSC will send the most advantageous bidder the	
	Form of Agreement provided in the Bidding Document	
	incorporating all agreements between the parties.	

For Bank (Sign

	30.3.The formal Agreement between SBP BSC and the most advantageous bidder shall be executed within seven (07) days of
	the receipt of Form of Agreement by the most advantageous bidder from SBP BSC.
	30.4.Upon the most advantageous Bidder's furnishing of the
	Performance Guarantee and signing of Contract, SBP BSC will discharge its bid security.
31. Disqualification	31.1.After issuance of Notification of Award and before execution of
Prior to Contract	procurement contract with the most advantageous bidder, if the Bidder has been disqualified pursuant to Rule 18 and Rule 19 of
Signing	PPR-2004 or any other reason has led to the disqualification of the
	most advantageous bidder or if the conditions of his qualification are invalid, the next Most Advantageous bidder will be considered
	as responsive provided accepting this bid does not conflict with
	applicable laws.
	31.2. For rejecting the Most Advantageous bid and opting for the second Most Advantageous bidder, an opportunity of being heard should
	be provided to the bidder with the Most Advantageous bid.
32. Performance Guarantee	32.1.After the receipt of Notification of Award, the most advantageous Bidder, within the specified time, shall deliver to the Procuring
Guarantee	Agency a Performance Security (or Guarantee) in the amount and
	in the form stipulated in the BDS.
	32.2. Failure of the most advantageous Bidder to comply with the requirement of ITB 32.1 shall constitute sufficient grounds for the
	annulment of the award and forfeiture of the Bid Security, in which
	event the Procuring Agency may make the award to the next
	ranked Bidder or call for new Bids.
33. Advance	33.1. SBP BSC will provide an Advance Payment on the Contract
Payment and	Price if stipulated in the Special Conditions of the Contract.
Security 34. Grievances	34.1.Any bidder aggrieved by any act during the procurement process
Redressal	may lodge a written complaint concerning his grievances to the
	Grievance Redressal Committee (GRC), as per Rule 48 of PPR-2004 . The details of GRC is given on the PPRA website:
	www.ppra.org.pk and as given in Bid Data Sheet (BDS).
35. Code of	35.1.It is the SBP BSC's policy to require that bidder shall observe the
Conduct	highest standard of ethics during the procurement and execution of such contract. In pursuit of this policy, the SBP BSC follows, inter
	alia, the instructions contained in Rule 2(1)(f) of the PPR-2004
	which defines: "corrupt and fraudulent practices" in respect of
	procurement process, shall be either one or any combination of
	the practices including,-
	i. "coercive practices" which means any impairing or harming or threatening to impair or harm, directly or
	indirectly, any party or the property of the party to
	influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;
	ii. "collusive practices" which means any arrangement
	between two or more parties to the procurement process
	designed to stifle open competition for any wrongful gain, and to establish prices at artificial, non-competitive levels;
1	
	iii. "corrupt practices" which means the offering, giving

- value to influence the acts of another party for wrongful gain;
- iv. "fraudulent practices" which means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation; and
- v. **"obstructive practices"** which means harming or threatening to harm, directly or indirectly, persons to influence their participation in a procurement process, or affect the execution of a contract;"
- 35.2.**Under** Rule **19 of PPR-2004**, the SBP BSC can inter alia blacklist the bidders found to be indulging in corrupt or fraudulent practices. Such barring action shall be duly publicized and communicated to the PPRA.
- 35.3.**Under Rule 19 of PPR-2004**, the following mechanism and manner for permanently or temporarily barring, from participating in their respective procurement proceedings will be followed as per the guidance of SBP BSC management:

Nature of Offense/ Fault	Means of Verification
Corrupt and	 Results of Bid/Proposal analysis resulting in
Fraudulent	substantive evidence of collusion.
Practices	Actual instance verifiable as per law of land and
	applicable Rule and Regulations of SBP Banking
	Services Corporation
	Cross verification of documentary undertaking
	submitted by Service Provider.
Performance	Documented evidence in form of consistent
Deficiencies	performance deficiencies and notices of
	performance deficiencies not suitably responded
	to or defended by Service Provider.
Bidder failed to	Failed to abide with Bid Form / Bid Securing
abide with Bid	Declaration.
Form / Bid	
Securing	
Declaration.	

However, such barring action shall be undertaken only after providing an adequate opportunity of being heard to the bidder who is to be barred and blacklisted.

- 35.4. The **receipt** for any money paid by the bidders will not be considered as an acknowledgment of payment to the bidder unless such receipt is signed by a duly authorized officer of the SBP BSC and the bidder shall be solely responsible for seeing that a proper receipt is provided.
- 35.5.Under **Rule 7 of PPR 2004**, bidder undertakes to sign an Integrity pact in accordance with the prescribed format given in the Bidding document for all the procurements estimated to exceed Rs. 10.00 million or any other limit prescribed by SBP BSC.
- 35.6.SBP BSC's policy requires that selected bidder provide professional, objective, and impartial advice, supplies, and services and at all times hold the SBP BSC's interests' paramount, strictly avoid conflicts with other assignments or their corporate interests' and act without any consideration for future work. Bidd

disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of the SBP BSC, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the bidder and termination of contract arising out of this procurement. 35.7.Without limitation on the generality of the foregoing, bidders, and any of their affiliates shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below: i. A bidder that has been engaged by the SBP BSC to provide goods, works, or services other than consulting services for a project, and any of its affiliates, shall be disqualified from providing consulting services for the preparation or implementation of a project, and any of its affiliates shall be disqualified from subsequently providing goods or works or services other than consulting services resulting from or directly related to the firm's consulting services resulting from or directly related to the firm's consulting services resulting from or directly related to the firm's consulting services for such preparation or implementation. ii. A bidder (including its Personnel) or any of its affiliates shall not be engaged for any assignment that, by its nature, may conflict with another assignment of the bidder to be executed for the same or another client. iii. A bidder (including its Personnel) that has a business or family relationship with a member of the SBP BSC's staff who is directly or indirectly involved in any part of a. the preparation of the specifications of the goods, b. the selection process for such assignment, or c. Supervision of the Contract may not be awarded a contract unless the conflict stomming from this relationship has been resolved in a manner acceptable to the appropriate authority within the SBP BSC. iv. Bidders shall not recruit or hire any agency or current employees of the SBP BSC or other civil servants to work for the bidders is		
Form. Failure to provide the required information of the beneficial ownership by the company or submission of false or partial information, the procuring agency shall: (a) Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,	Effect of PPR- 2004 37. Beneficial	reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the bidder and termination of contract arising out of this procurement. 35.7. Without limitation on the generality of the foregoing, bidders, and any of their affiliates shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below: i. A bidder that has been engaged by the SBP BSC to provide goods, works, or services other than consulting services for a project, and any of its affiliates, shall be disqualified from providing consulting services related to those goods, works, or services. Conversely, bidders providing consulting services for the preparation or implementation of a project, and any of its affiliates shall be disqualified from subsequently providing goods or works or services other than consulting services resulting from or directly related to the firm's consulting services for such preparation or implementation. ii. A bidder (including its Personnel) or any of its affiliates shall not be engaged for any assignment that, by its nature, may conflict with another assignment of the bidder to be executed for the same or another client. iii. A bidder (including its Personnel) that has a business or family relationship with a member of the SBP BSC's staff who is directly or indirectly involved in any part of a. the preparation of the specifications of the goods, b. the selection process for such assignment, or c. Supervision of the Contract may not be awarded a contract unless the conflict stemming from this relationship has been resolved in a manner acceptable to the appropriate authority within the SBP BSC. iv. Bidders shall not recruit or hire any agency or current employees of the SBP BSC. Recruiting former employees of the SBP BSC or other civil servants to work for the bidders is acceptable provided no conflict of interest exists. When the bidder nominates any government employee as Personnel in their bid, such
Form. Failure to provide the required information of the beneficial ownership by the company or submission of false or partial information, the procuring agency shall: (a) Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,		
ownership by the company or submission of false or partial information, the procuring agency shall: (a) Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,	l -	
information, the procuring agency shall: (a) Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,	Information	<u> </u>
(a) Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,		
Public Procurement Rules, 2004,		
_ 		_ · · ·
(b) Reject the blu of the said company.		_ _
11.87 11	<u> </u>	(b) Reject the bid of the said company.

Section II - Bid Data Sheet (BDS)

The following specific data for services to be procured shall complement, supplement or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over ITB.

ITB		Description
Clause		
1.1	•	Procurement Title: Procurement of Janitorial, Gardening & Maintenance Services at State Bank of Pakistan Banking Services Corporation Head office Karachi
	•	Reference Number: ED/Proc-HOK/005454/2024/159
	•	Procurement Method: Open Competitive Bidding as per Rule 21 of PPR-2004
	•	Procurement Procedure: "Single Stage Two Envelopes Procedure" as per Rule-36(b) of PPR-2004.
7.3		No Pre-bid meeting will be held.
13.1	Bio	d Validity period is 180 days from the date fixed for opening of the Bids.
14.1		• Bid Security of Amount Rs.250,000/- shall be enclosed along with the Technical Bid in the shape of Pay Order / Demand Draft / Deposit at Call in favor of SBP-Banking Service Corporation. The Bid Security in original is required to be submitted with Technical Bid.
		Any bid found without sufficient Bid Security will be rejected instantly.
15.1 16.1	•	Only original Bid is to be submitted. 1. The Original Bid shall comprise a single sealed package containing two
10.1		separate sealed envelopes. Each envelope shall contain separately the Financial Proposal and the Technical Proposal. The inner envelopes shall be marked as "ORIGINAL TECHNICAL PROPOSAL" and "ORIGINAL FINANCIAL PROPOSAL" in bold letters. 2. The outer envelope shall be addressed to the Bank at the address given in the BDS, and carry the statement "DO NOT OPEN BEFORE [Date & Time of the Bid Submission Deadline]". The content of the Technical and Financial Proposal is mentioned in BDS.
		 i. Form I of Section III – Authorization Form for Bidder's Representative ii. Form II of Section III – Form of Technical Bid iii. Form III of Section III – Bid Security Form/Bank Guarantee: duly filled and signed or Bid Security in the shape of Call Deposit/Demand Draft/Payment Order or Bid Securing Declaration. iv. Form IV of Section III – Technical Compliance Form v. Form V of Section III – Undertaking vi. Form VI – Declaration of Beneficial Owners' Information vii. Duly signed and stamped, Volume-I of the Bidding document. viii. All documents related to Minimum Eligibility/Qualification Criteria including Annexure (If Any) under Section IV 4. Following should be the contents of the Financial Proposal Envelope/Volume-II: i. Form-I of Section V – Financial Bid Submission Form ii. Duly filled, signed and stamped, Volume-II of the Bidding document
	In	nportant Note:
İ	<u> 111</u>	Iportant Note:

	Above mentioned forms are pre-requisite, non-availability above-mentioned documents will result in the rejection of a	
17.1	 The Bank's address for Bid submission is as mentioned in Notice for Invito Bids (Published Tender Notice). 	itation
	 The Bank will communicate the opening of the Financial Proposal eligible/qualified bidders after the completion of all requirements of Tec Evaluation. 	
	 The deadline for submission of bids shall be as mentioned in Noti Invitation to Bids. 	ce for
20.1	Bids will be opened as defined in Notice for Invitation to Bids.	
29.1	• Fifteen percent (15%) increase or decrease in scope of services.	
32.1	The most advantageous Bidder shall furnish a Performance Guarantee to 5% of the total contract price in the shape of Bank Guarantee/Bank issued from a scheduled bank in Pakistan, which will be valid 28 days b the Contract Period. The Performance Guarantee shall be forfeited if the advantageous Bidder fails to perform the services under the Contract.	draft eyond
34.1	The address of Grievance Committee is; Chairman Grievances Committee, Office of the Director Human Resource Management Department, 1st Floor, BSC House State Bank of Pakistan Main Building Complex, I.I.Chundrigar Road, Karachi	



Section III- Form for Technical Bid

- 1. Form I Authorization Form for Bidder's Representative
- 2. Form II Technical Bid Submission Form / Form of Bid
- 3. Form III Bid Security Form/Bank Guarantee
- 4. Form IV Technical Compliance Form
- 5. Form V Undertaking
- 6. Form VI Declaration of Beneficial Owners' Information



Form – I (Authorization Form for Bidder's Representative)

Date:

To:

Form – II (<u>Technical Bid Submission Form / Form of Bid</u>)

(Letter of Offer)

Bid Reference No. ED/Proc-HOK/005454/2024/159

Procurement of Janitorial, Gardening & Maintenance Services at State Bank of Pakistan Banking Services Corporation Head office Karachi

Gentlemen,	
1. Having examined the Bidding Documents including Addenda Nos for	r
the execution of the above-named services, we, the undersigned, being a company/firm	m
doing business under the name ofand address	
and being duly incorporated established under the laws of Pakistan hereby offer to execut	te
the subject services and remedy any defects therein in conformity with the said Document	ts
including Addenda thereto for the Total Bid Price as stated in Volume-II: Schedule of Price	
or such other sum as may be ascertained in accordance with the said Documents.	
y	
 We understand that all the Schedules attached hereto form part of this Bid. As security for due performance of the undertakings and obligations of this Bid, we subm 	it
herewith a Bid Security as provided in Bid Data Sheet drawn in your favor or made payable	
to you and valid for a period of two hundred eight (208) days or Bid Securing Declaratio	
as the case may be.	
4. We undertake, if we qualify and our Bid is accepted, to take up the subject services for the	ıe
time period as stated in Bid Data Sheet.	
5. We agree to abide by this Bid for a period of 180 days from the date fixed for opening the	ıe
same and it shall remain binding upon us and may be accepted at any time before th	
expiration of that period.	
6. Unless and until a formal contract is prepared and executed, this Bid, together with you	ır
written acceptance thereof, shall constitute a binding contract between us.	
7. We undertake, if our Bid is accepted, to execute and abide by the Performance Guarante	e.
referred to in Conditions of Contract for the due performance of the Services.	, •
8. We understand that you are not bound to accept the lowest or any bid you may receive.	
9. We do hereby declare that the Bid is made without any collusion, comparison of figures of	٦r
arrangement with any other person or persons making a bid for the Services.	
10. We do hereby declare that all the terms and conditions mentioned in the Biddin	ıσ
Documents are acceptable to us and we have no objection about any clause/sub-clause of	
the Conditions of Contract and other parts of the Bidding Documents.	,,
the donations of donatact and other parts of the Blading Bocaments.	
Dated this day of, 202	
Signature	
	
In the capacity ofduly authorized to sign the bid for and on behalf of the Bidder.	A
letter of authorization in respect of the Person who has signed the Bid Form, etc. is also attached	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
(Name of Bidder in Block Capitals)	
(Seal)	
Address	
Witness:	
(Signature)	
Name:	
Address:	
C.N.I.C No:	
TIV O	7

Form - III

(Bid Security Form)

(Bank Guarantee/ Not to be followed in case of Pay Order/CDR)

Over Stamp Paper

					(No	
						Executed	l on	
(Letter	by the	Guarantor to SB	P Banking Se	ervices Corp	oration (S	BP BSC))		
addres	s:	ntor (Scheduled		kistan) with				
		pal (Bidder) wit						
		ecurity (express						
Bid Re	ference	No	Γ	Date of Bid _				
of the Bankin the pay	said Bio g Servio yment o	N BY THESE PRI Ider, we the Gu es Corporation, f which sum we and successors	uarantor abo (hereinafter ell and truly	ove-named referred to to be made	are held a as "SBP B , we bind	and firmly SC") in the ourselves	bound unt sum stated o, our heirs,	to the SBP l above, for
accom	panying	ON OF THIS OB Bid numbere Bid) to SBP BSC	d and date					
		P BSC has requi Security in the						e Principal
(1)		e Bid Security shof validity of the		ralid for a pe	eriod of tw	enty eight	t (28) days l	peyond the
(2)	that in	the event;						
	(a) (b) (c)		oes not accep	ot the correct geous bidde d Performan	ction of his r to	s Bid Price	-	

the entire sum be paid immediately to the said SBP BSC for delayed completion and not as penalty for the most advantageous bidder's failure to perform.

NOW THEREFORE, if the most advantageous bidder shall, within the period specified therein, on the prescribed form presented to him for signature and enter into a formal Contract with SBP BSC in accordance with his Bid as accepted, and furnish within fifteen (15) days of receipt of Letter of Acceptance, a Performance Guarantee with good and sufficient surety , as may be required, upon the form prescribed by the said SBP BSC for the faithful performance and proper fulfillment of the said Contract or in the event of non-withdrawal of the said Bid within the time specified then this obligation shall be void and of no effect, but otherwise to remain in full force and effect.

For Bank (Sign

PROVIDED THAT the Guarantor shall forthwith pay to SBP BSC the said sum stated above upon first written demand of SBP BSC without cavil or argument and without requiring SBP BSC to prove or to show grounds or reasons for such demand, notice of which shall be sent by SBP BSC by registered post/courier service duly addressed to the Guarantor at its address given above.

PROVIDED ALSO THAT SBP BSC shall be the sole and final judge for deciding whether the Bidder has duly performed its obligations to sign the Contract and to furnish the requisite Performance Guarantee within the time stated above, or has defaulted in fulfilling said requirements and the Guarantor shall pay without objection the sum stated above upon first written demand from SBP BSC forthwith and without any reference to the Bidder or any other person.

IN WITNESS WHEREOF, the above bounded Guarantor has executed this guarantee under its seal on the date indicated above, the name and seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative pursuant to authority of its governing body.

	Guarantor (Bank)
Witness:	1. Signature
1.	2. Name: 3. Title
2.	
(Name, Title and Address)	

Form IV (Technical Compliance Form)

(ON SERVICE PROVIDER'S LETTERHEAD)

Sr.#	Description	Bidder Response (Yes/No)
1	All the requirements mentioned in "Section-VI-Part I-"Specific Services Data/Scope of Services".	
2	All the stated Terms and Conditions of the Contract including BOQ and forms etc.	

Seal and Signature of Bidder:		

General Note

- The Minimum Eligibility / Technical Compliance will be evaluated totally on a compliance-based method. The Financial Proposal of the only technically accepted bids will be opened and the bid found to be the Most Advantageous bid shall be accepted.
- The bid found to be the Most Advantageous i.e. having qualified the minimum / technical criteria and offered the lowest evaluated cost shall be accepted and will be awarded the contract.

Form - V (Undertaking)

(Over Stamp Paper of Rs. 100)

Dear S	Sir,
1.0	I/We, M/s, hereby undertake that I/We, M/s shall comply with all applicable Labor laws and other applicable laws which includes but not limited to following:
	 a. Payment of at-least minimum wages/salaries/remuneration as notified by the respective Government. b. Ensure EOBI/Social Security registration of its resources and regular payment of contributions. c. Group Life and Medical Insurance. d. Casual, medical and maternity or any other leaves as per applicable laws.
2.0	e. Any other requirement as per applicable laws. I/We, M/s, shall issue appointment letters to my employees working under this contract in compliance of the above stated laws.
3.0	I/We, M/s, understand and agree unconditionally that in case I/We, M/s fail to abide by the above undertaking or any of terms of the Contract, the Client/ SBP BSC shall be at liberty to terminate the Contract without prejudice to any other rights / remedy available in the Contract.
4.0	I/We hereby confirm and declare that I/We, M/s, has neither been Blacklisted/debarred under Rule 19 of PPR-2004 nor sanctioned by National Counter Terrorism Authority (NACTA).
5.0	Detection of false declaration/statement at any stage of the entire Bidding Process / Currency of the Contract shall lead to disqualification and forfeiture of Bid Security and/or Performance Guarantee and termination of the contract.



Seal & Signature of Bidder:

Date:

Form – VI (Declaration of Beneficial Owners' Information)

In case of services/works worth Rs.50 million or above, the bidder shall provide Beneficial Ownership information on the below prescribed Form:

1.	Name	
2.	Father's Name/Spouse's Name	
3.	CNIC/NICOP/Passport no.	
4.	Nationality	
5.	Residential address	
6.	Email address	
7.	Date on which shareholding, control or interest acquired in the	
	business.	

8. In case of indirect shareholding, control or interest being exercised through intermediary companies, entities or other legal persons or legal arrangements in the chain of ownership or control, following additional particulars to be provided:

1	2	3	4	5	6	7	8	9	10
Name	Legal form (Company/ Limited Liability Partnership/ Association of Persons/ Single Member Company/ Partnership Firm/ Trust/Any other individual, body corporate (to be specified))	Date of incorporation/ registration	Name of registering Authority	Business Address	Country	Email Address	Percentage of shareholding, control or interest of BO in the legal person or legal arrangement	Percentage of shareholding, control or interest of legal person or legal arrangement in the Company	Identity of Natural Person who ultimately owns or controls the legal person or arrangement

9. Information about the Board of Directors (details shall be provided regarding number of shares in the capital of the company as set opposite respective names).

1	2	3	4	5	6	7	8
Name and surname (In Block Letters)	CNIC No. (in case of foreigner, Passport No)	Father's/ Husband's Name in full	Current Nationality	Any other Nationality (ies)	Occupation	Residential address in full or the registered/ principal office address for a subscriber other than natural person	Number of shares taken by each subscriber (in figures and words)

For Bank (Sign

	Total number of shares taken (in figures and	
	words)	

^{10.} Any other information incidental to or relevant to Beneficial Owner(s).

Name & signature

(Person authorized to issue notice on behalf of the company)



SECTION IV (SCHEDULE A TO BID) – QUALIFICATION INFORMATION AND BID EVALUATION CRITERIA

1. Basic Conditions for Qualification

- 1.1 Joint Ventures (JV) are not allowed, only firms/ companies fulfilling the requirements mentioned in the Invitation to Bid are eligible to participate in the bidding process.
- 1.2 Information supplied by the Bidders for the qualification statement must apply to the company, named on the statement only. The substitution of background information pertinent to qualification will not be considered for another company related to the applicant company through a "Group ownership". Financial Bids of only technically qualified bidders shall be opened and the Contract shall be awarded to the most advantageous bidder.
 - a) SBP BSC will review the information supplied by the bidders submitted for qualification and will make public the results of qualification to the bidders.
 - b) Firms/Companies applying for qualification are advised that any variation of constitution or membership from that put forward in response to this notice, without prior approval of SBP BSC may result in their disqualification.
 - c) The response to this notice must be sufficiently detailed to convince SBP BSC that the firms/companies applying for qualification have the experience as well as the technical, administration and financial qualifications necessary for the execution of the services and they must prove that they have carried out similar services in their own country or abroad.
 - d) Only Technical Proposals will be opened in the presence of Bidders or their authorized representatives who may choose to attend as per the schedule provided in the Invitation to Bids. The bidders should provide maximum information required for evaluation of their Technical Proposals.
 - e) The Financial Bids of the technically qualified bidders shall be opened on the date and venue communicated to the bidders through email/registered post/ courier service. The Financial Bids of the Bidder's, who fail to qualify, shall be returned to them unopened. Decision of SBP BSC in this connection shall be final and binding on all Bidders.

2. **Qualification Criteria:**

2.1 General

Qualification will be based on all the criteria given in paras **2.1 to 2.2** regarding the Bidder's general and particular experience, personnel and equipment capabilities, and financial position, as demonstrated by the Bidder's responses in the forms attached to this letter. SBP BSC reserves the right to waive minor deviations, if these don't materially affect the capability of Bidder to perform the contract.

SBP BSC reserves the right to verify or seek clarification of the information furnished by the Bidders. In this regard, Employer reserve the right to have site visit to verify the previous installation /work experience etc. SBP BSC may reject any application for any misrepresentation knowingly made by any bidder in, or pursuant to, their application or for any statement furnished in connection therewith, and intended to be relied upon by the SBP BSC, which is incorrect in any respect.

2.2 Qualification Criteria

In addition to the eligibility criteria given in the instructions to bidders, for qualification purpose, the bidders must meet the following requirements;

Sr.	Minimum Eligibility/ Qualification Criteria	Means of verification	Attached
1.	Bid Security is required as per clause ITB-14.	Bid Security in Original is to be attached with Technical Proposal.	Original bid Security
2.	Bid is unconditional		
3.	Duly filled and signed Form of Bid		
4.	The bidder should be registered with relevant Tax authorities and appear on Active Tax payer list of FBR.	Attach copies of relevant Tax Registration Certificate and proof of being on ATL of FBR. (SBP BSC will also verify that the bidder name is appearing in online active taxpayer list)	Copies of relevant Tax Registration Certificate & proof of being on ATL of FBR
5.	The Bidder should also be registered with relevant / concerned Revenue Authority. If not registered, the 100% tax shall be deducted at source as per applicable law and credited to relevant account.		Copies of relevant Tax Registration Certificate
6.	The bidder should submit an undertaking that the bidder has never been blacklisted or debarred by any organization, is not in the sanctioned list of NACTA (National Counter Terrorism Authority and will comply all applicable laws	Undertaking required on stamp paper of Rs.100/- as per format provided in Form – V	Undertaking required on stamp paper of Rs.100/- as per format provided in Form - V
7.	Proposed Services Execution Plan of the Bidder	Duly filled Methodology/ Program of Performing the Services provided in Schedule E to bid	Duly filled Methodology / Program of Performing the Services in schedule E to bid
8.	Available Financial Capability/ Liquid Assets of the firm	Provide Bank statement showing required balance of Minimum Liquid assets of Rs.1.0 Million at any one instance in three months period before date of publication of tender notice or credit line facility available during same period.	Bank Statement.
9.	General Experience of providing Services	Minimum of 05 Years of Services experience. The bidder must provide "Letter of Award/ Contract agreement/Taking Over/ Completion Certificate" of the projects of which the experience is being claimed.	Required Documents fulfilling criteria



10.	Particular Experience of the Firm	Services provided amounting	
		to minimum of Rs.5.0	
		Million/year/contract (at	
		least 02 contracts during last	
		05 years)	Required Documents
		The bidder must provide	fulfilling criteria
		Work orders/ Completion	J
		certificates/ contract	
		agreements etc. of the	
		projects of which experience	
		is being claimed.	

Section V- Form for Financial Bid (Volume II)

Provided in Volume-II of Bidding Documents



Form II - (SCHEDULE B TO BID) Price Schedule (Volume II) The Financial Bid

Provided as Volume-II of Bidding Documents



SECTION-VI- (SCHEDULE C TO BID) PART-1 SPECIFIC SERVICES DATA/ SCOPE OF SERVICES

1. <u>Scope of Services:</u>

Scope of Services include providing below mentioned services complete in all respect as per terms and conditions of the contract for entire Premises including Main and ancillary buildings, their all floors, basements & roofs, open areas, walkways, lawns, Parking, terraces, projections etc. strictly in an environment friendly and safe way.

Services	Premises
Janitorial Supervisory Services	SBP BSC Head Office Karachi (Excluding Canteen
Janitorial Services	area at Ground Floor, as also marked in drawing for
Gardening Services	reference)
Plumbing Services	
Painting and Polishing Services	
Masonry Services	

2. <u>Services Schedule</u>

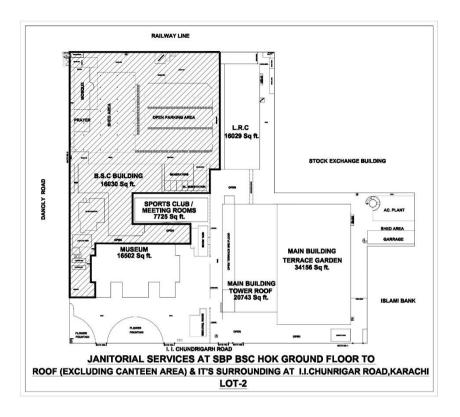
Services	Schedule
Janitorial Supervisory Services	07:00 AM to 7:00 PM from Monday to Saturday
Janitorial Services	Anyhow first round of daily Janitorial services shall
Gardening Services	have to be completed by 8:00 AM. A probable
Plumbing Services	schedule of areas, Services and its frequency is given
Painting Services	below.
Masonry Services	

3. <u>Schedule of Approximate Areas for Services</u>

Approximate areas of various parts of premises where services are to be provided under this contract are as below;

S. No.	Description	Area (Sq. ft)	
<u> </u>	<u>Janitorial Services</u>		
1.	Areas to be cleaned daily SBP BSC Head Office Building and its premises	140000	
Gardening Services			
1	Total Area	15000	
Supervisory & Maintenance Services			
Plumbing Services Of		SBP BSC Head Office Karachi Premises	





4. <u>Details & Frequency of Services:</u>

A. <u>Janitorial Supervisory Services:</u>

Th	The major items of Services under this Contract are as follows:		
a	Supervision of Janitorial services in Contract's premises		
b	Coordination with the Client's officials		
С	Preparation of reports/ checklists required in connection with different types of the		
	services under the contract and submission the same to the Client.		
d	To oversee and manage performance of the Services		

B. **Janitorial Services:**

Janitorial Se	rvices:	
The major ite	ems of Janitorial Services under this Contract are as follows:	
Please note the	hat cleansing materials and Consumables shall be provided by the Client.	
If need arise	es, the Service Provider is required to coordinate with sanitation agencies	
	e sewerage related issues like cleaning and proper functioning of sewer lines. No	
1 1	ment shall be admissible to Service Provider on this account. Client shall make	
official paym	ents as required under the law.	
a	Janitorial and Cleaning Services of premises	
b	Cleaning of sewerage lines, rain water pipes and manholes including the	
	disposal of sludge etc. outside the municipal limits.	
С	Dusting and cleaning of furniture	
d	Vacuum cleaning of carpets	
e	Handling and disposal of shredding waste (If required)	
f	Collection and removal of entire garbage/trash from the premises and its	
	ultimate disposal thereof.	
Frequency o	Frequency of Janitorial Services	
	#*/ #* *	

	Cleaning of floors, sweeping, damp mopping of Roads, pavements, floors,
	window sills, projections, stairs and open area etc. regularly, and as and when needed
	Cleaning/washing/ damp moping of all toilets, sanitary fixtures, such as wash
	basins, W.C. commodes, urinals, tiles, marbles and mopping with phenyl
	(continuously during the office hours on hourly basis) in the entire
	toilets/toilet blocks.
	Cleaning/ dusting/damp wiping of tables, chairs, Almirah (steel/wooden),
	racks, wooden and glazed partitions, doors, windows, grills, fire extinguishers, sofa sets, blinds, before the start of office.
	Cleaning of dustbins of all floors and shifting of garbage/trash from the
	premises and its ultimate disposal thereof.
	Cleaning/dusting of computers, photocopiers, telephone sets, fax machines,
S	printers, scanners etc.
Daily Services	Cleaning and dusting of main doors, stair cases, railings etc.
ervi	Sweeping/ cleaning of open grass, lawns, yards, approach roads/ramps,
y Se	parking, mosque/prayer room area, security pickets, etc.
ailt	The area/fixtures under excessive usage will be cleaned regularly daily on
Q	hourly basis, such as: Main passage, staircases, corridors, waiting area, Wash basins, toilets, commodes, etc.
	Cleaning, sweeping, dusting in any area of the Premises, or of any fixture etc.
	as and when, required.
	Replacement of toilet papers, tissue roles, re-filling of liquid hand wash, as and
	when needed on regular basis.
	Spray of air freshener in the corridors and rooms as directed by Client.
	Anti-mosquito spray in the rooms as and when required.
	Spot cleaning as and when required
	Washing and cleaning of official crockery as and when required
	Handling and disposal of shredding waste (If required) by Client
	Placement of water bottles on water dispenser throughout the premises.
	Spray /fumigation (Smoke)/disinfectant spray in the bank premises as and when required and asked by the Bank.
	Cleaning, dusting of walls, lift doors, wooden partitions, glazed partitions, stair
	railings etc.
	Thorough cleaning of toilet-blocks and tiles, walls tiles, bathroom fixtures and
	fittings.
Weekly Services	Thorough cleaning of all doors, windows, flower plants, panes, etc.
irvi	Removal of cobwebs, birds' nests, etc.
' Se	Cleaning of manholes and sewerage line in order to keep the drainage system
kly	running/working properly of entire building/premises. The Service Provider
/ee	shall remove blockage / chocking of main sewerage/drainage line and free from all cumbersome of entire building/premises.
>	Cleaning of the vacant areas / floors of the building.
	Checking/cleaning of rainwater down spouts & roof drains weekly or before &
	after every rain incident to ensure smooth disposal of rainwater.
	Vacuum cleaning of carpets
Fortnightly	Sweeping/cleaning of entire roof of the building and removal of all unwanted
Services	vegetation / grass etc. from all over the premises/ buildings.
	Thorough cleaning all gas burners etc. and greasing of rail cocks etc.
	Opening of rain water pipes, top and bottom khurras, etc.
	Cleaning of all brass kick plates, push plates and handles up to the satisfaction of Client
	Cleaning of open drains, dusting/ cleaning of peripheral walls, etc.
	dicaling of open drains, dusting, cleaning of perspiteral wans, easy,

Si	Cleaning of false ceiling, wherever required and feasible.
Monthly Services	Washing of curtains, window blinds carpets etc. where required and feasible.
	Cleaning of manholes, sewer lines etc. with the help of suction machines
	Washing of mosaic /marble floors etc.

C. **Gardening Services:**

Gardening Serv	Gardening Services:	
	The major items of Gardening Services under this Contract are as follows:	
Please note that plants, planters, seeds and Consumable cleansing tools shall be provided by		
the Client.		
a	Routine maintenance and up-keeping of lawns, trees and plants ,indoor /	
	outdoor Plants, Nurseries / Gardening and landscaping work as per	
	requirement	
b	Watering, cleaning of lawns, flowerbeds, plants, trees etc.	
	Collection and disposal of plants related waste away from the premises	
d	applying of natural and artificial fertilizers, seeding, preparation of seasonal	
	plants, pesticides etc.	
e	Assessment of required materials/plants etc. for seasonal plantation and	
	submission to Client at least one month before the start of particular	
f	Seasons. Crowing and propagation of plants for future gagging.	
g	Growing and preparation of plants for future seasons.	
Daily Services	Germination, maturation and maintenance of seedlings etc.	
Daily Services	Watering, cleaning of lawns, flowerbeds, plants, trees etc.	
	Watering and caretaking of indoor and outdoor planter	
YAY 11	Collection and disposal of plants related waste away from the premises	
Weekly	Thorough cleaning of lawns, flower beds, plants, trees etc.	
Services	Turning/Preparation of soil, plowing and mixing of manure/ fertilizer in the	
	lawns, flower beds, plants etc.	
Fortnightly	Trimming, reshaping of plants etc.	
Services	main and a share and a share a	
Monthly Services	Trimming, thinning and reshaping of trees etc.	
Services	Painting of flower pots etc. using paint	
	To prepare complete details of materials /plants /seeds	
	/supplements/fertilizers/ pesticides etc. required for the up-coming	
	quarter/season and submit the same to the Client at least one months before	
	the particular seasons.	
	Growing and preparation of plants for future seasons	
	Any other landscaping related work	

D. Plumbing Services:

Plumbing Services:		
The major items	The major items of Services under this Contract are as follows:	
Please note that	all consumable materials/ hardware shall be provided by Client.	
a	Repair/ maintenance works related to water supply and drainage pipelines,	
	sanitary fittings, fixtures etc.	
b	Repair or replace broken drainage lines, clogged drains, faucets etc	
С	Locate and repair issues with water supply lines	
d	Checking of valves, water supply pipelines for any leakage	
e	Upkeep of Complete water supply, sewer and drain system	
Daily Services	Repair/maintenance works related to water supply and drainage pipelines,	
	sanitary fittings etc.	

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	Checking of valves, water supply pipelines for any leakage
Weekly	Complete opening of valves to ensure smooth functioning
Services	
Monthly	Checkup of complete system for any threat and abnormality
Services	

E. Painting and Polishing Services:

Painting Service	Painting Services:	
The major items	The major items of Services under this Contract are as follows:	
Please note that	all consumable materials/ hardware shall be provided by Client.	
а	Repair/maintenance works related to painting & wooden polishing works	
	joinery works.	
b	Checking/observing all paintwork inside & outside building including but	
	not limited to emulsion, enamel and weather shied paints.	
Daily Services	Repair/maintenance works related to painting & wooden polishing works	
	joinery works.	
Weekly	Checking/observing all paintwork inside & outside of the building	
Services		
Monthly	Checkup of complete building for any abnormality	
Services		

F. Masonry Services:

Mason Services:	
The major items of Services under this Contract are as follows:	
Please note that all consumable materials/ hardware shall be provided by Client.	
а	Repair/maintenance works related to masonry, tiles, plaster works
b	Checking/observing all masonry inside & outside building for wear and tear
	and its immediate repairs
С	Construction of new masonry and tiles etc.
Daily Services	Repair/maintenance works related to masonry and new works
Weekly	Checking/observing all masonry inside & outside building for wear and tear
Services	and its immediate repairs
Fortnightly	Checking/observing all masonry inside & outside building for wear and
Services	tear and its immediate repairs
Monthly	Checking/observing all masonry inside & outside building for wear and
Services	tear and its immediate repairs

5. Tools & Equipment (T&E) for Execution of Services

The Service Provider shall bring and maintain all necessary T&E at site which are required for execution of services under the Contract. During pendency of the Contract, if Client finds that the T&E brought by the Service Provider is not sufficient and as per desired quality, the Service Provider shall immediately replace and/or bring/arrange additional T&E for smooth execution of services without any additional cost. Such T&E shall include but not limited to testing and diagnostic instruments if required. In case of failure to arrange and maintain the necessary T&E, Client reserve the right to take punitive action as per the Contract which includes and is not limited to imposition of liquidity damages, termination of contract and forfeiture of Performance Security."



SCHEDULE D TO BID

Services to	be performed b	v Sub-Service Providers

	Sub-Contracting is not allowed
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SCHEDULE E TO BID

PROPOSED METHODOLOGY/ PROGRAM OF PERFORMING THE SERVICES

As a part of Technical Proposal and in accordance with Schedule of Approximate Areas for Services and frequency, bidder shall provide a complete program of services with proposed resources deployment as per the table below;

1. Resources

Janitorial Services				
S#	Component of Premises	Service Requirement	Services Daily Schedule	Proposed Services Management Plan
SBP	BSC Head Office Building & Pr	remises		
01	SBP BSC Head Office Building & Premises	Supervisory services for Janitorial services	07:00 AM to 7:00 PM	
02	Ground Floor entrance lobby, reception areas south side (Masjid side)	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
03	Ground Floor entrance lobby, reception areas, offices, store north side (Museum side)	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
04	1 st Floor MD secretariat,	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
05	1 st Floor DMD secretariat, Board Room, lobbies, tea pantries	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
06	1 st Floor all offices, chambers areas, rooms, South side of floor	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
07	1st Floor entrance areas, stair cases, reception lobbies, gents and ladies washrooms, record rooms, AHU Rooms etc.	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
08	2 nd Floor all offices, chambers areas, rooms, North side of floor	Janitorial, Cleaning, sweeping, mopping, dusting, vacuum cleaning etc.	07:00 AM to 7:00 PM	
09	2 nd Floor all offices, chambers areas, rooms,	Janitorial, Cleaning, sweeping,	07:00 AM to 7:00 PM	Sann OF PAN

	South side of floor	mopping, dusting,		
		vacuum cleaning		
		etc.		
10	2 nd Floor entrance areas,	Janitorial, Cleaning,	07:00 AM	
	stair cases, reception lobbies,	sweeping,	to 7:00 PM	
	gents and ladies washrooms,	mopping, dusting,		
	record rooms, AHU Rooms etc.	vacuum cleaning etc.		
11	3 rd Floor all offices,	Janitorial, Cleaning,	07:00 AM	
11	chambers areas, rooms,	sweeping,	to 7:00 PM	
	North side of floor	mopping, dusting,	to 7.00 I M	
	Troi di side di fidoi	vacuum cleaning		
		etc.		
12	3 rd Floor all offices, chambers	Janitorial, Cleaning,	07:00 AM	
	areas, rooms, South side of	sweeping,	to 7:00 PM	
	floor	mopping, dusting,		
		vacuum cleaning		
		etc.		
13	3 rd Floor entrance areas, stair	Janitorial, Cleaning,	07:00 AM	
	cases, reception lobbies,	sweeping,	to 7:00 PM	
	gents and ladies washrooms,	mopping, dusting,		
	record rooms, AHU Rooms	vacuum cleaning		
4.4	etc.	etc.	07.00.435	
14	4th Floor all offices, chambers	Janitorial, Cleaning,	07:00 AM	
	areas, rooms, North side of	sweeping,	to 7:00 PM	
	floor	mopping, dusting, vacuum cleaning		
		etc.		
15	4 th Floor all offices, chambers	Janitorial, Cleaning,	07:00 AM	
	areas, rooms, South side of	sweeping,	to 7:00 PM	
	floor	mopping, dusting,	20 7 100 1 141	
		vacuum cleaning		
		etc.		
16	4th Floor entrance areas, stair	Janitorial, Cleaning,	07:00 AM	
	cases, reception lobbies,	sweeping,	to 7:00 PM	
	gents and ladies washrooms,	mopping, dusting,		
	record rooms, AHU Rooms	vacuum cleaning		
	etc.	etc.	3 5 5 5 5	
17	5th Floor (Roof Top Building,	Janitorial, Cleaning,	07:00 AM	
	stores, labs, shed, record	sweeping,	to 7:00 PM	
	rooms etc.	mopping, dusting,		
		vacuum cleaning		
10	Onen roof area DCC Duilding	etc.	07:00 AM	
18	Open roof area BSC Building & lift machine rooms, area	Janitorial, Cleaning,	to 7:00 AM	
	above machine rooms, area	sweeping, mopping, dusting,	LO / TOU PIVI	
	above machine rooms etc.	vacuum cleaning		
		etc.		
19	Ground Floor BSC HVAC	Janitorial, Cleaning,	07:00 AM	
	plant rooms, Washrooms	sweeping,	to 7:00 PM	
	near gate no. 6, substation,	mopping, dusting,		
	entrance rooms at Gate no. 7,	vacuum cleaning		
	all open areas including	etc.		
	walkways around the			
	building and along boundary			SANK OF PAR
L	wall etc.			
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				PARTMEN

Mai	ntenance Services		
20	Entire SBP BSC Building & premises	Plumbing maintenance services	07:00 AM to 7:00 PM
21	Entire SBP BSC Building inside building paint works	Painting and polishing maintenance services	07:00 AM to 7:00 PM
22	Entire SBP BSC Building inside building paint works	Painting and polishing maintenance services	07:00 AM to 7:00 PM
23	Wash rooms and adjoining rooms, entrance rooms at gates, boundary walls etc. other mentioned areas in contract.	Painting and polishing maintenance services	07:00 AM to 7:00 PM
24	Entire SBP BSC Building & premises	Masonry and tile works maintenance services	07:00 AM to 7:00 PM
Gard	dening Services		
25	Gardening, plantation, flower beds areas in around the SBP BSC Building	Gardening Services	07:00 AM to 7:00 PM
26	Gardening, plantation, flower beds areas in front of parking lots and entrance gates etc.	Gardening Services	07:00 AM to 7:00 PM
	Total Resources Pi	ice Provider	

Note:

i. Minimum resource deployment against each component of premises should not be less than 1. Number of resources in Service Management Plan with blank/ zero entry against any area/component of premises shall be considered 1.



SCHEDULE D TO BID

Sub-Contracting is not allowed

(Bidding Documents-Section-VI-Part-2)

Section VI - CONDITIONS OF CONTRACT



A. GENERAL CONDITIONS OF CONTRACT (GCC)

1. General Provisions

1.1. Definitions

- 1.1.1. Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
 - a) "Applicable Law" means the laws and any other instruments having the force of law in the Islamic Republic of Pakistan.
 - b) "Authorized Officer" means the person notified by SBP BSC to act as the officer in-charge for the purpose of the implementation of Contract and named as such in the Work Order or Letter of Acceptance.
 - c) "Confidential Information" means all information (including copies" however disclosed including any Intellectual Property Rights (IPR), documents, ideas, computer programs, specifications, plans, drawings, pricing, marketing and customer information, information relating to market opportunities or business affairs and any other information marked or by implication, confidential or of commercial value.
 - d) "Client / SBP BSC" means SBP Banking Services Corporation, that signs the Contract for the Services with the selected Service Provider.
 - e) <u>"Contract"</u> means the legally binding written agreement signed between the Client and the Service Provider, which includes all the attachments and appendices thereto, and all documents incorporated by reference therein.
 - f) "Day" means a Gregorian calendar day unless indicated otherwise.
 - g) "GCC" means these General Conditions of Contract;
 - h) **"Government"** means the Government of the Islamic Republic of Pakistan ;
 - i) "Party" means the Client or the Service Provider, as the case may be, and "Parties" means both of them;
 - j) **"Services"** means the work to be performed by the Service Provider under this Contract.
 - k) "Service Provider's Bid" means the completed Bidding Documents submitted by the Service Provider to the Client
 - l) **"SCC"** means the Special Conditions of Contract by which the GCC may be amended or supplemented;
 - m) **"Specifications"** means the specifications of the service included in the Bidding Documents submitted by the Service Provider to the Client
 - n) "Service Points" are the number of locations of services where service provider is required to provide uninterrupted services, simultaneously.
 - o) "Service Provider" means the person whose tender/bid has been accepted by the Client and the legal successors in title to such person, but not (except with the consent of the Employer) any assignee of such person.
 - p) "Service Provider's Employee" employees

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	Service Provider.
	Service rrovider.
1.2. Applicable Law	1.2.1. The Contract shall be governed by the laws of the Islamic Republic of Pakistan.
1.3. Language	1.3.1. This Contract has been executed in English/Urdu, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract
1.4. Notices	1.4.1. Any notice, request, or consent made under this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, email, or facsimile to such Party at the address specified in the SCC.
1.5. Location	1.5.1. The Services shall be performed at such locations as are specified in at Section VI-Part-1 .and, where the location of a particular task is not so specified, at such locations in Pakistan, as the Client may approve.
1.6. Authorized Representatives	1.6.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Client or the Service Provider may be taken or executed by the officials specified in the SCC.
1.7. Instructions, ,Inspection and	1.7.1. The Service Provider shall carry out all instructions of SBP BSC communicated through the authorized person which
Audit by the Client	comply with the applicable laws where the Buildings/ Premises are located. 1.7.2. The Service Provider shall upon reasonable notice by the Client allow the Client's Management, its auditors to inspect, examine and audit its accounts and records which are directly relevant to the performance of the Services as outlined in this contract and to have them audited by auditors appointed by the Client if so required by the Client.
1.8. Taxes, Duties and other applicable laws	1.8.1. The Service Provider shall organize to pay its own and its employees taxes, and the Client is authorized to withhold any tax from payment to the Service Provider and to deposit the same into the Governmental Treasury. The Service Provider shall also ensure compliance with local laws and applicable regulations.
	1.8.2. Any additional tax, levies, duties, or modification in the existing rates of tax and other applicable laws imposed during the pendency of this contract shall be adjusted in the contract price by both parties.
1.9. Priority of Contract	1.9.1. The Contract and Documents are to be taken as mutually explanatory. Ambiguities or discrepancies between the
Documents	documents shall be promptly brought to the attention of SBP BSC for clarification. In case of conflict between the documents, the most stringent requirement shall be deemed to be included in the Contract as determined by SBP BSC.
1.10. Services	1.10.1.The Services include as mentioned in bidding documents and in accordance with Client's requirements, industry best practices.
1.11. Service	1.11.1.The Services Provider shall provide and ensure
Execution Schedule	uninterrupted services as per Scope of Services. Client however, reserves the right to make adjustments, charged
	alterations in the service timings depending uffor the

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	requirements of the Client which will be communicated to the Service Provider from time to time. 1.11.2. The Services Provider shall be obliged to complete the Services as assigned under the Contract during the service schedule fixed by the Client and if the Service Provider has to spend time beyond the assigned service schedule to complete the contractual obligation, the Client shall not be responsible for any extra payment. 1.11.3. If required on holidays, the Service Provider shall be obliged to manage the Services in such a manner as necessary for the execution of the Services under the Contract. If the Service Provider fails to provide the requisite services, Client is entitled to impose Liquidated Damages as per clause – 3.11. 1.11.4. The Service Provider shall have to coordinate with the authorized officer of the Client in advance if he wants to execute the services beyond the services schedule to perform his contractual obligations under the Contract. 1.11.5. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of its representative, the Service Provider shall provide as a replacement after fulfillment of requirements as per Client's security protocol/requirement. 1.11.6. If Client finds that any of the Service Provider's representative have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of any of its employees, then the Service
	Provider shall, arrange for a replacement.
1.12. Attendance of Meetings	1.12.1. The Service Provider shall attend all the meetings, when called by Client, to discuss the quality of services and other matters related to the Contract, without any compensation from Client.
1.13. Responsibilities,	Notwithstanding to any provision contained in the Contract, the
Liabilities and	Service Provider shall be exclusively responsible for the following
Warranties By The	during the currency of the Contract:
Service Provider	1.13.1 The Service Provider shall execute and deliver Services as
	mentioned in the Contract in accordance with Client's
	requirements, relevant rules, regulations, standards, safety
	measures and shall maintain good order at the premises as communicated by Client from time to time during execution of the services. The Services shall be fit for the express or implied purposes for which supplied. 1.13.2 Service Provider shall follow professional official etiquette, industry best practices and adequate standards of hygiene while executing the services like avoidance of abusive language by its employees, ensure proper dressing/uniform as per local culture/norms by displaying service provider cards for identification and any others practices which are followed in Client. Service Provider
	shall not act in a way which is prejudicial to Client's interests or business;
	annos,

1.13.3	The Service Provider/or their resources to hold requisite
	power, authority and valid license and authority to carry
	out the Contract and deliver Services mentioned in the
	Contract. The Service Provider shall obtain or renew all
	permits, NOCs, licenses, certificates or registrations etc.
	that may be required to perform the Services under this Contract.
1.13.4	The Service Provider shall bring at site all equipment
	including but not limited to those specified in the Contract
	necessary to carry out the services under the Contract. The
	Service Provider shall ensure the equipment remain in
	working order.
1.13.5	
	and observe security protocol as per Client's requirement
	for execution of services like security clearance of its
	employees, etc. for which documents / data shall also be
	provided to Client. The Service Provider warrants that its
	employee(s) have no criminal record and shall not indulge
	in any criminal activity. The Service Provider agrees that if
	Client is not satisfied with the services of its resources for
	execution of services, necessary replacements will be
	arranged and Client shall have exclusive right to not accept
1126	the services of any service provider resource.
1.13.6	Any breach by Service Provider of this Clause, shall
	constitutes a material breach of the Contract and may lead
	towards Termination as per Clause-2.6.2 In addition, Client
	shall be entitled to require Service Provider to (a) remedy
	the breach at its cost; (b) pay for it to be remedied; or (c)
	repay all amounts already paid for the defective Services.

2. Commencement,	Comple	etion, Modification, and Termination of Contract
2.1. Effectiveness	2.1.1.	This Contract shall come into effect on the date the Contract is
of Contract		signed by both parties or such date as may be stated in the SCC
		or work order.
2.2. Duration of	2.2.1.	The duration of this contract shall be twelve (12) months,
Contract		renewable for further two years on mutual consent on the same
		rates, terms and conditions subject to clause 5.2 or any other
		clause of this Contract.
2.3. Extension of	2.3.1.	The Contract may further be extended on same rates, terms and
Contract		conditions (subject to clause 5.2 or any other clause of this
		Contract) for a period suitable to SBP BSC to call new tenders
		and award of a fresh contract.
2.4. Modification/	2.4.1.	Modification of the terms and conditions of this Contract,
Variations		including any modification of the scope of the Services or the
		Contract Price, may only be made by written agreement
		between the Parties in compliance with PPR-2004.
2.5. Force	2.5.1.	<u>Definition</u>
Majeure		For this Contract, "Force Majeure" means an event that is
		beyond the reasonable control of a Party and which makes a
		Party's performance of its obligations under the Contract
		impossible or so impractical as to be considered impossible or
		impossible or so impractical as to be considered impossible

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under the circumstances. The Party affected by Force Majeure shall on the occurrence of the event leading to Force Majeure immediately notify the other Party in writing and take all reasonable steps to overcome the Force Majeure. If the Force Majeure persists the affected Party may terminate this contract as per **clause 2.6** of the Contract because of Force Majeure.

2.5.2. No Breach of Contract

The failure of a Party to fulfill any of its obligations under the Contract shall not be considered to be a breach of or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the party affected by such an event;

- a. has taken all reasonable precautions, due care and reasonable alternative measures to carry out the terms and conditions of this Contract, and
- b. has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3. Extension of Time

Any period within which a Party shall, under this Contract, complete any action or task or additional task shall be extended for a period equal to the time during which such Party was unable to perform such activities as a result of Force Majeure or on the advice of Client.

2.6. Termination

2.6.1. **By the Client**

The Client may terminate this Contract, by not less than fourteen (14) days written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (g) of this **Clause 2.6.1**:

- a) if the Service Providers do not remedy a failure in the performance of their obligations under the Contract,
- b) if the Service Provider becomes insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Service Provider/s are unable to perform a material portion of the Services for not less than sixty (60) days; or
- d) if the Service Provider/s, in the judgment of the client has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- e) If The Service Provider's employees commit a serious crime within the premises which can result in police action under Penal Code of Islamic Republic of Pakistan.
- f) if the Service Provider does not maintain a Performance Guarantee under **Clause 3.12**
- g) if Service Provider materially or consistently breaches the Contract including failure to correct performance deficiencies as mentioned under the **Clause 7.2**.
- h) Client in its sole discretion, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Client's convenience, the extent to which performance of the Service Provider under the Contract is terminated, and the date upon which such termination becomes effective.

2.6.2. By the Service Provider

The Service Provider may terminate this Contract, by not than sixty (60) days" written notice to the Client, such

to be given, if the Client fails to pay any amount to the Service Provider under this Contract and not subject to dispute pursuant to **Clause 7** within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue.

2.6.3. Payment upon Termination

Upon termination of this Contract under **Clauses 2.6.1 or 2.6.2,** the Client shall make the following payments to the Service Provider:

- a) Payment of services under **Clause 6** for Services satisfactorily performed by the Service before the effective date of termination:
- except in the case of termination under paragraphs (a),
 (b), (d), (e), (f) of Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract.
- c) If the total amount already released by client exceeds any payment due to the Service Provider, the difference shall be recovered from the payable amounts and/or the Retention Money/Performance Security.
- d) In case of termination under **Clauses 2.6.1 except under Paragraphs** (c) and (h), performance security shall be forfeited.

hold it harmless against all liabilities, including judge

For Bank (Sign

3. Obligations of the Service Provider 3.1. General 3.1.1. The Service Providers shall perform the Services in accordance with the Description of the Services and the Activity Schedule, and carry out their obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices. Service Provider shall always act in good faith in respect of any matter relating to this Contract or to the Services, and shall at all times support and safeguard the Client's legitimate interests in any dealings with Sub Service providers or third parties. 3.1.2. The Service Provider will ensure continuity of services without interruption as per requirement. 3.1.3. In the course of the performance of the services the Service Provider shall comply with all requirements of the Client. 3.1.4. The Service Provider shall comply with all applicable laws, rules and regulations, instructions and customary practices of the Client in Pakistan. 3.1.5. The Service Provider shall promptly notify the Client of any matter coming to their knowledge that could have a material effect on the business or affairs of the Client. 3.1.6. The Service Provider shall disburse salaries/wages/remuneration to its resources through Bank Account Transfer before 5th of each month and shall maintain verifiable evidence of such disbursement(s). The Service Provider shall comply with any code of conduct provided to the Service Provider by the Client from time to time and shall conduct themselves in a manner which is not prejudicial to the interest and business of the Client. 3.2.1. The Service Provider agrees to indemnify the Client and 01. 3.2. Indemnity

Obligations of the Service Provider and cost of litigation, for anything done or omitted by the service provider in the execution of this Contract. 3.2.2. Any claims of service provider's current employees or exemployees, or associates, or their heirs whether against the Service Provider, other Service Providers working within the same premises or any other person, regarding deals made at personal level by the staff or personal matters or deals carried out in whatsoever form, manner or capacity. 3.2.3. Any Government Permits, Licenses, etc. that may be required for performing the services contemplated under the Contract. 3.2.4. Any tax, government duties, insurance contributions and other taxes or social security contributions in respect of Service Provider's employee(s) or sub-service provider of Service Provider together in each case with any interest, fines or penalties thereon 3.2.5. All claims of compensation by an employee of Service Provider, his family or legal heirs or any other agency, autonomous body, any NGO or government department, arising from injury, disability, ill health or death of any of his employees during the currency or expiry of this Contract while performing any services under this Contract or any claim regarding the medical care or treatment expenses submitted by the employee or ex-employee of the Service Provider or their legal heirs. 3.3. Conflict of 3.3.1. Service Provider and Service Provider's employee (s) Not to Benefit from Commissions and Discounts. **Interests** Payment against the services under Clause 6 shall constitute sole payment to the Service Provider. The Service Provider shall not accept for their benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract, and in discharge of their obligations under this Contract. The Service Provider shall ensure that the Service Provider's Employee(s), or their affiliates shall not receive any additional payment. 3.3.2. Prohibition of Conflicting Activities a) Neither the Service Providers nor their affiliates shall engage, either directly or indirectly, in any activities during the term of this Contract, any business or professional activities in the Islamic Republic of Pakistan which would conflict with the activities assigned to them under this Contract; 3.4. Confidentiality 3.4.1. Information relating evaluation of bids to recommendations concerning to award of the contract shall not be disclosed by the Bank to the Service Provider or to any other person who is not officially concerned with the process, until the announcement of the result of evaluation. 3.4.2. The Service Provider shall not disclose or attempt to make public any information relating to the bidding documents, bidding process and award of the contract to any person or entity without the Bank's prior written consent. 3.4.3. In case of any disclosure related to the bidding process and contractual obligations at any stage by any Service Providence

3. Obligations of the Service Provider		
3		the Bank may reject its bid and/or terminate the contract
		Service Provider.
3.5. Contractual	3.5.1.	From the Commencement Date until the expiry of the
Liability		Contract, the risks of personal injury, death, and loss of or
Insurance		damage to property of SBP BSC and third Party due to the
		negligence of the Service Provider, its employees,
		associates, sub-Service Provider, assigns etc. (including,
		without limitation, the tiles, cables, wood works,
		paint/polish, flower pots, plants, fixtures, metallic items
		etc.), all such risks are Service Provider's risks. The Service
		Provider shall have to make good all damages/losses to SBP
		BSC. In case of failure, SBP BSC reserve all legal rights
		including but not limited to deduction from any money of
	0.50	the Service Provider with the Bank.
	3.5.2.	The Service Provider shall indemnify and keep indemnified
		SBP BSC, at all times against any loss, claim, damage, charge
		occurred to SBP BSC due to negligence or fraud committed
		by Service Provider or its employee. The Service Provider may, to protect themselves, obtain "Contractual Liability
		Insurance" to cover all claims related to Negligence /
		Fraud/theft if any, committed by the Service Provider or its
		employees but this is not obligatory. If the Service Provider
		obtains the above insurance, Service Provider shall be
		responsible to indemnify SBP BSC regardless of the
		payment of the insurance amount paid by the insurance
		company to the Service Provider. Failure of the Service
		Provider to pay the SBP BSC's claim shall authorize SBP BSC
		to deduct the claimed amount from the amount payable to
		Service Provider.
3.6. Service	3.6.1.	The Service Provider shall obtain the client's prior approval
Providers'		in writing before taking any of the following actions:
Actions		a) entering into a subcontract for the performance of any
Requiring		part of the Services,
Client's Prior		b) changing the schedule of activities;
Approval 3.7. Independent	3.7.1.	c) any other action that may be specified in the SCC. The parties agree that this contract creates an independent
Service Provider	3.7.1.	Service Provider relationship, not an employment
Status		relationship. The Service Provider acknowledges and
Status		agrees that the client will not provide the Service Provider
		or the Service Provider's employee(s) any fringe benefits or
		for the reimbursement of any expenses, including without
		limitation any medical or pension payments, and that
		income tax/withholding tax is Service Provider's
		responsibility.
	3.7.2.	The Service Provider shall be exclusively responsible for
		paying the salary and other emoluments and providing the
		benefits to which each of The Service Provider employee (s)
		is entitled under his/her contract with The Service Provider.
		All claims made by the Service Provider's employee (s) shall
	272	be dealt with exclusively by the Service Provider.
	3.7.3.	None of the Service Provider's employee (s) shall be entitled to seek employment with the client merely on the ground
		that he/she had been posted by the Service Provider at any
		of the premises of SBP BSC for performance of this contraction
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3. Obligations of the Service Provider		
3.8. Compliance	3.8.1.The Service Provider shall be responsible to comply with all	
with all the	applicable laws of the land to fulfill the regulatory payments	
Regulatory	under Labor Laws which includes but not limited to:	
Requirement	f. Payment of at-least minimum	
_	wages/salaries/remuneration as notified by the	
	respective Government.	
	g. Ensure EOBI/Social Security registration of its	
	resources and regular payment of contributions.	
	h. Group Life and Medical Insurance.	
	i. Casual, medical and maternity or any other leaves as	
	per applicable laws.	
	j. Any other requirement as applicable under the relevant law.	
	3.8.2. The Service Provider will ensure that the terms and	
	conditions of employment/ service of its employees are	
	compliant and in accordance with the applicable labor laws	
	existing in Pakistan and any of the Provinces in Pakistan.	
	3.8.3. The Service Provider shall take all practicable steps to ensure	
	that all of its resources comply with the Applicable Law.	
3.9. Reporting	3.9.1. The Service Provider shall submit to the client the reports	
Obligations	and documents specified in the Bidding document or	
	otherwise, as and when required by the client.	
3.10. Documents	3.10.1.All, reports, and other documents and software submitted (if	
Prepared by the	any) by the Service Provider under Clause 3.9 shall become	
Service	and remain the property of the client, and the Service	
Providers to Be	Provider shall during the execution of Contract and in any	
the Property of	case not later than upon termination or expiration of this	
the Client	Contract, deliver all such documents and software to the	
	client, together with a detailed inventory thereof. The Service	
	Provider may retain a copy of such documents and software.	
	Future use of these documents by the Service Provider shall	
2.44 Par 11 /	be subject to approval of Client.	
3.11. Penalties /	3.11.1.For each deficiency and poor service, SBP BSC will impose a	
Liquidated	penalty amounting up to 1.5 times of its daily respective	
Damages	services fee (i.e. monthly fee of respective services for	
	ongoing year/30) per event without prejudice to any other	
	remedy or relief available to SBP BSC under the Contract and	
	/ or applicable law. The deduction of the penalty does not	
	relieve the Service Provider to provide services as mentioned	
	in the Agreement.	
	3.11.2.In addition to the above penalty, the SBP BSC would be	
	entitled to deduct actual cost of repairing or replacement	
	thereof, if damage occurs to any property of SBP BSC and / or	
	third party due to any fault on the part of the Service Provider.	
	3.11.3. Without prejudice to above, the Service Provider shall have	
	to deploy extra resources, to meet the service quality	
	standards at no extra cost to SBP BSC as and when required.	
	3.11.4. Client may impose penalty equal to 1/30 of the respective	
	monthly invoice in case of non-disbursement of	



3. Obligations of the Service Provider		
	salaries/wages/remuneration within the date specified in	
	the Contract.	
3.12. Performance	3.12.1. The Service Provider shall furnish a Performance Guarantee	
Guarantee	equal to 5% of the Contract Price stated in Letter of Award /	
	Acceptance in the shape of Bank Guarantee/Bank draft issued	
	from schedule bank in Pakistan, which will be valid 28 days beyond the Contract Period. Notwithstanding anything	
	contained in the Contract and / or applicable law the	
	Performance Guarantee shall be forfeited if the Services	
	Provider fails to perform its obligations under the Contract.	
3.13. Early	3.13.1.The Service Provider shall warn SBP BSC in writing at the	
Warning by the	earliest opportunity of specific likely future events,	
Service Provider	problems or circumstances whether on Service Provider's	
	part or on SBP BSC's part, that may adversely affect the	
	quality of Services. The Service Provider should also	
	provide the details of likely corrective measures required.	
	3.13.2. SBP BSC shall evaluate and decide the corrective measure to	
	be adopted as soon as reasonably possible. 3.13.3.If the Service Provider fails to give an early warning without	
	any justified reason he shall be held responsible for all the	
	consequences thereof.	
3.14. Declaration	3.14.1. The Service Provider hereby declares that it has not obtained	
	or induced the procurement of any contract, right, interest,	
	privilege or other obligation or benefit from SBP BSC through	
	any corrupt business practice.	
	3.14.2. The terms and conditions and the Schedules thereto	
	represent the entire Contract and understanding between	
	SBP BSC and the Service Provider, in relation to the subject	
	matter hereof and supersede all previous agreements	
	and/or understandings between the parties in relation	
	thereto.	
	3.14.3. If any provision of the Contract is found by any court or	
	competent authority to be invalid, unlawful or	
	unenforceable, that provision shall be deemed not to be a	
	part of the Contract and it shall not affect the enforceability	
	of the rest of the Contract.	
	3.14.4. Unless expressly provided, no term of this Contract is	
	enforceable by any third party.	
	3.14.5. This Contract is personal to Service Provider and Service Provider shall not assign or subcontract any of its rights or	
	obligations under it without SBP BSC's prior written consent.	
	Any subcontracting shall be on terms consistent with these	
	Conditions.	
	3.14.6. The Contract shall be governed by the laws of Pakistan and	
	Service Provider and SBP BSC agree to submit to the	
	exclusive jurisdiction of the courts in Pakistan.	



4. Scope of services	
4.1. Description of Services	4.1.1. The scope of services to be performed by the Service
to be performed by the	Provider are described at Section VI-Part-1.
Sarvica Provider	

	5. Obligations of t	
5.1. Provide information about the code of conduct	information on the co The Client shall imme	request of Service Provider, provide the ode of conduct and security procedures. diately notify the Service Provider of any uring the continuance of this Contract.
5.2. Change in the Applicable Law	Provincial Law or any local or other dintroduction/revision regulation or bye-law minimum wage or any notification which caused Service such addition deducted from the Conta. Adjustable Portion i. Month ii. Emplotiii. Sindh (SESSI) iv. Annua v. Gratuit vi. Sales To. Non-adjustable Portion i. Group ii. Mediciii. Cost of	ly wage yees Old Age Institution (EOBI) Employees Social Security Institution I Leave Amount ty Cax on Services Ortion of Bid Price (NAP) Cal Insurance Cal Insurance Of Equipment Of Uniform Lead
		ne Tax
		e made only on adjustable portion as per
	P1 (Revised monthly amount) Mr (Revised Wage) Sr (Revised Social security) Er (revised EOBI) Gr (Gratuity) AL(r) Annual Leave amount STr (Sales Tax on Services) Base Price Indices Mx is Rate quoted by bidder Wo is Base minimum wage at the Current Price Indices Wn is Revised monthly minimum	

50.6	5.2.2.The Service Provider shall substantiate price adjustment bill with supporting relevant documents including government notifications etc. in evidence.
5.3. Services and Facilities	5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract.
5.4. Assistance and Exemptions	5.4.1. No assistance regarding exemption will be provided by the Client.
5.5. Access To The Buildings/ Premises And Stores	 5.5.1. Before the commencement of the Contract, SBP BSC will provide access of Service Provider and Service Provider's employee(s) (after verification and clearance by the police or other investigation agency as per SBP BSC Security Protocol), to all concerned parts of the buildings/ Premises where Services are to be provided under the Contract. 5.5.2. The Service Provider shall allow and ensure easy access of authorized person(s) of SBP BSC to his office, store or other areas under his control while providing the Services under the Contract.
5.6. Performance / Completion Certificate	5.6.1. SBP BSC will provide a Performance certificate during pendency of Contract and completion Certificate after completion of Contract to the Service Provider on his written request.

6. Payments to the Service Provider	
6.1. Payments	6.1.1. The Service Provider's payment shall not exceed the Contract Price/rates and shall be a fixed lump-sum including all other costs incurred by the Service Providers in carrying out the Services. Except as provided in Clause 5.2 , the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments under Clauses 2.4 and 6.3 .
6.2. Contract Price	6.2.1. The Contract Price means sums stated in Notification of Award as payable to Service Provider for execution of Services and remedying defects therein as well as additional services and extensions.
	6.2.2. Prices payable to the Service provider as stated in the Contract are not subject to any adjustment during the performance of the contract except as otherwise specified in the Contract.
6.3. Payment for Additional Services	6.3.1. In case of additional services beyond daily service duration are required, the Service Provider shall have to arrange and provide the additional services on written or verbal request of SBP BSC at any time. SBP BSC shall make an additional payment to the Service Provider on pro-rata basis of the relevant BOQ item/Price Schedule as following equation: Monthly charges as per proposed management plan / (9 hours)
6.4. Terms and Conditions of Payment	6.4.1.The payments shall be made to the Service Provider on monthly basis after adjustment of any claims/ deduction against the Service Provider.

6. Payments to the	e Service Provider
	6.4.2.In case of unavailability of services, SBP BSC will make deductions accordingly. However, deduction mechanism will be based on formula used for pro-rata calculation as mentioned below:
	Monthly charges as per the Price / Proposed proposed management plan * Number of days for which services remained unperformed
	 6.4.3.Payments will be made upon submission of invoice/s, after confirmation of satisfactory services by authorized officer of SBP BSC on a monthly basis. Furthermore, payments will be made to the service provider as per actual services rendered against the services after adjusting the additional/unperformed services or reduction of service, as mentioned in the Contract or subsequently conveyed by the Client. 6.4.4.With every monthly invoice for release of payment, the Service Provider shall attach evidence of timely disbursement of wages/salaries/remuneration and other regulatory payments to its resources used under this contract for the preceding month.
6.5. Currency of Payment	6.5.1. All Payments shall be made in Pak. Rupees.
6.6. Taxes and Duties	6.6.1 All applicable taxes shall be deducted by SBP BSC at source unless a valid tax/ duty exemption certificate is submitted by the Service Provider.
	6.6.2 The Service Provider is bound to pay provincial and other taxes, duties, liabilities, license fees etc. due to concerned department directly, and is bound to discharge all duties and liabilities in this regard. Any concealing facts in this regard would lead to termination of Contract and blacklisting etc.

7. Quality Control		
7.1. Performance	7.1.1.	The Service Provider will maintain the highest level of service
Standards		standards as per best industry practice or as specified in this
		contract.
7.2. Correction	7.2.1.	SBP BSC shall check the Service Provider's work and bring to
of Defects,		the knowledge of the Service Provider of any defects that are
and Penalty		found. Such checking shall not affect the Service Provider's
for Lack of		responsibilities.
Performance	7.2.2.	The SBP BSC's authorized Officer shall serve a written warning
		to the Service Provider to improve the quality of Services and
		remove the deficiencies. For each deficiency and poor service,
		SBP BSC will impose a penalty as per Clause 3.11.
	7.2.3.	The Service Provider shall adhere to service standards
		accordingly and cover the performance gaps. Failing which, SBP
		BSC may issue notice to the Service Provider.
	7.2.4.	If the Service Provider fails to deliver the Services as
		Contract, despite previous warnings in writing persistents

7. Quality Control

flagrantly neglecting to comply with any of his obligations under the Contract, SBP BSC may after giving the 14 days' notice to Service Provider terminate the Contract. Notwithstanding anything in contained in the Contract and / or applicable law, the Performance Guarantee shall be forfeited and SBP BSC shall also debar the Service Provider from participation in future Contracts.

8.1. Disputes Resolution Procedure 8.1. If any dispute arises between the parties (Service Provider and SBP BSC), regarding the performance of the Services or anything contained in the Contract, the matter shall be referred to the Director Engineering or any other officer authorized by the competent authority at SBP BSC who will examine the matter in detail and give a decision. 8.1.2. In case any party is not satisfied with the decision, the matter shall be referred to arbitration in accordance with the Arbitration Act, 1940.

9. Health, Safety, Utilities, First Aid Facilities

9.1. Health, Safety, Environment and Security (HSE&S)

- 9.1.1. The Service Provider shall comply with all statutory and regulatory requirements related to Health, Safety, Environment and Security (HSE&S) as well as SBP BSC's instructions, procedures or policies related thereto, at no additional cost to SBP BSC. The costs of supplying and/or doing all such things required for the purpose as per industry practice shall be deemed to be included in the amounts payable under this Agreement to the Service Provider.
- 9.1.2. SBP BSC may periodically check the Service Provider's compliance with standard HSE&S practices and conduct safety inspections as and when it deems fit. The Service Provider shall ensure that SBP BSC's recommendations and industry standards in this regard are implemented without any delay.
- 9.1.3. The Service Provider shall provide SBP BSC information about its working practices, materials and equipment and shall operate in a manner which does not compromise SBP BSC's security or environment standards and the safety and health of its employees and other people. The Service Provider shall also provide SBP BSC with any information which it may have related to a potential or actual security threat to SBP BSC.
- 9.1.4. The Service Provider shall certify in writing that its personnel are fully trained to execute the Services safely and shall ensure that they understand all risks and hazards associated with the Services.
- 9.1.5. The Service Provider shall pay special attention to the following environmental protection measures:
 - a) Use of clean fuels to minimize air polluting emissions.
 - b) Control of other air pollutants.
 - c) Recovery and recycling of usable materials.
 - d) Control of vehicle noise.
 - e) Control of noise from power facilities.
 - f) Limitation of Vibrations.
 - g) Preservation of natural land to the extent possible.
 - h) Preservation of archaeological Sites.

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	 i) Careful handling, storage and utilization of hazardous radioactive materials, toxic chemicals etc. 9.1.6. SBP BSC reserves the right to terminate this Contract without notice to the Service Provider in the event of violation of any of the above instructions by the Service Provider and related HSE&S requirements of SBP BSC communicated to the Service Provider from time to time.
9.2. Electric Power Supply, Water Supply, Telephone etc.	9.2.1. Water and electric power for rendering the services under the Contract will be provided by SBP BSC. Expense regarding the required cables/wires, switches etc. for Service Provider's tools/ equipment shall have to be borne by the Service Provider. The Service Provider shall make his own arrangement at his own expenses for the telephone, computer and fax etc. Cabinets for storage of Service Provider's tools/ equipment etc. shall be arranged by the Service Provider and placed at location allocated by SBP BSC.
9.3. First aid Facilities	9.3.1. The Service Provider shall provide its resources with free first-aid facilities and treatment at the premises and shall, for this purpose, keep a properly equipped first aid kit at the premises.

	10. Corrupt and Fraudulent Practices
10.1. Corrupt &	10.1.1.The Client requires compliance with its policy regarding
Fraudulent	corrupt and fraudulent practices. In pursuit of this policy, the
Practices	Client follows, inter alia, the instructions contained in Rule
	2(1)(f) of PPR 2004 which defines:
	i. "corrupt and fraudulent practices" in respect of
	procurement process, shall be either one or any
	combination of the practices including,-
	ii. "coercive practices" which means any impairing or
	harming or threatening to impair or harm, directly or
	indirectly, any party or the property of the party to
	influence the actions of a party to achieve a wrongful gain
	or to cause a wrongful loss to another party;
	iii. "collusive practices" which means any arrangement
	between two or more parties to the procurement process
	designed to stifle open competition for any wrongful gain,
	and to establish prices at artificial, non-competitive levels;
	<i>iv.</i> "corrupt practices" which means the offering, giving,
	receiving or soliciting, directly or indirectly, of anything of
	value to influence the acts of another party for wrongful
	gain;
	v. "fraudulent practices" which means any act or omission,
	including a misrepresentation, that knowingly or
	recklessly misleads, or attempts to mislead, a party to
	obtain a financial or other benefit or to avoid an
	obligation; and
	vi. "obstructive practices" which means harming or
	threatening to harm, directly or indirectly, persons to
	influence their participation in a procurement process,
	or affect the execution of a contract;"
10.2. Mechanism	10.2.1. The client will terminate the contract if it determines that the
Blacklisting	Service Provider recommended for award has, directly or
and cross-	through an agent, engaged in corrupt, fraudulent, collusive or
debarring	coercive and obstructive practices in competing for the
	contract in question;

- 10.2.2. The client will sanction a Service Provider, including declaring the Service Provider ineligible, either indefinitely or for a stated period, to be awarded a client's contract if at any time it determines that the service provider has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive and obstructive practices in competing for, or in executing Client's contract; and
- 10.2.3. Under **Rule 19 of PPR-2004**, "The Client can inter alia blacklist Service Provider found to be indulging in corrupt or fraudulent practices. Such barring action shall be duly publicized and communicated to the PPRA.

NATURE OF OFFENSE / FAULT	MEANS OF VERIFICATION
Corruption	Actual instance verifiable as per law of land and applicable rules and regulations of SBP
Deviation from commitment	If the bidder deviates from its prior commitment or declaration made regarding the bid or proposal submitted by the bidder.
Fraud	Cross verification of documentary undertakings submitted by Contractor/Bidder/Consultant/Supplier
Collusion	Results of Bid/Proposal analysis resulting in substantive evidence of collusion
Performance Deficiencies	Documented evidence in form of performance deficiencies not suitably responded or defended by Contractor/Bidder/Supplier/Consultant

However such barring action shall be undertaken only after Service Provider who is to be barred and blacklisted shall be accorded adequate opportunity of being heard. Decision of the Blacklisting Committee of SBP BSC will be final and conclusive.

10.3. Beneficial Ownership information

10.3.1.Beneficial Ownership information

For Services/works worth Rs.50M or above, the bidder shall provide Beneficial Ownership information on the prescribed Form. Failure to provide the required information of the beneficial ownership by the company or submission of false or partial information, the procuring agency shall:

- i. Blacklist the said company in accordance with rule 19(1)(a) of Public Procurement Rules, 2004,
- ii. Reject the bid of the said company.

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1.1(b)	The Client is SBP BSC HEAD OFFICE, KARACHI
1.1.1(c)	The Service Provider is [insert name]
1.1.1(d)	The Title & Reference of the procurement is;
	Procurement of Janitorial, Gardening & Maintenance Services at State Bank of Pakistan Banking Services Corporation Head office Karachi Reference No: ED/Proc-HOK/005454/2024/159
1.5	The addresses are:
	Client: SBP Banking Services Corporation (BSC) Head Office Karachi
1.6	The Authorized Representatives will be nominated in the Work order.
3.12	5% of the Contract Price stated in Letter of Acceptance / Award in the form of Pay Order/Demand Draft/Deposit at Call/Bank Guarantee from any Scheduled Bank registered in Pakistan. The Performance Security would remain valid 28 days beyond the contract
	expiry date.
6.5	Payment shall be made in Pak Rupees.
8.1.2	Place of arbitration would be Karachi.



STANDARD FORMS

(Note: Standard Forms provided in this document for securities are to be issued by SBP BSC. In case the bidder chooses to issue a bond for accompanying his bid or performance of contract or receipt of advance, the relevant format shall be tailored accordingly without changing the spirit of the Forms of securities.)



<u>SECTION VIII- Contract for Procurement of Janitorial, Gardening & Maintenance Services at State Bank of Pakistan Banking Services Corporation Head office Karachi</u>

This Contract at SBP Banking Services Corporation Head office is made
at Karachi the day of the month of 202
<u>BETWEEN</u>
SBP Banking Services Corporation established under SBP Banking Service Corporation Ordinance 2001, having its office located at represented by the (hereinafter referred as "SBP BSC") (which expression wherever the context so required, shall include its heirs, executers, assigns, and administrators as the case may be). of the First Part.
AND
M/s a partnership, firm, company having its office located at represented by Mr, an adult, resident of (hereinafter referred as "Service Provider") (which expression, wherever the
context so required, shall include its heirs, executers, assigns, and administrators as the case may be) of The Second Part.
WHEREAS SBP BSC is desirous of from an independent Service Provider for which purpose SBP BSC issued an Invitation to Bid (ITB) No ED/ _ / _ calling for bids in the manner as provided for in the Public Procurement Rules, 2004 (PPR-2004).
AND WHEREAS the Service Provider submitted its bid in response to the SBP BSC's ITB and the bid of the Service Provider has been accepted by SBP BSC, where after, SBP BSC has offered to the Service Provider to perform the services as per this contract.
AND WHEREAS the Service Provider having represented to SBP BSC that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this contract at an agreed contract price. NOW THEREFORE the parties hereto agree as follows:
The following documents attached hereto shall be deemed to form an integral part of this

- General Conditions of Contract;
- Special Conditions of Contract;
- Instructions to bidders and bid data sheet
- Bidding Documents-Section V
- Bidding Documents-Section VI
- Beneficial Ownership (if applicable)
- Letter of Acceptance
- Performance Guarantee
- Addendum / corrigendum (If any)
- Integrity Pact (If applicable)
- Non-Disclosure Agreement (If applicable)



The mutual rights and obligations of SBP BSC and the Service Provider shall be as set forth in the Conditions of Contract and Invitation to Bid (ITB), in particular:

- a) The Service Provider shall carry out the Services only through its regular / contracted employees, 'in accordance with the provisions of the Conditions of Contract and ITB; and
- b) SBP BSC shall make payments to the Service Provider in accordance with the provisions of the same after deduction of all the applicable taxes required under the existing laws at the time of payment and recover damages, if any, during provision of the services.

IN WITNESS WHEREOF, the Parties hereto have caused this contract to be signed in their respective names as of the day and year first above written.

For and on behalf of SBP Banking Service	es Corporation
[Authorized Representative] (Name, Des	ignation and signature)
Witness-1:	
Signed by:	
CNIC #:	
Witness-2:	
Signed by:	
CNIC #:	
For and on behalf of	
[Authorized Representative] (Name, Des	ignation, Signature, CNIC Number
Witnesses-1:	
Signed by:	_
CNIC #:	
Witness-2:	
Signed by:	



CNIC #: ___

(INTEGRITY PACT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS. 10.00 MILLION OR MORE

Contract No Dated Contract Value: Contract Title:	
[name of Supplier] the procurement of any contract, right, int	hereby declares that it has not obtained or induced terest, privilege or other obligation or benefit from nistrative subdivision or agency thereof or any other any corrupt business practice.
that it has fully declared the brokerage, comgiven or agreed to give and shall not give of either directly or indirectly through any natassociate, broker, consultant, director, procommission, gratification, bribe, finder's few or otherwise, with the object of obtaining	going, [name of Supplier] represents and warrants mission, fees etc. paid or payable to anyone and not ragree to give to anyone within or outside Pakistan tural or juridical person, including its affiliate, agent, romoter, shareholder, sponsor or subsidiary, any e or kickback, whether described as consultation feet, or inducing the procurement of a contract, right, benefit in whatsoever form from GOP, except that at hereto.
arrangements with all persons in respect o	e and will make full disclosure of all agreements and for related to the transaction with GOP and has not to circumvent the above declaration, representation
not making full disclosure, misrepresenti purpose of this declaration, representatio interest, privilege or other obligation or ber	y and strict liability for making any false declaration, ng facts or taking any action likely to defeat the n and warranty. It agrees that any contract, right, nefit obtained or procured as aforesaid shall, without is available to GOP under any law, contract or other P.
agrees to indemnify GOP for any loss or dan practices and further pay compensation to any commission, gratification, bribe, finde	exercised by GOP in this regard, [name of Supplier] nage incurred by it on account of its corrupt business GOP in an amount equivalent to ten time the sum of r's fee or kickback given by [name of Supplier] as inducing the procurement of any contract, right, nefit in whatsoever form from GOP.
Name of Buyer:	Name of Seller/Supplier:
Signature:	Signature:
[Seal]	[Seal]

FORM OF PERFORMANCE GUARANTEE

(Bank Guarantee)

Guarantee No
Executed on
(Letter by the Guarantor to SBP Banking Services Corporation)
Name of Guarantor (Scheduled Bank in Pakistan) with
address:
Name of Principal (Service Provider) with
address:
Penal Sum of Guarantee (express in words and
figures)
figures)
KNOW ALL MEN BY THESE PRESENTS, that in pursuance of the terms of the Bidding documents and above said Letter of Acceptance (hereinafter called the Documents) and at the request of the said Service Provider we, the Guarantor above named, are held and firmly bound unto the SBI Banking Services Corporation (hereinafter referred as "SBP BSC") in the penal sum of the amoun stated above, for the payment of which sum well and truly to be made to SBP BSC, we bind ourselves, our heirs, executors, administrators and successors, jointly and severally, firmly by these presents. THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Service Provider has accepted SBP BSC's above said Letter of Acceptance for (Name of Contract for the (Name of Project).
(Name of 110)ccc).
NOW THEREFORE, if the Service Provider shall well and truly perform and fulfill all the undertakings, covenants, terms and conditions of the said Documents during the original terms of the said Documents and any extensions thereof that may be granted by SBP BSC, with or without notice to the Guarantor, which notice is, hereby, waived and shall also well and truly perform and fulfill all the undertakings, covenants terms and conditions of the Contract and or any and all modifications of the said Documents that may hereafter be made, notice of which modifications to the Guarantor being hereby waived, then, this obligation to be void; otherwise to remain in full force and virtue till all requirements of Conditions of Contract are fulfilled.
Our total liability under this Guarantee is limited to the sum stated above and it is a condition of any liability attaching to us under this Guarantee that the claim for payment in writing shall be received by us within the validity period of this Guarantee, failing which we shall be discharged of our liability, if any, under this Guarantee.
We, (the Guarantor), waiving all objections and defenses under the Contract, do hereby irrevocably and independently guarantee to pay to SBP BSC without delay upon the SBP BSC's first written demand without cavil or arguments and without requiring SBI BSC to prove or to show grounds or reasons for such demand any sum or sums up to the amoun stated above, against the SBP BSC's written declaration that the Principal has refused or failed to perform the obligations under the Contract, for which payment will be effected by the Guaranton to SBP BSC's designated SBP BSC and Account Number.
PROVIDED ALSO THAT SBP BSC shall be the sole and final judge for deciding whether the Service

PROVIDED ALSO THAT SBP BSC shall be the sole and final judge for deciding whether the Service Provider has duly performed his obligations under the Contract or has defaulted in fulfilling said obligations and the Guarantor shall pay without objection any sum or sums up to the amount stated above upon first written demand from SBP BSC forthwith and without any reference to the Principal or any other person.

IN WITNESS WHEREOF, the above bounded Guarantor has executed this Instrument under its seal on the date indicated above, the name and corporate seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative, pursuant to authority of its governing body.



SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

PROCUREMENT OF JANITORIAL, GARDENING & MAINTENANCE SERVICES AT STATE BANK OF PAKISTAN BANKING SERVICES CORPORATION HEAD OFFICE KARACHI

BIDDING AND CONTRACT DOCUMENTS

VOLUME-II

FINANCIAL BID

February 24



Section V- Form for Financial Bid

Form-I Financial Bid Submission Form (Financial Bid Submission Form)

(ON SERVICE PROVIDER'S LETTERHEAD)

Date:
То:
SBP Banking Services Corporation, Head Office
Dear Sir:
Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer requisite services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Bid and Schedule of Prices attached herewith and made part of this Bid.
We undertake, in case our Bid is accepted, to deliver the services in accordance with the Tender Documents and other terms and conditions of the contract.
If our Bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to 5% of the contract amount for the due performance of the Contract, in the form prescribed by the Bank.
We agree to abide by this Bid for a period of 180 (One Hundred Eighty Days) from the date fixed for Bid opening under IB.20 of the Instructions to Bidders, and it shall remain binding upon us and maybe accepted at any time before the expiration of that period.
If our Bid is accepted then until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding contract between us.
We understand that you are not bound to accept the Most Advantageous or any bid you may receive.
Dated this day of 202
[Seal & signature] [in the capacity of]
Duly authorized to sign Bid for and on behalf of

Form II - Price Schedule The Financial Bid

Name of Bidder
Reference Number:

The bidders must quote the rates for various services mentioned in tender documents, nature of services/service execution area, scope of services and other requirement mentioned in the tender documents Vol-I;

Sr. No.	Description	Fee per Month inclusive of all applicable taxes etc. (Rs.)	Annual Amount (Rs.)
1	Janitorial Supervisory Services fee		
2	Janitorial Services fee		
3	Gardening Services fee		
4	Plumbing Services Fee		
5	Painting and Polishing Services Fee		
6	Masonry Services Fee		
Total Fee for One Year (Rs) =			

Rupees (in	
words):	only

Note:

- 1. All duties, taxes, liabilities including overheads, transportation charges etc. and other levies payable by the Bidder under the Contract, or for any other cause shall be included in the total Bid price submitted by the Bidder.
- 2. Bid shall be compliant with all the prevailing & applicable laws of Pakistan and any of the Provinces of Pakistan necessary for execution of these services.
- 3. Since participating bidders are required to ensure compliance with relevant laws, therefore, SBP BSC may ask any or all of the bidders whose financial bid will be opened for detailed breakup of financial bid in order to ascertain the economic viability.
- 4. While assessing the economic viability, if SBP BSC found that cost quoted by the any technically qualified bidder is not workable to comply the provisions of contract, SBP BSC reserves the right to reject such bid/s.

