

SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

CONTINUOUS & UNINTERRUPTED MANAGEMENT SERVICES FOR PASSENGER LIFTS AT BSC & LRC BUILDINGS, AND CARGO LIFTS & ESCALATORS AT MAIN BUILDING SBP HEAD OFFICE, KARACHI

BIDDING AND CONTRACT DOCUMENTS

VOLUME-I

INVITATION TO BID INSTRUCTIONS TO BIDDERS BID DATA SHEET FORM OF BID QUALIFICATION CRITERIA CONDITIONS OF CONTRACT STANDARD FORM SCOPE OF SERVICES/BILL OF QUANTITIES



March 24



SBP BANKING SERVICES CORPORATION (SBP BSC)

Invitation to Bids (ITB)

ITB Ref. No.: ED/Proc-HOK/28670/2024/165

"As per published tender notice in Newspaper, PPRA & SBP websites"

S T A T E B A N K O F P A K I S T A N SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT HEAD OFFICE KARACHI Reference No: ED/PROC-HOK/28670/2024 INVITATION TO BID FOR VARIOUS PROJECTS AT SBP BSC ENGINEERING HEAD OFFICE KARACHI

SBP Banking Services Corporation, invites sealed bids from eligible Bidders, registered with relevant tax authorities, who appear on the Active Taxpayers List of FBR, for following projects as detailed in below table:

S. No.	Tender		Date & T	Bid Security to be	
	No	Title of Procurement	Bid Submission	Bid Opening	enclosed with Technical Bid (Rs.)
1.	164	Procurement of Paint/ Polish Materials at Engineering 25-A		25-Apr-24 at	80.000
		Store, SBP Head office, Karachi	02:30 PM	02:30 PM 03:00 PM	
2.	165	Continuous & Uninterrupted Management Services for Passenger Lifts at BSC & LRC Buildings and Cargo Lifts & Escalators at Main Building, SBP Head Office Karachi	25-Apr-24 till 02:30 PM	25-Apr-24 at 03:05 PM	200,000
3.	166	Procurement of Coolant for Generators at Engineering Store, SBP Head Office Karachi	25-Apr-24 till 02:30 PM	25-Apr-24 at 03:10 PM	50,000

Bidding documents containing detailed terms and conditions etc. are available at Executive Engineer (Procurement), 1st Floor, SBP Bolton Market Building, M.A. Jinnah Road, Karachi (Ph. No. 021-3245-4105/71). Bidding documents can be downloaded from SBP website at www.sbp.org.pk free of cost and submit the bids on the said bidding documents in accordance with requirements. The bidding documents can also be obtained through an application on the letter head of the bidder. Price of bidding documents for each tender/procurement is Rs.1000/- (Non-refundable) in the form of pay order/demand draft in favor of State Bank of Pakistan Banking Services Corporation. In case of any discrepancy/conflict, provisions of bidding documents including any addenda posted on the procuring agency website, shall prevail. The bidders are required to bid for each tender/procurement separately as per its requirements and schedule. Each tender/procurement will be evaluated and awarded separately. All bids must be accompanied by a Bid Security in an acceptable form of amount as mentioned in the above table.

The bids, prepared in accordance with the instructions given in the bidding documents, must be dropped (in person or by post) at **PA to Director Engineering, 1st Floor, SBP Bolton Market Building, M.A. Jinnah Road, Karachi** and will be opened as per above schedule. In case the bid opening date fall on a public holiday, the bids will be opened on the next working day at the same time and on the same venue. This invitation to bid is also available at PPRA's & State Bank of Pakistan Websites www.ppra.org.pk and www.sbp.org.pk respectively.

PID(K) 2652/23

Director Engineering



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7.	Bidding Documents Section-IV- (Qualification Criteria)
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9.	Bidding Documents Section- VI-Part 1 (Specific Services Data/ Scope of Services)
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(Bidding Documents-Section-I)

INSTRUCTIONS TO BIDDERS

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	A. Introduction
1. Scope of Bid	1.1. SBP Banking Services Corporation, having its principal place of business as
	defined in Bid Data Sheet, (hereinafter called "SBP BSC") invites Bids for
	the Services summarized in the Bid Data Sheet (BDS) (hereinafter referred
	to as "the Services"), at the Buildings and other areas specified in the BDS
	(hereinafter referred to as Premises).
	1.2. Bidders must quote for the complete scope of Services. Any Bid covering
	partial scope of Services will be declared non-responsive.
	1.3. The procurement title, reference number, method and procedure are
	specified in the BDS.
2. Eligible	2.1. Except as provided in Instructions to Bidders Clauses 2.3, 2.4 and 2.5, this
Bidders	bidding process is open to all bidders who meet the qualification criteria
	given in Bidding Documents.
	2.2. Joint Ventures and Consortiums shall not be permitted to submit the bid.
	2.3. Bidder already engaged by the SBP BSC for providing consultancy services
	related to the above procurement (if applicable) will not be eligible for
	bidding.
	2.4. A bidder declared ineligible for corrupt and fraudulent practices under
	Rule 19 of PPR-2004, shall not be permitted to submit the bid. The bidder
	must not be blacklisted by any Federal or Provincial Government
	Department, National Counter Terrorism Authority (NACTA), Agency,
	Organization, or Autonomous Body anywhere in Pakistan.
	2.5. A bidder who has been declared blacklisted or debarred by a foreign
	country, international organization, or other foreign institutions shall be
	treated as blacklisted and debarred from participating. Any bidder who has
	violated the law of land of any country and recorded in any sanction list
	will not be eligible to participate in the bidding/procurement process.
	2.6. Bidders shall provide evidence of their continued eligibility satisfactory to
	the SBP BSC, as the SBP BSC shall reasonably request.
	2.7. Bidder must meet all the qualification criteria as defined in Bidding
	Documents.
3. Qualification of	3.1. All bidders shall provide, Form of Bid and Qualification Information, as
the Bidder	required in BDS.
	3.2. To qualify for the award of the Contract, bidders must meet the mandatory
	evaluation criteria, as specified in the Bidding Documents.
4. One Bid per	4.1 Each Bidder shall submit only one Bid individually.
Bidder	4.2. A bidder who submits or participates in more than one bid will be
	disqualified.
5. Cost of Bidding	5.1. The Bidder shall bear all costs associated with the preparation and
	submission of its bid, and the SBP BSC in no case be held responsible or
	liable for those costs, regardless of the conduct or outcome of the bidding
	process.

Section – I INSTRUCTIONS TO BIDDERS

			B. Bidding Document
6.	Content	of	6.1. The given contents of the Bidding Documents subscribe to Rule 23 of PPR
	Bidding		2004. These should be read in conjunction with any addendum issued
	Documents		under ITB Clause 8:
			i. Invitation to Bids.
			ii. Instructions to Bidders (ITB)
			iii. Bid Data Sheet (BDS)
			iv. Form of Bid
			v. Form of Contract
			vi. General Conditions of Contract (GCC)
			vii. Special Conditions of Contract (SCC)
			viii. Bill of Quantities/Description of Services

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	ix. Bid Evaluation Criteria
	x. Format of Security Forms
	6.2. Bidders are expected to examine all instructions, forms, terms,
	specifications, and other information in the Bidding Documents.
	6.3. Failure to furnish all information required by the Bidding Documents or to
	submit a bid not substantially responsive to the Bidding Documents in
	every respect will be at the Bidder's risk and may result in the rejection of
	its bid.
7. Clarification of	7.1. A prospective Bidder requiring any clarification of the Bidding Documents
Bidding	may approach SBP BSC in writing at the given address and by one of the
Documents and	
	means indicated in the BDS. The SBP BSC will respond in writing to any
Pre-bid Meeting	request for clarification of the Bidding Documents that it receives no later
	than seven (07) days before the deadline of submission of bids. Copies of
	the SBP BSC's response (including an explanation of the query but not
	identifying its source) will be sent to all prospective Bidders that received
	the Bidding Documents from the SBP BSC
	7.2. Under the provision of Rule 48 of PPR 2004, if a Bidder feels that any
	provision in the documents is contrary to the provisions of procurement
	regulatory framework, such issue should be raised as soon as possible. Any
	party may file its written complaint against the eligibility parameters,
	evaluation criteria, or any other terms and conditions prescribed in the
	Bidding Documents, if found contrary to the provisions of the procurement
	regulatory framework, the same shall be addressed by the Grievance
	Redressal Committee (GRC) well before the Bid submission deadline. The
	details of GRC is given on the PPRA website: www.ppra.org.pk and as
	provided in Bid Data Sheet (BDS).
	7.3. As specified in the BDS, the SBP BSC will organize and Bidders are welcome
	to attend a Pre-bid meeting at the time and place indicated in the BDS. The
	purpose of the meeting will be to clarify issues and answer questions on
	any matter that may be raised at this stage, with particular attention to
	issues related to the Technical Requirements. Minutes of the meeting,
	including the questions raised and responses given, together with any
	responses prepared after the meeting, will be transmitted without delay to
	all those that received the Bidding Documents from the SBP BSC. Any
	modification to the Bidding Documents listed in ITB Clause 6.1 , which may
	become necessary as a result of the pre-bid meeting, shall be made by the
	SBP BSC by issuing an Addendum under ITB Clause 8.



8. Amendment of Bidding Documents	 8.1. At any time before the deadline for submission of bids, SBP BSC, for any reason, either at its initiative or in response to a clarification requested by a prospective Bidder, amend the Bidding Documents. Such amendments shall take precedence over the existing document. 8.2. Any addendum issued including the notice of any extension of deadline shall be part of the Bidding Documents pursuant to ITB 8.1 and shall be communicated in writing that provide record of the content of communication to all the bidders who have obtained the Bidding Documents from the Procuring Agency. The Procuring Agency shall promptly publish the Addendum at the Procuring Agency's web page (www.sbp.org.pk). 8.3. Provided that the bidder who had either already submitted their bid or handed over the bid to the courier prior to the issuance of any such addendum shall have the right to withdraw his already filed bid and submit the revised bid prior to the original or extended bid submission deadline. 8.4. The addendum will be binding on Bidders. It will be assumed that the amendments contained in such Addendum will have been taken into account by the Bidder in its bid. 8.5. To provide prospective Bidders reasonable time to take the amendments into account in preparing their bids, SBP BSC may, at its discretion, extend the deadline for the submission of bids consistent with the provision of Rule 27 of PPR 2004.

C. Preparation of Bids		
9. Language of Bid		
	9.1. The bid prepared by the bidder and all correspondence and documents	
	relating to the Bid, exchanged by the bidder and SBP BSC shall be written	
	in the English or Urdu language; provided that any printed literature	
	furnished by the bidder in another language as long as accompanied by an	
	English or Urdu translation of its pertinent passages in which case, for	
	purposes of interpretation of the Bid, the English or Urdu translation shall	
	govern the relation between the parties.	
10. Documents	10.1. The bid submitted by the Bidder shall comprise the following:	
Comprising the	i. Forms for Technical Bid under Section III	
Bid	ii. Documents related to Minimum Eligibility/Qualification Criteria	
	under Section IV	
	iii. Forms for Financial Bid under Section V.	
	iv. Bidding Documents (in original) duly signed and stamped on each	
	page / sheet.	
	v. Bid Security in original/Bid Securing Declaration.	
	vi. Power of Attorney in accordance with the Clause 15 of ITB.	
	vii. Any other materials/ services required to be completed and	
	submitted by bidders, as specified in the Bid Data Sheet.	



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11. Bid Prices	11.1.The Bidder shall quote rates and prices for all items of the Services described in the scope of services, and as listed in the Price Schedule. Items
	for which no rate or price is entered by the Bidder will not be paid for by
	the SBP BSC when the contract is executed and shall be deemed covered by
	other rates and prices in the Activity Schedule.
	11.2.All duties, taxes, liabilities including overheads, transportation charges etc.
	and other levies payable by the Bidder under the Contract, or for any other
	cause shall be included in the total Bid price submitted by the Bidder. Any
	additional tax, levies, duties, or modification in the existing rates of tax and
	other applicable laws imposed during the pendency of this contract shall
	be adjusted in the contract price by both parties. The exemption in Taxes
	will only be allowed against an Exemption Certificate issued by the
	respective Department.
	11.3.If provided for in the Bidding Data Sheet, the rates and prices quoted by the
	Bidder shall be subject to adjustment during the performance of the
	Contract in accordance with and the provisions of Clause 5.2 of the General
	Conditions of Contract and/or Special Conditions of Contract.
12. Currencies of	12.1.The price shall be quoted by the Bidder in Pak Rupees and the payments to
Bid and	be made by SBP BSC would be in Pak Rupees.
Payment	be made by SDF DSC would be m rak Rupees.
13. Bid Validity	13.1.Bids shall remain valid for the period specified in the BDS.
	13.2.In exceptional circumstances, SBP BSC may request the bidders to extend
	the bid validity period for a specified additional period. The request and
	the bidders' responses shall be made in writing by letter or email. A Bidder
	may refuse the request without forfeiting the Bid Security. A Bidder
	agreeing to the request will not be required or permitted to otherwise
	modify the Bid, but will be required to extend the validity of Bid Security
	for the period of the extension, and in compliance with ITB Clause 14 in
14 Did Committee	all respects.
14. Bid Security	14.1.The bid security shall be denominated in the currency of the bid:i. at the Bidder's option, be in the form of either Pay Order/demand
	draft/call deposit or an unconditional Bank Guarantee from a
	Scheduled Bank;
	ii. be substantially in accordance with one of the formats of bid
	security included in bidding documents or other form approved by
	the SBP BSC before bid submission;
	iii. be payable promptly upon written demand by the SBP BSC;
	iv. be submitted in its original form; copies will not be accepted;
	v. In the case of Bank Guarantee, it shall remain valid for at least 28
	days beyond the original validity period of bids, or at least 28 days
	beyond any extended period of bid validity subsequently requested
	under ITB Clause 13.2. vi. Bids submitted with insufficient bid security will be rejected.
	vi. Bids submitted with insufficient bid security will be rejected. vii. Bid security of unsuccessful bidders will be released/ returned after
	the conclusion of the procurement process, as soon as possible,
	upon receipt of the nomination to receive the instrument.
	viii. The most advantageous Bidder's bid security will be released/
	returned upon the submission of performance Guarantee.
	14.2. The bid security may be forfeited:
	i. If a bidder withdraws his bid during the period of bid validity; or
	ii. If a bidder does not accept the correction of his Bid Price, pursuant to
	Sub-Clause 24 of ITB hereof;
	iii. In the case of a most advantageous bidder, if he fails to:
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	a. Furnish the required Performance Guarantee in accordance

	with Clause 32 of ITB , or
	b. Sign the Agreement, in accordance with Sub-Clauses 30.2 &
	30.3 of ITB
15. Format and	15.1. The Bidder shall prepare one original and at least one copy of the bid or as
Signing of Bid	specified in the BDS, clearly marking each one as "ORIGINAL BID" and
	"COPY NO. 1." In the event of any discrepancy between them, the original
	bid shall prevail.
	15.2. The original and all copies of the bid shall be typed or written in permanent ink and shall be signed by a person or persons duly authorized to sign (in
	the case of copies, Photostats are also acceptable). This shall be indicated
	by submitting a written Power of Attorney authorizing the signatory of the
	bidder to act for and on behalf of the bidder. The authorization must be in
	writing and included in the bid under ITB Clause 10.1 . The name and
	position held by each person signing the authorization must be typed or
	printed below the signature. The person or persons signing the bid shall
	initial all pages of the bid, except for the un-amended printed literature. All
	Schedules to Bid are to be properly completed and signed.
	15.3.No alteration is to be made in the Form of Bid except in filling up the blanks
	as directed. If any alteration is made in the Form of Bid or any other part of
	Bidding Documents, or if these instructions be not fully complied with, the
	bid may be rejected.
	15.4.In accordance with ITB Clause-16 , Bids shall be sealed in an envelope
	addressed to SBP BSC at the address provided in the Bid Data Sheet, with
	description of the contract and a warning regarding not to open before the
	specified date and time. Name and address of the bidder must also be marked on the envelope at the appropriate place.
	15.5. The bid shall contain no interlineations, erasures, or overwriting, except to
	correct errors made by the Bidder, in which case such corrections shall be
	initialed by the person or persons signing the bid.
	D. Submission of Bids
16. Sealing and	16.1.The Bidder shall seal the original and each copy of the bid in separate
Marking of Bids	envelopes, duly marking the envelopes as "ORIGINAL BID" and "COPY NO.
	[Number]." The envelopes shall then be sealed in an outer envelope. The
	inner and outer envelopes shall be addressed to the SBP BSC at the address
	given in the BDS, and carry the statement "DO NOT OPEN BEFORE [Date
	& Time of the Bid Submission Deadline]."
	16.2.In addition to the identification required in Sub-Clause 16.1 , the inner
	envelopes shall indicate the name and address of the Bidder to enable the Bid to be returned uncered in gage it is declared late, under ITP Clause
	Bid to be returned unopened in case it is declared late, under ITB Clause 18 .
	16.3.If the outer envelope is not sealed and marked as above, the SBP BSC will
	assume no responsibility for the misplacement or premature opening of
	the Bid.
17. Deadline for	17.1.Bids must be received (through an authorized representative or
Submission of	courier/postal service) by SBP BSC at the address specified in the BDS, no
Bids	later than the bid submission deadline specified in the BDS. Bids submitted
	through telegraph, telex, fax or e-mail shall not be considered. Any bid
	received by the SBP BSC after the deadline for submission prescribed in the
	Bid Data Sheet will be returned unopened to such bidder.
	17.2. SBP BSC may extend the deadline for submission of bids by issuing an
	amendment under ITB Clause 8, in which case all rights and obligations of
	the SBP BSC and the bidders previously subject to the original deadline will
	then be subject to the new deadline.
18. Late Bids	18.1.Any Bid received (through an authorized representative or course)
	service) by SBP BSC after the deadline prescribed in ITB Clause 17 vall by

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	returned upperend to the Didder
10 Madification	returned unopened to the Bidder.
19. Modification	19.1. The Bidder may modify or withdraw its bid after the bid's submission,
and Withdrawal	provided that written notice of the modification, including substitution or
of Bids	withdrawal of the bids, is received by the SBP BSC before the deadline
	prescribed for submission of bids under ITB Clause 17 .
	19.2.No bid can be modified after the deadline for submission of bids.
	19.3.No bid can be withdrawn in the interval between the deadline for
	submission of bids and the expiry of the period of bid validity, specified by
	the Bidder on the Bid Form. Withdrawal of a bid during this interval will
	result in the Bidder's forfeiture of its bid security.
	E. Bid Opening and Evaluation
20. Bid Opening	20.1. The Bank will open all bids, including modifications, in public, in the
	presence of Bidder's representatives who choose to attend, at the time, on
	the date, and at the place specified in the BDS.
	20.2.For in person meeting, the bidders' representatives shall sign an
0.4 ml	attendance sheet as proof of their participation.
21. The process to	21.1.The disclosure of information relating to the examination, clarification,
Be Confidential	evaluation, comparison of bids and recommendations for the award of a
	contract shall be subject to Rule 41 of PPR-2004 .
	21.2.Information relating to evaluation of bids and recommendations
	concerning to award of the contract shall not be disclosed by SBP BSC to
	the bidders or to any other person who is not officially concerned with the
	process, until the announcement of the result of evaluation.
	21.3.The Bidder shall not disclose or attempt to make public any information
	relating to the bidding documents, bidding process and award of the
	contract to any person or entity without SBP BSC's prior written consent.
	21.4.In case of any disclosure related to the bidding process and contractual
	obligations at any stage by any bidder and/or service provider, SBP BSC
	may reject its bid and/or terminate the contract.
	21.5.Any effort by a Bidder to influence the Bank in its decisions on bid
	evaluation, bid comparison, or contract award may result in the rejection
	of the Bidder's bid.
22. Clarification of	22.1.During the bid evaluation, the Bank may, at its discretion, ask the Bidder
Bids	for clarification of its bid. The request for clarification and the response
	shall be in writing, and no change in the price (except under Clause 24 of
00 B H I	ITB) or substance of the bid shall be sought, offered, or permitted.
23. Preliminary	23.1.The Bank will examine the bids to determine whether;
Examination	i. they are complete,
	ii. bid validity is provided accordingly,
	iii. required bid security/bid securing declaration have been furnished,
	iv. the documents have been properly signed,
	v. the bids are generally in order;
	vi. Bidder has provided all forms of Technical Bid under Section III and
	relevant documents under Section IV
	23.2.Bidders have to submit bids for COMPLETE REQUIREMENTS , partial and
	incomplete bids will be rejected.
	23.3.Bids submitted without a signed Bid Form by the authorized nominee of
	the bidder will be rejected.
	23.4.Bids with material deviation, exception, objection, conditionality, or
	reservation will be rejected.
21 Connection of	23.5.Bids submitted late will also be rejected.
24. Correction of	24.1.Bids determined to be substantially responsive will be checked by the Bank
Errors	for any arithmetic errors. Arithmetical errors will be rectified by the Bank
	on the following basis:
	i. if there is a discrepancy between unit prices and the total contract
	is obtained by multiplying the unit price and quantity, the anit price
	shall prevail, and the total price shall be corrected, less in the

	opinion of the Procuring Agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as
	quoted shall govern and the unit price shall be corrected;
	ii. if there is an error in a total corresponding to the addition or
	subtraction of sub-totals, the sub-totals shall prevail and the total
	shall be corrected; and
	iii. Where there is a discrepancy between the amounts in figures and in
	words, the amount in words will govern.
	iv. Where there is discrepancy between grand total of price schedule
	and amount mentioned on the Form of Bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of
	other errors.
	24.2.The amount stated in the Bid will be adjusted by the Bank as per the above
	procedure for the correction of errors and, with the concurrence of the
	Bidder, shall be considered as binding upon the Bidder. If the Bidder does
	not accept the corrected amount, the Bid will be rejected, and the Bid
	Security may be forfeited or the Bid Securing Declaration may be executed
· · · · ·	in accordance with ITB 14 .
25. Evaluation and	25.1.The technical bids of the only qualified bidders after preliminary
Comparison of Bids	evaluation under ITB Clause 23 , shall be evaluated in detail. 25.2.SBP BSC will evaluate and compare only the bids previously determined to
DIUS	25.2.SBP BSC will evaluate and compare only the bids previously determined to be substantially responsive and qualified pursuant to Sub-Clauses 23.2 of
	ITB to 23.5 of ITB as per requirements given hereunder. Bids will be
	evaluated for complete scope of services. Any Bid covering partial scope of
	services will be declared non-responsive. The prices will be compared on
	the basis of the Evaluated Bid Price and during evaluation of the bid's price,
	SBP BSC will determine for each bid in addition to the Bid Price, the
	following factors (adjustments) in the manner and to the extent indicated
	below to determine the Evaluated Bid Price:
	(a) Making any correction for arithmetic errors pursuant to Sub-Clause 24.2 of ITB hereof.
	24.2 OF IT B nereof.
	(b) Discount, if any, offered by the bidders as also read out and recorded at
	the time of bid opening.
	25.3.The submitted Technical Bid and other Commercial/Financial
	Requirements of the bidding documents will be evaluated on compliance
	based criteria.
	25.4. The Financial Bids of the only technically accepted bids will be opened and
	the bid found to be the Most Advantageous shall be accepted.
	25.5.Any minor informality, non-conformity or irregularity in a Bid which does not constitute a material deviation may be waived by SBP BSC, provided
	such waiver does not prejudice or affect the relative ranking of any other
	bidders.
26. Contacting the	26.1.Subject to Clause 22 of ITB heretofore, no bidder shall contact SBP BSC on
Bank	any matter relating to its Bid from the time of the Bid opening to the time
	the bid evaluation results are announced by SBP BSC. The evaluation
	results shall be announced as under:
	(a) Technical Evaluation Report/Results would be posted for seven
	days on SBP's website/shared with participating bidders. (b) Financial / Final Evaluation Report would be posted on PPRA and
	SBP websites for fifteen days.
	26.2.Any bidder feeling aggrieved by any act of SBP BSC may lodge a written
	complaint concerning his grievances as per Rule 48 of PPR-2004.
	F. Award of Contract
27. Award Criteria	27.1. The contract will be awarded to the most advantageous Bidders hose Dia
	has been found Technically & Commercially/Financially compliant and

	emerged as the Most Advantageous i.e. the bid which has been determined
	to be substantially responsive to the eligibility criteria, compliant to
	applicable laws and other terms of Bidding Documents and which is the
	lowest evaluated Bid Price. Provided further that the Bidder is determined
	to perform the contract satisfactorily.
28. Bank's Right to	28.1.SBP BSC reserves the right to annul the bidding process and reject all bids
Reject all the	at any time before award of contract under Rule 33 of PPR-2004 without
Bids	thereby incurring any liability to the affected bidders or any obligation to
Dius	inform the affected bidders of the grounds for such rejection. The grounds
	for rejection of all bids shall upon request be communicated, to any bidder
	who submitted a bid, but SBP BSC will not be liable to provide any
	justification for the grounds of rejection. Notice of the rejection of all the
	bids shall be given promptly to all the bidders.
29. Bank's Right to	29.1. SBP BSC reserves the right at the time of contract award to increase or
Vary Inputs/	decrease scope of services without any change in unit price or other terms
Outputs at Time	and conditions, provided such variation should be in line with the
of Award	provisions of PPR-2004.
30. Notification of	30.1.Prior to the expiration of the period of initial/extended bid validity, the
Award and	Bank will notify the most advantageous Bidder in writing ("Notification of
Signing of	Award"), to be confirmed in writing by registered letter/email, that its bid
Agreement	has been accepted.
-B. comone	30.2. Within twenty-one (21) days from the date of furnishing of acceptable
	Performance Guarantee under the Conditions of Contract, SBP BSC will
	send the most advantageous bidder the Form of Agreement provided in the
	Bidding Documents, incorporating all agreements between the parties.
	30.3. The formal Agreement between SBP BSC and the most advantageous
	bidder shall be executed within seven (07) days of the receipt of Form of
	Agreement by the most advantageous bidder from SBP BSC.
	30.4.Upon the most advantageous Bidder's furnishing of the Performance
	Guarantee and signing of Contract, SBP BSC will discharge its bid security.
31. Disqualification	31.1.After issuance of Notification of Award and before execution of
Prior to Contract	procurement contract with the most advantageous bidder, if the Bidder has
Signing	been disqualified pursuant to Rule 18 and Rule 19 of PPR-2004 or any
	other reason has led to the disqualification of the most advantageous
	bidder or if the conditions of his qualification are invalid, the next Most
	Advantageous bidder will be considered as responsive provided accepting
	this bid does not conflict with applicable laws.
	31.2. For rejecting the Most Advantageous bid and opting for the second Most
	Advantageous bidder, an opportunity of being heard should be provided to
	the bidder with the Most Advantageous bid.
32. Performance	32.1.After the receipt of Notification of Award, the most advantageous Bidder,
Guarantee	within the specified time, shall deliver to the Procuring Agency a
Guarantee	Performance Security (or Guarantee) in the amount and in the form
	stipulated in the BDS.
	-
	32.2. Failure of the most advantageous Bidder to comply with the
	requirement of ITB 32.1 shall constitute sufficient grounds for the
	annulment of the award and forfeiture of the Bid Security, in which event
	the Procuring Agency may make the award to the next ranked Bidder or call
	for new Bids.
33. Advance	33.1. SBP BSC will provide an Advance Payment on the Contract Price if
Payment and	stipulated in the Special Conditions of the Contract.
Security 24 Contemport	
34. Grievances	34.1.Any bidder aggrieved by any act during the procurement process may
Redressal	lodge a written complaint concerning his grievances to the Greek
	Redressal Committee (GRC), as per Rule 48 of PPR-2004. The details of

	_	on the PPRA website: www.ppra.org.pk and as given in Bid
35. Code of Conduct	standard of e In pursuit of contained in "corrupt process, including, i. "coe threa the p achie party ii. "coll or m comp artifi iii. "corn solic the a iv. "frau inclu misle other v. "obs harm parti a cor 35.2.Under Rule bidders foun barring actio 35.3.Under Rule	BSC's policy to require that bidder shall observe the highest thics during the procurement and execution of such contract. this policy, the SBP BSC follows, inter alia, the instructions Rule 2(1)(f) of the PPR-2004 which defines: and fraudulent practices" in respect of procurement shall be either one or any combination of the practices rcive practices " which means any impairing or harming or atening to impair or harm, directly or indirectly, any party or property of the party to influence the actions of a party to eve a wrongful gain or to cause a wrongful loss to another <i>t</i> ; usive practices " which means any arrangement between two one parties to the procurement process designed to stifle open betition for any wrongful gain, and to establish prices at cial, non-competitive levels; rupt practices " which means the offering, giving, receiving or iting, directly or indirectly, of anything of value to influence cts of another party for wrongful gain; idulent practices " which means any act or omission, ding a misrepresentation, that knowingly or recklessly eads, or attempts to mislead, a party to obtain a financial or r benefit or to avoid an obligation; and tructive practices " which means harming or threatening to a, directly or indirectly, persons to influence their cipation in a procurement process, or affect the execution of an shall be duly publicized and communicated to the PPRA. 19 of PPR-2004 , the following mechanism and manner for or temporarily barring, from participating in their respective proceedings will be followed as per the guidance of SBP BSC to the procurement process of the prectices.
	Nature of Offense/ Fault	Means of Verification
	Corrupt and Fraudulent Practices	 Results of Bid/Proposal analysis resulting in substantive evidence of collusion. Actual instance verifiable as per law of land and applicable Rule and Regulations of SBP Banking Services Corporation Cross verification of documentary undertaking
		submitted by Service Provider.
	Performance Deficiencies	submitted by Service Provider. Documented evidence in form of consistent performance deficiencies and notices of performance deficiencies not suitably responded to or defended by Service Provider.
		submitted by Service Provider. Documented evidence in form of consistent performance deficiencies and notices of performance deficiencies not suitably responded to

	adequate opportunity of being heard to the bidder who is to be barred and
	blacklisted.
	35.4. The receipt for any money paid by the bidders will not be considered as an
	acknowledgment of payment to the bidder unless such receipt is signed by
	a duly authorized officer of the SBP BSC and the bidder shall be solely
	responsible for seeing that a proper receipt is provided.
	35.5.Under Rule 7 of PPR 2004 , bidder undertakes to sign an Integrity pact in
	accordance with the prescribed format given in the Bidding document for
	all the procurements estimated to exceed Rs. 10.00 million or any other
	limit prescribed by SBP BSC.
	1 5
	35.6.SBP BSC's policy requires that selected bidder provide professional,
	objective, and impartial advice, supplies, and services and at all times hold
	the SBP BSC's interests' paramount, strictly avoid conflicts with other
	assignments or their corporate interests and act without any consideration
	for future work. Bidders must disclose any situation of actual or potential
	conflict that impacts their capacity to serve the best interest of the SBP BSC,
	or that may reasonably be perceived as having this effect. Failure to
	disclose said situations may lead to the disqualification of the bidder and
	termination of contract arising out of this procurement.
	35.7.Without limitation on the generality of the foregoing, bidders, and any of
	their affiliates shall be considered to have a conflict of interest and shall not
	be recruited, under any of the circumstances set forth below:
	i. A bidder that has been engaged by the SBP BSC to provide goods,
	works, or services other than consulting services for a project, and
	any of its affiliates, shall be disqualified from providing consulting
	services related to those goods, works, or services. Conversely,
	bidders providing consulting services for the preparation or
	implementation of a project, and any of its affiliates shall be
	disqualified from subsequently providing goods or works or services
	other than consulting services resulting from or directly related to
	the firm's consulting services for such preparation or
	implementation.
	ii. A bidder (including its Personnel) or any of its affiliates shall not be
	engaged for any assignment that, by its nature, may conflict with
	another assignment of the bidder to be executed for the same or
	another client.
	iii. A bidder (including its Personnel) that has a business or family
	relationship with a member of the SBP BSC's staff who is directly or
	indirectly involved in any part of
	a. the preparation of the specifications of the goods,
	b. the selection process for such assignment, or
	c. Supervision of the Contract may not be awarded a contract
	unless the conflict stemming from this relationship has been
	resolved in a manner acceptable to the appropriate authority
	within the SBP BSC.
	iv. Bidders shall not recruit or hire any agency or current employees of
	the SBP BSC. Recruiting former employees of the SBP BSC or other
	civil servants to work for the bidders is acceptable provided no
	conflict of interest exists. When the bidder nominates any
	government employee as Personnel in their bid, such Personnel must
	have written certification from their government or employer
	confirming that they are on leave without pay from their official
	position and allowed to work full-time outside of their previous
	official position. Such certification shall be provided to the SBP BSC
	by the bidder as part of the bid.
36. Overriding	36.1.Whenever in conflict with these documents, the stipulation of the F - 700
Effect of PPR-	shall prevail.

2004					
37. Beneficial	37.1.For Services/works worth Rs.50M or above, the bidder shall provide				
Ownership	Beneficial Ownership information on the prescribed Form. Failure to				
Information	provide the required information of the beneficial ownership by the				
	company or submission of false or partial information, the procuring agency shall:				
	(a) Blacklist the said company in accordance with rule 19(1)(a) of Public				
	Procurement Rules, 2004,				
	(b) Reject the bid of the said company.				



Section II – Bid Data Sheet (BDS)

The following specific data for services to be procured shall complement, supplement or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over ITB.

ITB	Description
Clause	*
1.1	• Procurement Title: Continuous & Uninterrupted Management Services for Passenger Lifts at BSC & LRC Buildings and Cargo Lifts & Escalators at Main Building, SBP Head Office Karachi
	Reference Number: ED/Proc-HOK/28670/2024/165
	 Procurement Method: Open Competitive Bidding as per Rule 21 of PPR-2004
	• Procurement Procedure: "Single Stage Two Envelopes Procedure" as per Rule-36(b) of PPR-2004.
7.3	No Pre-bid meeting will be held.
13.1	Bid Validity period is 180 days from the date fixed for opening of the Bids.
14.1	• Bid Security of Amount Rs.200,000/- shall be enclosed along with the Technical Bid
	in the shape of Pay Order / Demand Draft / Deposit at Call in favor of SBP-Banking
	Service Corporation. The Bid Security in original is required to be submitted with
	Technical Bid.
4 7 1	Any bid found without sufficient Bid Security will be rejected instantly.
15.1	Only original Bid is to be submitted.
16.1	1. The Original Bid shall comprise a single sealed package containing two separate
	sealed envelopes. Each envelope shall contain separately the Financial Proposal and the Technical Proposal. The inner envelopes shall be marked as "ORIGINAL "
	TECHNICAL PROPOSAL " and "ORIGINAL FINANCIAL PROPOSAL " in bold letters.
	2. The outer envelope shall be addressed to the Bank at the address given in the BDS,
	and carry the statement "DO NOT OPEN BEFORE [Date & Time of the Bid
	Submission Deadline]". The content of the Technical and Financial Proposal is
	mentioned in BDS.
	3. Following should be the contents of the Technical Bid Envelope:
	i. Form I of Section III – Authorization Form for Bidder's Representative
	ii. Form II of Section III – Form of Technical Bid
	iii. Form III of Section III – Bid Security Form/Bank Guarantee: duly filled and
	signed or Bid Security in the shape of Call Deposit/Demand Draft/Payment
	Order or Bid Securing Declaration.
	iv. Form IV of Section III – Technical Compliance Form
	v. Form V of Section III – Undertaking
	vi. Form VI – Declaration of Beneficial Owners' Information
	vii. Duly signed and stamped, Volume-I of the Bidding document.
	viii. All documents related to Minimum Eligibility/Qualification Criteria
	including Annexure (If Any) under Section IV
	4. <u>Following should be the contents of the Financial Proposal</u>
	Envelope/Volume-II:
	 i. Form-I of Section V – Financial Bid Submission Form ii. Duly filled, signed and stamped, Volume-II of the Bidding document
	Important Note:
	Above mentioned forms are pre-requisite, non-availability of the above- mentioned documents will result in the rejection of a bid.
17.1	 The Bank's address for Bid submission is as mentioned in Notice for Invitation to Bids
1/.1	(Published Tender Notice).
	 The Bank will communicate the opening of the Financial Proposal to the
	eligible/qualified bidders after the completion of all requirements of
	Evaluation.

	• The deadline for submission of bids shall be as mentioned in Notice for Invitation to Bids.					
20.1	Bids will be opened as defined in Notice for Invitation to Bids.					
29.1	• Fifteen percent (15%) increase or decrease in scope of services.					
32.1	• The most advantageous Bidder shall furnish a Performance Guarantee equal to 5% of the total contract price in the shape of Bank Guarantee/Bank draft issued from a scheduled bank in Pakistan, which will be valid 28 days beyond the Contract Period. The Performance Guarantee shall be forfeited if the most advantageous Bidder fails to perform the services under the Contract.					
34.1	 The address of Grievance Committee is; Chairman Grievances Committee, Office of the Director Human Resource Management Department, 1st Floor, BSC House State Bank of Pakistan Main Building Complex, I.I.Chundrigar Road, Karachi 					



Section III- Form for Technical Bid

- 1. Form I Authorization Form for Bidder's Representative
- 2. Form II Technical Bid Submission Form / Form of Bid
- 3. Form III Bid Security Form/Bank Guarantee
- 4. Form IV Technical Compliance Form
- 5. Form V Undertaking
- 6. Form VI Declaration of Beneficial Owners' Information



(Authorization Form for Bidder's Representative) (ON SERVICE PROVIDER'S LETTERHEAD) Date:	Data	(ON SERVICE PROVIDER'S LETTERHEAD)		
Date:	Data			
ITB No: ED/Proc-HOK/28670/2024/165 Continuous & uninterrupted management services for passenger lifts at BSC & LRC buildings, and cargo lifts & escalators at main building SBP Head Office, Karachi We, M/s <>, incorporated under <mention relevant<="" td="" the=""> Act/ordinance/regulation> having its registered office at <> do hereby nominate Mr./Ms. <>, Designation <>, CNIC# <> as our lawful representative to participate, negotiate, sign,</mention>	Data			
Continuous & uninterrupted management services for passenger lifts at BSC & LRC buildings, and cargo lifts & escalators at main building SBP Head Office, Karachi We, M/s <	Date:			
Title: BSC & LRC buildings, and cargo lifts & escalators at main building SBP Head Office, Karachi >, incorporated under <mention relevant<="" td="" the=""> Act/ordinance/regulation> >, incorporated under <mention relevant<="" td="" the=""> <</mention></mention>	ITB No: ED/	2roc-HUK/286/0/2024/165		
Office, Karachi We, M/s <>, incorporated under <mention relevant<="" td="" the=""> Act/ordinance/regulation> >, incorporated under <mention relevant<="" td="" the=""> Act/ordinance/regulation> </mention></mention>	Con	inuous & uninterrupted management services for passen	ger lifts at	
Act/ordinance/regulation> having its registered office at <> do hereby nominate Mr./Ms. <>, Designation <>, CNIC# <> as our lawful representative to participate, negotiate, sign,			g SBP Head	
<> do hereby nominate Mr./Ms. <>, Designation <>, CNIC# <> as our lawful representative to participate, negotiate, sign,	We, M/s <	> , incorporated under	<mention td="" th<=""><td>he relevant</td></mention>	he relevant
Mr./Ms. <>, Designation <>, CNIC# <> as our lawful representative to participate, negotiate, sign,	Act/ordinance/regulatic	n> having its	registered	office at
CNIC# <> as our lawful representative to participate, negotiate, sign,	<	> do	hereby	nominate
	Mr./Ms. <	>, Designation <		>,
correspond and fulfil all associated formalities of the subject procurement on our behalf.	CNIC# <	> as our lawful representative to partic	ipate, negot	tiate, sign,
	correspond and fulfil all	associated formalities of the subject procurement on our be	ehalf.	

Official Seal & Signature of Bidder:	
Date:	



Form – II (Technical Bid Submission Form / Form of Bid)

(Letter of Offer)

Bid Reference No. ED/Proc-HOK/28670/2024/165

Continuous & Uninterrupted Management Services for Passenger Lifts at BSC & LRC Buildings and Cargo Lifts & Escalators at Main Building, SBP Head Office Karachi

To:

Gentlemen,

- Having examined the Bidding Documents including Addenda Nos. 1. for the execution of the above-named services, we, the undersigned, being a company/firm doing business ____and address under the name of and being duly incorporated established under the laws of Pakistan hereby offer to execute the subject services and remedy any defects therein in conformity with the said Documents including Addenda thereto for the Total Bid Price as stated in Volume-II: Schedule of Prices or such other sum as may be ascertained in accordance with the said Documents.
- We understand that all the Schedules attached hereto form part of this Bid. 2.
- 3. As security for due performance of the undertakings and obligations of this Bid, we submit herewith a Bid Security as provided in Bid Data Sheet drawn in your favor or made payable to you and valid for a period of two hundred eight (208) days or Bid Securing Declaration as the case may be.
- 4. We undertake, if we qualify and our Bid is accepted, to take up the subject services for the time period as stated in Bid Data Sheet.
- 5. We agree to abide by this Bid for a period of 180 days from the date fixed for opening the same and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- 6. Unless and until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.
- 7. We undertake, if our Bid is accepted, to execute and abide by the Performance Guarantee referred to in Conditions of Contract for the due performance of the Services.
- 8. We understand that you are not bound to accept the lowest or any bid you may receive.
- We do hereby declare that the Bid is made without any collusion, comparison of figures or 9. arrangement with any other person or persons making a bid for the Services.
- We do hereby declare that all the terms and conditions mentioned in the Bidding Documents are 10. acceptable to us and we have no objection about any clause/sub-clause of the Conditions of Contract and other parts of the Bidding Documents.

Dated this ______day of _____, 202____.

Signature

In the capacity of duly authorized to sign the bid for and on behalf of the Bidder. A letter of authorization in respect of the Person who has signed the Bid Form, etc. is also attached.

(Name of Bidder in Block Capitals) (Seal)

Address	
Witness:	
(Signature)	
Name:	
Address:	
C.N.I.C No:	



Form – III

(Bid Security Form)

(Bank Guarantee/ Not to be followed in case of Pay Order/CDR)

Over Stamp Paper

Guarantee No._____ Executed on _____

(Letter by the Guarantor to SBP Banking Services Corporation (SBP BSC))

Name of Guarantor (Scheduled Bank in Pakistan) with address: ______ Name of Principal (Bidder) with address: ______

Penal Sum of Security (express in words and figures):_____

Bid Reference No._____ Date of Bid _____

KNOW ALL MEN BY THESE PRESENTS, that in pursuance of the terms of the Bid and at the request of the said Bidder, we the Guarantor above-named are held and firmly bound unto the SBP Banking Services Corporation, (hereinafter referred to as "SBP BSC") in the sum stated above, for the payment of which sum well and truly to be made, we bind ourselves, our heirs, executors, administrators and successors, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Bidder has submitted the accompanying Bid numbered and dated as above for ______ (Particulars of Bid) to SBP BSC; and

WHEREAS, SBP BSC has required as a condition for considering the said Bid that the Principal furnishes a Bid Security in the above said sum to SBP BSC, conditioned as under:

- (1) that the Bid Security shall remain valid for a period of twenty-eight (28) days beyond the period of validity of the bid;
- (2) that in the event;
 - (a) the Principal withdraws his Bid during the period of validity of Bid, or
 - (b) the Principal does not accept the correction of his Bid Price, or
 - (c) failure of the most advantageous bidder to
 - (i) furnish the required Performance Guarantee, or
 - (ii) sign the proposed Contract,

the entire sum be paid immediately to the said SBP BSC for delayed completion and not as penalty for the most advantageous bidder's failure to perform.

NOW THEREFORE, if the most advantageous bidder shall, within the period specified therein, on the prescribed form presented to him for signature and enter into a formal Contract with SBP BSC in accordance with his Bid as accepted, and furnish within fifteen (15) days of receipt of Letter of Acceptance, a Performance Guarantee with good and sufficient surety, as may be required, upon the form prescribed by the said SBP BSC for the faithful performance and proper fulfillment of the said Contract or in the event of non-withdrawal of the said Bid within the time specified then this obligation shall be void and of no effect, but otherwise to remain in full force and effect.

PROVIDED THAT the Guarantor shall forthwith pay to SBP BSC the said sum stated above upor

demand of SBP BSC without cavil or argument and without requiring SBP BSC to prove or to show grounds or reasons for such demand, notice of which shall be sent by SBP BSC by registered post/ courier service duly addressed to the Guarantor at its address given above.

PROVIDED ALSO THAT SBP BSC shall be the sole and final judge for deciding whether the Bidder has duly performed its obligations to sign the Contract and to furnish the requisite Performance Guarantee within the time stated above, or has defaulted in fulfilling said requirements and the Guarantor shall pay without objection the sum stated above upon first written demand from SBP BSC forthwith and without any reference to the Bidder or any other person.

IN WITNESS WHEREOF, the above bounded Guarantor has executed this guarantee under its seal on the date indicated above, the name and seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative pursuant to authority of its governing body.

Guarantor (Bank)

Witness:

1. Signature

1.

2. Name: _____ 3. Title

2.

(Name, Title and Address)



Form IV <u>(Technical Compliance Form)</u> (ON SERVICE PROVIDER'S LETTERHEAD)

Sr.#	Description	Bidder Response (Yes/No)
1	All the requirements mentioned in "Section-VI-Part I-"Specific Services Data/Scope of Services".	
2	All the stated Terms and Conditions of the Contract including BOQ and forms etc.	

Seal and Signature of Bidder:_____

General Note

- The Minimum Eligibility / Technical Compliance will be evaluated totally on a compliancebased method. The Financial Proposal of the only technically accepted bids will be opened and the bid found to be the Most Advantageous bid shall be accepted.
- The bid found to be the Most Advantageous i.e. having qualified the minimum / technical criteria and offered the lowest evaluated cost shall be accepted and will be awarded the contract.



Form – V <u>(Undertaking)</u>

(Over Stamp Paper)

Dear Sir,

- 1.0 I/We, M/s ------, hereby undertake that I/We, M/s shall comply with all applicable Labor laws and other applicable laws which includes but not limited to following:
 - a. Payment of at-least minimum wages/salaries/remuneration as notified by the respective Government.
 - b. Ensure EOBI/Social Security registration of its resources and regular payment of contributions.
 - c. Group Life and Medical Insurance.
 - d. Casual, medical and maternity or any other leaves as per applicable laws.
 - e. Any other requirement as per applicable laws.
- 2.0 I/We, M/s ------, shall issue appointment letters to my employees working under this contract in compliance of the above stated laws.

3.0 I/We, M/s ------, understand and agree unconditionally that in case I/We, M/s fail to abide by the above undertaking or any of terms of the Contract, the Client/ SBP BSC shall be at liberty to terminate the Contract without prejudice to any other rights / remedy available in the Contract.

- 4.0 I/We hereby confirm and declare that I/We, M/s ------, has neither been Blacklisted/debarred under **Rule 19 of PPR-2004** nor sanctioned by National Counter Terrorism Authority (NACTA).
- 5.0 Detection of false declaration/statement at any stage of the entire Bidding Process / Currency of the Contract shall lead to disqualification and forfeiture of Bid Security and/or Performance Guarantee and termination of the contract.

Seal & Signature of Bidder:	
Date:	



Form – VI (Declaration of Beneficial Owners' Information)

In case of services/works worth Rs.50 million or above, the bidder shall provide Beneficial Ownership information on the below prescribed Form:

1.	Name	
2.	Father's Name/Spouse's Name	
3.	CNIC/NICOP/Passport no.	
4.	Nationality	
5.	Residential address	
6.	Email address	
7.	Date on which shareholding, control or interest acquired in the business.	

8. In case of indirect shareholding, control or interest being exercised through intermediary companies, entities or other legal persons or legal arrangements in the chain of ownership or control, following additional particulars to be provided:

1	2	3	4	5	6	7	8	9	10
Name	Legal form (Company/ Limited Liability Partnership/ Association of Persons/ Single Member Company/ Partnership Firm/ Trust/Any other individual, body corporate (to be specified))	Date of incorporation/ registration	Name of registering Authority	Business Address	Country	Email Address	Percentage of shareholding, control or interest of BO in the legal person or legal arrangement	Percentage of shareholding, control or interest of legal person or legal arrangement in the Company	Identity of Natural Person who ultimately owns or controls the legal person or arrangement

9. Information about the Board of Directors (details shall be provided regarding number of shares in the capital of the company as set opposite respective names).

1	2	3	4	5	6	7	8
Name and surname (In Block Letters)	CNIC No. (in case of foreigner, Passport No)	Father's/ Husband's Name in full	Current Nationality	Any other Nationality (ies)	Occupation	Residential address in full or the registered/ principal office address for a subscriber other than natural person	Number of shares taken by each subscriber (in figures and words)
			Total number of shares taken (in figures and words)				

10. Any other information incidental to or relevant to Beneficial Owner(s).

Name & signature

(Person authorized to issue notice on behalf of the company)



SECTION IV (SCHEDULE A TO BID) – QUALIFICATION INFORMATION AND BID EVALUATION CRITERIA

1. Basic Conditions for Qualification

- 1.1 Joint Ventures (JV) are not allowed, only firms/ companies fulfilling the requirements mentioned in the Invitation to Bid are eligible to participate in the bidding process.
- 1.2 Information supplied by the Bidders for the qualification statement must apply to the company, named on the statement only. The substitution of background information pertinent to qualification will not be considered for another company related to the applicant company through a "Group ownership". Financial Bids of only technically qualified bidders shall be opened and the Contract shall be awarded to the most advantageous bidder.
 - a) SBP BSC will review the information supplied by the bidders submitted for qualification and will make public the results of qualification to the bidders.
 - a) Firms/Companies applying for qualification are advised that any variation of constitution or membership from that put forward in response to this notice, without prior approval of SBP BSC may result in their disqualification.
 - b) The response to this notice must be sufficiently detailed to convince SBP BSC that the firms/companies applying for qualification have the experience as well as the technical, administration and financial qualifications necessary for the execution of the services and they must prove that they have carried out similar services in their own country or abroad.
 - c) Only Technical Proposals will be opened in the presence of Bidders or their authorized representatives who may choose to attend as per the schedule provided in the Invitation to Bids. The bidders should provide maximum information required for evaluation of their Technical Proposals.
 - d) The Financial Bids of the technically qualified bidders shall be opened on the date and venue communicated to the bidders through email/registered post/ courier service. The Financial Bids of the Bidder's, who fail to qualify, shall be returned to them unopened. Decision of SBP BSC in this connection shall be final and binding on all Bidders.

2. <u>Qualification Criteria:</u>

2.1 General

Qualification will be based on all the criteria given in paras **2.1 to 2.2** regarding the Bidder's general and particular experience, personnel and equipment capabilities, and financial position, as demonstrated by the Bidder's responses in the forms attached to this letter. SBP BSC reserves the right to waive minor deviations, if these don't materially affect the capability of Bidder to perform the contract.

SBP BSC reserves the right to verify or seek clarification of the information furnished by the Bidders. In this regard, Employer reserve the right to have site visit to verify the previous installation /work experience etc. SBP BSC may reject any application for any misrepresentation knowingly made by any bidder in, or pursuant to, their application or for any statement furnished in connection therewith, and intended to be relied upon by the SBP BSC, which is incorrect in any respect.

2.2 Qualification Criteria

In addition to the eligibility criteria given in the instructions to bidders, for qualification purpose, the bidders must meet the following requirements;



A. Preliminary Scrutiny:

Preliminary Scrutiny will be based on all the criteria given below. The Bidder failed shall be considered disqualified and its Technical Bid will not be evaluated any further.

SNO.	Description	Annexure / Ref. of attached Doc.
1.	Bid is un-conditional, conditional bids shall be rejected.	
2.	Bid Security Bid Security as required in clause IB-14. Bid security would be submitted in ORIGINAL along with Technical Proposal.	
3.	Active NTN Bidder must be registered with FBR in Income Tax and must active taxpayer as per Federal Board of Revenue (FBR's) revenue Data base i-e Active Tax Payer List. (NTN)	
4.	Registration with relevant Revenue Authority The Bidder should also be registered with relevant / concerned Revenue Authority. If not registered, the 100% tax shall be deducted at source as per applicable law and credited to relevant account.	

B. Detailed Scrutiny

Detailed Scrutiny will be based on all criteria given below.

SN	Description	Annexure / Ref. of attached Doc.		
5.	Duly filled and signed Form of Bid.			
6.	Undertaking (As per Form attached) The bidder is required to submit an undertaking on stamp paper of Rs.100/- as per format provided in the attached Form - V.			
7.	Proposed Services Execution PlanDuly filled Methodology/ Program of Performing the Servicesprovided in Schedule E to bid			
8.	General Experience: Minimum of 05 Years of Services experience. The bidder must provide "Letter of Award/ Contract agreement/Taking Over/ Completion Certificate" of the projects of which the experience is being claimed.			
9.	Particular Experience: Services provided amounting to minimum of Rs.4.0M per year per contract (at least 02 contracts during last 05 years) The bidder must provide Work orders/ Completion certificates/ contract agreements etc. of the projects of which experience is being claimed.			
10.	Financial Capability: Available Financial Capability/Liquid Assets of Rs.1.5M or above. (Bank statement of firm be submitted as evidence showing required balance at any one instant in the statement of last three months before date of publication of tender notice or available Bank Credit Line facility during same period).			



	OEM / Distributor	
11.	 Bidder shall hold at least one of the below-listed valid credentials for at least one brand of the quoted equipment: a. Original Equipment Manufacturer (OEM) b. Authorized Distributor / Agent c. Authorized by OEM or it's authorized Distributor / Agent to submit bid Valid documentary evidence of authorization to be attached with the bid. 	



Section V- Form for Financial Bid (Volume II)

Provided in Volume-II of Bidding Documents



Form II – (SCHEDULE B TO BID) Price Schedule (Volume II) The Financial Bid

Provided as Volume-II of Bidding Documents



SECTION-VI- (SCHEDULE C TO BID) PART-1 SPECIFIC SERVICES DATA/ SCOPE OF SERVICES 1. <u>Scope of Services :</u>

The service provider shall be responsible for the continuous and uninterrupted operation and maintenance services of Lifts (Passenger/Bullion/Cargo/Bed) and Escalators including the machine rooms along with their complete service & maintenance of all allied equipment, control components and accessories, repair, preventive maintenance and annual servicing complete in all respect as per terms and conditions of the contract.

2. <u>List of Equipment:</u>

S	Type (Lifts & Escalators)	Make	Capacity	Location
No.				
1	Cargo lift	Sigma	1000 Kg	
2	Cargo lift	Sigma	1000 Kg	
3	Escalator	Sigma	9000 persons/hr	
			capacity	Main Bank Building
4	Escalator	Sigma	9000 persons/hr	Main Dank Dunuing
			capacity	
5		Sigma	600 Kg	
6	Passongor	Mitsubishi	1050Kg	BSC House
7	Passenger	Hyundai	1000Кg	DSC HOUSE
8		Mitsubishi	1050Kg	LRC Building

3. <u>Services Schedule:</u>

The following service execution schedule shall be followed:

Sr No	Nature of Service	Execution Schedule		
1.	Services for Site Supervision (General Shift)	Monday to Saturday from 08:30AM to 06:00PM		
2.	Technical Assistance Services in cargo lift car during shift A	Monday to Saturday from 07:00AM to 03:00PM		
3.	Technical Assistance Services in cargo lifts machine room during shift A	Monday to Saturday from 07:00AM to 03:00PM		
4.	Technical Assistance Services in cargo lift car during shift B	Monday to Saturday from 03:00PM to 11:00PM		
5.	Technical Assistance Services in cargo lifts machine room during shift B	Monday to Saturday from 03:00PM to 11:00PM		
6.	Technical Assistance Services in passenger lift machine room of Hyundai Lift BSC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM		
7.	Technical Assistance Services in passenger lift machine room of Mitsubishi Lift BSC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM		
8.	Technical Assistance Services in passenger lift machine room of Mitsubishi Lift LRC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM		
9.	Technical Assistance Services in passenger lift machine room of Sigma Lift (General Shift)	Monday to Saturday from 07:30AM to 06:30PM		
10	Technical Assistance Services for escalators (General Shift)	Monday to Saturday from 07:30AM to 06:30PM		
11.	Technical Support Services including Troubleshooting, Inspections, Preventive and	As per preventive and corrective removes and schedules and emergency response		

Corrective	Services	for	above	mentioned	requirements	shared	by	Client	(including
lifts/escalat	tors				Weekends and	Holiday	s)		

4. <u>Details & Frequency of Services:</u>

Servi	ices:
	najor items of Services under this Contract are as follows:
	e note that material like spare parts, fitting & fixtures etc. shall be provided by the Client in addition
	ectricity and water supply. Consumable materials like kerosene oil, grease, cotton, duster, cleaning
	n, vacuum cleaner tools etc. will be arranged by the service provider.
	ision of suitable space for Service Provider within or close to lifts with a telephone extension from
	ing building for easy communication with the concerned officials of the Client.
Gene	eral Services
I.	Maintenance Services of lifts (Passenger/Bullion/Cargo/Bed) and Allied Equipment according to manufacturer's manual and specific building requirement.
II.	Required services includes but not limited to all Allied equipment in machine room such as electrical and control cabinets, batteries, motors, ropes, relays and switches and any other device or component operating
III.	Services for Cleaning and general upkeep of lift cars interior and exterior, shaft walls, Machine rooms, shaft pit and surrounding areas.
IV.	Services for immediate removal and appropriate disposal of waste, such as used oil, defective lights, and of other such items according to municipal codes and environmental standards.
V.	A complete daily general Monitoring of the entire installation shall be carried out by the Service Provider who will immediately convey any abnormality in Lifts and Allied Equipment, as well as make immediate arrangements to set right such abnormalities. Moreover, Service Provider shall maintain related records and produce such records as and when required by the Client.
VI.	The Service Provider shall attend maintenance or repair work of the Lifts and Allied Equipment on priority basis and if required the maintenance services for rectification of equipment may be provided after office hours or on holiday(s) to set right the service, or at any time due to exigencies/ emergencies and will provide services for smooth working in the minimum possible time. The Service Provider shall inform the Client well in advance about any maintenance/repair/service work scheduled to be done by the Service Provider after office hours or on holiday(s).
VII. VIII.	The periodical and preventive maintenance/service OF equipment shall be carried out on daily/monthly/bi-annual/yearly etc. basis and as per the service manuals of the manufactures in presence of the Client's representative and details of these shall be duly entered in the daily log sheets/book. The Service Provider shall complete the annual servicing, maintenance, repairs and service during this period so that the equipment are in full working order following service. Checklists and reports for the services must be submitted to the Client. A complete safeties monitoring of the Lifts and Allied Equipment shall be carried out by the
	Service Provider at least once a month during which the defective part(s) shall be replaced by new one(s), if required.
-	Supervisory Technical and maintenance Services: Continuous and uninterrupted services is required in the machine room for the following:
i.	Attending to phone calls and responding as necessary.
ii.	Monitoring lifts operation for abnormal noise, vibration or any other condition.
iii.	Immediately attending to faults and defects in components or operation, and rectifying the same to facilitate smooth and uninterrupted operation.
iv.	Attending immediately to trapped persons in case of emergency
v.	Calling for external help in emergencies and whenever necessary.
vi.	Supervision of activities and liaison with the Client's staff in emergencies.
vii.	Supervision of inspection and maintenance activities necessary to maintain all lifts in trouble in and smooth operating condition.
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viii.	Troubleshooting in case of defects, abnormal operation and complaints. Calling for backup
	support if necessary to further troubleshoot and rectify the malfunction.
ix.	Removal and disposal of waste.
-	echnical & Maintenance Services for Lifts (Operator services): In addition to, and concurrent
V	vith, a) mentioned above, the following services:
i.	Maintain and operate Lifts during utility supply & outages, testing and maintenance activities.
ii.	Monitoring Lifts for abnormal temperature, amperes, voltages, frequency, noise, vibration or any other abnormal condition.
iii.	Checking and testing the Lifts and its components for proper smooth services on daily basis.
iv.	Immediate attending of Lifts in case of emergency.
v.	Execution of inspection and maintenance activities necessary to maintain the Lifts in trouble-free and smooth operating condition.
vi.	Reporting to Client's supervisor or calling for external help in emergency situations and to report faulty parts or abnormal running condition.
vii.	Cleaning the Lifts along with disposal of waste (used oil cans, coolant bottles, filters etc.).
viii.	Immediately attending to faults and defects in components or continuous services, and rectifying the same to facilitate smooth and uninterrupted services.
ix.	Troubleshooting in case of defects, abnormal conditions and complaints. Calling for backup support if necessary to further troubleshoot and rectify the malfunction.
	Sechnical Support Services: In addition to above a & b, Round the clock on call support is required For the following services:
i.	The periodical and preventive maintenance/service and corrective maintenance of the Lifts and allied equipment shall carried out on daily/monthly/Quarterly/bi-annual/yearly etc. and as per requirement basis and as per the service manuals of the manufactures.
ii.	The Service Provider shall complete the annual servicing, maintenance, repairs and service during this period so that the Lifts are in full working order.
iii.	Provide assistance in emergency situations.
iv.	Provide assistance in troubleshooting or repair and rectification work.
v.	Carry spare parts, tools or documentation between work sites.
vi.	Smooth and uninterrupted services for Lifts through periodical inspections and monitoring.
vii.	Resolution of fault of Lifts.
viii.	Going off-site to bring in parts, material, documents or consumables as instructed by Service Provider's supervisory staff.
ix.	Any other work assigned by the Client.
Frequ	uency of Services for Lifts:
e	Checking of Phase voltages and checking of AC system.
rvi	Check & record temperature of Machine Room
<u>Daily Maintenance & Service</u>	Checking of operator panel for start.
S S	Cleaning of lift cars and cleaning of doors.
nc.	Cleaning of sills and cleaning of floor of lift cars.
na	Checking of lights and fans of lifts cars.
<u>nte</u>	Checking of intercom.
laiı	Checking of floor indicators.
Μ	Checking of call buttons
aily	Checking of door functioning.
-	To Maintain log sheets and checklists.
Mont	Inspect, clean, lubricate, and properly adjust all guide rails, guide shoes, Door rollers
Mo	Remove all dirt, dust, and oil from pits.
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	1
	Check the operation of the emergency light; replace as necessary.
	Solid State Components and Circuit Boards: Inspect printed circuit board and other solid-state
	devices for cleanliness, condensation spots, evidence of heating and deterioration. Check and
	replace defective solid-state devices.
	Inspect leveling operation. Clean and lubricate switches, vanes, and all other related parts. Adjust
	to obtain the proper leveling at all landings in both the UP and DOWN directions within 40mm
	above or below the landing sill.
	Checking and cleaning of door tracks.
	Checking and cleaning of landing door contacts, landing sills and door open close condition.
	Checking of all safeties (Speed Governor, Emergency switches, Overload safety, Landing door, Car
	roof, door drive contacts, buffer spring at pits, and counter weights).
	Checking of thrust condition of traction motor & excessive heat
	Checking of strange noise and smell inside the traction motor during operation.
	Checking of brake functioning.
	Checking of abrasion of brake drum.
	Checking of steel ropes.
	Cleaning and checking vibration, noise and normal working of bearing of speed governor.
	Checking of oil in lubrication cup and refilling of cups if required.
	Checking of open & close condition of door, noise due to door shoe abrasion.
	Checking of functioning of Hall & lift cabin call buttons
	Checking & testing of Automatic Rescue Device (ARD) & battery voltage.
	Check thrust condition of motor & brakes.
	Check all emergency switches
ice	
IV	Check guide rail shoe, abrasion on roller, interruption in traveling
z Se	Check limit switches working condition on top floor and pit, clean rust on contact point
e 8	Check traction sheave on motor
anc	Checking and observation of slip of ropes and condition
aintenance & Service	Checking the locking device
int	Checking the lock contacts
	Check the transmitting cam
<u>Quarterly M</u>	Check door drive pulley and belt
ter	Check Emergency landing Device or Automatic Rescue Device
uar	Check oil buffer/ spring buffer condition, oil filling and rust condition
õ	Check stand by power operation (Generator, UPS)
	Check all lift cabin & hall buttons operations
જ	Inspect, clean, lubricate and manually operate safety mechanisms.
nce	Check of Excessive heat and strange noise of motor bearing
nar	Check Traction Sheave and slip
Ite	Check rotatory condition and slip of defending pulley of motor
air	Check vibration & noise of speed governor and working of bearing, rope wear and broken strands
Μ	Check rotatory condition noise and slip of car top pulley
ally	. Check rotary condition and slip of counter weight pulley
nu	Check Main ropes condition, slip, damage and foreign substances
An	Check Damage of traveling cable and interruption with other device in hoist way, damage of end
Semi Annually Maintenance &	part and bending part
Se	Check compensation chain tension

	Check counter action for hoist way against earthquake lik	
Annually Maintenance	extension on rope length of counter weight and car, logical	apptiontilling
<u>& Service Schedule</u>	extension on rope length of counter weight and car, logical a traveling cable protection.	

Check counter action for pit against earthquake for pit buffer, governor
supporting pulley.
Check following items must be displayed where anybody can see easily
Manufacturer, capacity (Load) Speed, passenger guide board, intercom,
maintenance company.
Check car sills to hoist way wall distance standard: less than 125mm.
Check guide rail & brackets serious rust and corrosion on rail, fixed
condition by bolt and welding.
Check serious rust and corrosion on bolt of counter weight, pulley condition,
interruption on travelling.
Break or water leakage on Hostway wall.

Frequency of Services for Escalators:	
	Cleaning all steps/pallets, landing & upper plates, balustrade, moving
	handrail, skirt guard
	Check abnormal noise or vibration occurs in running
	Check E-stop button/ start & stop switch on the upper and lower landing
	work normally
Daily Maintenance &	Check all combs of landing/upper are not visibly abraded, mesh condition
<u>Service Schedule</u>	about combs and steps /pallets
	Check no risk that figure caught into under the handrail and moving speed
	is same to the steps/ pallets
	Check safe to handrail without serious heat, crack and being cut off
	The gap between steps/ pallets and skirts guards is equally proper
	Check all functions in control panel work exactly
	Check that speed of steps/ pallets and handrail are same or not
	Check inside deck for any damage, unevenness, extension and no risk to
	injure the passenger in running
	Cleaning all steps/pallets, landing & upper plates, balustrade, moving
	handrail, skirt guard Cleaning & lubrication of all handrail rollers, step
	rollers, comb segments, handrail chain, main drive chain
	Check step chain that no gap increase at left and right side of step for the
<u>Monthly Maintenance</u>	chain extended, no serious shaking in running for the problem of step chain
<u>& Service Schedule</u>	Check gap between step and skirt guard should be equally, no risk of injury
	for a wide gap
	Check & inspect all safety switches of step chain, handrail inlet, skirt guard,
	key operated switch, alarm, start stop switch, Emergency stop
	Check, clean & lubrication of step driving assembly, braces, rollers etc.
	Check incoming & control panel for any abnormal heat or vibration
	Check & inspect motor for any abnormal heat or vibration, no fire risk, no
	serious decrease about rotation
	Check visible abrasion on brake lining shoe, brake slip in no load: 0.1-0.6m
	Check no obvious abrasion on the step rail, roller, and bearing of the step
	Check no shaking in running for erosion, bond, extension, damage of steps/
<u>Semi Annually</u>	pallets
-	Check & inspect abnormal noise and vibration in driving bearings, no
Maintenance & Service	deterioration or lack of lubrication, no obvious thrust in motor, gearbox
<u>Schedule</u>	Check operation of driving chain break off works normally, detect motion is exact and brake works exactly
<u> </u>	
	Check all safeties and limit switches of hand rail entry, key operated, lower landing up thrust, slack chain tension device, comb plate
	Check inside deck for any damage, unevenness, extension and perfector
	injure the passenger in running

Check inside deck for any damage, unevenness, extension and no risk to
injure the passenger in running
Cleaning & lubrication of all handrail rollers, step rollers, comb segments,
handrail chain, main drive chain.

5. Tools & Equipment (T&E) for Execution of Services

The Service Provider shall bring and maintain all necessary T&E at site which are required for execution of services under the Contract. During pendency of the Contract, if Client finds that the T&E brought by the Service Provider is not sufficient and as per desired quality, the Service Provider shall immediately replace and/or bring/arrange additional T&E for smooth execution of services without any additional cost. Such T&E shall include but not limited to testing and diagnostic instruments if required. In case of failure to arrange and maintain the necessary T&E, Client reserve the right to take punitive action as per the Contract which includes and is not limited to imposition of liquidity damages, termination of contract and forfeiture of Performance Security."



SCHEDULE D TO BID

Services to be performed by Sub-Service Providers

----- Sub-Contracting is not allowed -----



SCHEDULE E TO BID

PROPOSED METHODOLOGY/ PROGRAM OF PERFORMING THE SERVICES

As a part of Technical Proposal and in accordance with Schedule of Approximate Areas for Services and frequency, bidder shall provide a complete program of services with proposed resources deployment as per the table below;

Sr No	Nature of Service	Execution Schedule	Proposed Services Management Plan
1.	Services for Site Supervision (General Shift)	Monday to Saturday from 08:30AM to 06:00PM	
2.	Technical Assistance Services in cargo lift car during shift A	Monday to Saturday from 07:00AM to 03:00PM	
3.	Technical Assistance Services in cargo lifts machine room during shift A	Monday to Saturday from 07:00AM to 03:00PM	
4.	Technical Assistance Services in cargo lift car during shift B	Monday to Saturday from 03:00PM to 11:00PM	
5.	Technical Assistance Services in cargo lifts machine room during shift B	Monday to Saturday from 03:00PM to 11:00PM	
6.	Technical Assistance Services in passenger lift machine room of Hyundai Lift BSC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM	
7.	Technical Assistance Services in passenger lift machine room of Mitsubishi Lift BSC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM	
8.	Technical Assistance Services in passenger lift machine room of Mitsubishi Lift LRC Building (General Shift)	Monday to Saturday from 07:30AM to 06:30PM	
9.	Technical Assistance Services in passenger lift machine room of Sigma Lift (General Shift)	Monday to Saturday from 07:30AM to 06:30PM	
10	Technical Assistance Services for escalators (General Shift)	Monday to Saturday from 07:30AM to 06:30PM	
	Total Resources Prop		

Note:

i. Minimum resource deployment against each component of premises should not be less than 1. Number of resources in Service Management Plan with blank/ zero entry against any area/component of premises shall be considered 1.



SCHEDULE D TO BID

Services to be performed by Sub-Service Providers

----- Sub-Contracting is not allowed -----



(Bidding Documents-Section-VI-Part-2)

Section VI - CONDITIONS OF CONTRACT



A. GENERAL CONDITIONS OF CONTRACT (GCC)

1. 6	eneral Provisions	
1.1.	Definitions	1.1.1. Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:
		 a) "Applicable Law" means the laws and any other instruments having the force of law in the Islamic Republic of Pakistan. b) "Authorized Officer" means the person notified by SBP BSC to act as the officer in-charge for the purpose of the implementation of Contract and named as such in the Work Order or Letter of Acceptance. c) "Confidential Information" means all information (including copies" however disclosed including any Intellectual Property Rights (IPR), documents, ideas, computer programs, specifications, plans, drawings, pricing, marketing and customer information, information relating to market opportunities or business affairs and any other information marked or by implication, confidential or of commercial value. d) "Client / SBP BSC" means SBP Banking Services Corporation, that signs the Contract for the Services with the selected Service Provider. e) "Contract" means the legally binding written agreement signed between the Client and the Service Provider, which includes all the attachments and appendices thereto, and all documents incorporated by reference therein. f) "Day" means a Gregorian calendar day unless indicated otherwise. g) "GCC" means these General Conditions of Contract; h) "Government" means the Government of the Islamic Republic of Pakistan; i) "Party" means the Client or the Service Provider, as the case may be, and "Parties" means both of them; j) "Services" means the work to be performed by the Service Provider under this Contract. k) "Specifications" means the specifications of the service included in the Bidding Documents submitted by the Service Provider to the Client i) "Specifications" means the specifications of the service included in the Bidding Documents submitted by the Services where service provider is required to provide uninterrupted services, simultaneously. o) "Service Provider" means the preson whose tender/bid has been accepted by the Client and th
1.2.	Applicable Law	1.2.1. The Contract shall be governed by the laws of the Islamic Republic
4.5	-	of Pakistan.
1.3.	Language	1.3.1. This Contract has been executed in English/Urdu, which shares
		the binding and controlling language for all matters relating to the
		meaning or interpretation of this Contract

1.4. Notices	1.4.1. Any notice, request, or consent made under this Contract shall be in
	writing and shall be deemed to have been made when delivered in
	person to an authorized representative of the Party to whom the
	communication is addressed, or when sent by registered mail, email,
	or facsimile to such Party at the address specified in the SCC.
1.5. Location	1.5.1. The Services shall be performed at such locations as are specified in
1.5. Location	at Section VI-Part-1. and, where the location of a particular task is
	not so specified, at such locations in Pakistan, as the Client may
	approve.
1.6. Authorized	1.6.1. Any action required or permitted to be taken, and any document
Representatives	required or permitted to be executed, under this Contract by the
	Client or the Service Provider may be taken or executed by the
	officials specified in the SCC.
1.7. Instructions,	1.7.1. The Service Provider shall carry out all instructions of SBP BSC
,Inspection and Audit	communicated through the authorized person which comply with
by the Client	the applicable laws where the Buildings/ Premises are located.
	1.7.2. The Service Provider shall upon reasonable notice by the Client
	allow the Client's Management, its auditors to inspect, examine and
	audit its accounts and records which are directly relevant to the
	performance of the Services as outlined in this contract and to have
	them audited by auditors appointed by the Client if so required by
	the Client.
1.8. Taxes, Duties and	1.8.1. The Service Provider shall organize to pay its own and its employees
other applicable	taxes, and the Client is authorized to withhold any tax from payment
laws	to the Service Provider and to deposit the same into the
	Governmental Treasury. The Service Provider shall also ensure
	compliance with local laws and applicable regulations.
	compnance with local laws and applicable regulations.
	1.8.2. Any additional tax, levies, duties, or modification in the existing
	rates of tax and other applicable laws imposed during the pendency
	of this contract shall be adjusted in the contract price by both
	parties.
1.9. Priority of	1.9.1. The Contract and Documents are to be taken as mutually
Contract Documents	explanatory. Ambiguities or discrepancies between the documents
contract Documents	shall be promptly brought to the attention of SBP BSC for
	clarification. In case of conflict between the documents, the most
	stringent requirement shall be deemed to be included in the
110 Sorrigan	Contract as determined by SBP BSC.
1.10. Services	1.10.1. The Services include as mentioned in bidding documents and in
	accordance with Client's requirements, industry best practices.
1.11. Service Execution	1.11.1.The Services Provider shall provide and ensure uninterrupted
Schedule	services as per Scope of Services. Client however, reserves the right
	to make adjustments, changes, alterations in the service timings
	depending upon the requirements of the Client which will be
	communicated to the Service Provider from time to time.
	1.11.2.The Services Provider shall be obliged to complete the Services as
	assigned under the Contract during the service schedule fixed by the
	Client and if the Service Provider has to spend time beyond the
	assigned service schedule to complete the contractual obligation,
	the Client shall not be responsible for any extra payment.
	1.11.3.If required on holidays, the Service Provider shall be obliged to
	manage the Services in such a manner as necessary for the execution
	of the Services under the Contract. If the Service Provider fails to
	provide the requisite services, Client is entitled to impose
	Liquidated Democracy and James 211
	1.11.4. The Service Provider shall have to coordinate with the south of ized
	1.11.1.1.11 Service I tovider shall have to coordinate with the spatho 1200
	officer of the Client in advance if he wants to execute the services

	beyond the services schedule to perform his contractual obligations
	under the Contract.
	1.11.5.If, for any reason beyond the reasonable control of the Service
	Provider, it becomes necessary to replace any of its representative,
	the Service Provider shall provide as a replacement after fulfillment
	of requirements as per Client's security protocol/requirement.
	1.11.6.If Client finds that any of the Service Provider's representative have
	(i) committed serious misconduct or have been charged with having
	committed a criminal action, or (ii) have reasonable cause to be
	dissatisfied with the performance of any of any of its employees,
	then the Service Provider shall, arrange for a replacement.
1.12. Attendance of	1.12.1. The Service Provider shall attend all the meetings, when called by
Meetings	Client, to discuss the quality of services and other matters related to
	the Contract, without any compensation from Client.
1.13. Responsibilities,	Notwithstanding to any provision contained in the Contract, the Service
Liabilities and	Provider shall be exclusively responsible for the following during the
Warranties By The	currency of the Contract:
Service Provider	1.13.1 The Service Provider shall execute and deliver Services as
	mentioned in the Contract in accordance with Client's
	requirements, relevant rules, regulations, standards, safety
	measures and shall maintain good order at the premises as
	communicated by Client from time to time during execution of the
	services. The Services shall be fit for the express or implied
	purposes for which supplied.
	1.13.2 Service Provider shall follow professional official etiquette,
	industry best practices and adequate standards of hygiene while
	executing the services like avoidance of abusive language by its
	employees, ensure proper dressing/uniform as per local
	culture/norms by displaying service provider cards for
	identification and any others practices which are followed in
	Client. Service Provider shall not act in a way which is prejudicial
	to Client's interests or business;
	1.13.3 The Service Provider/or their resources to hold requisite power,
	authority and valid license and authority to carry out the Contract
	and deliver Services mentioned in the Contract. The Service
	Provider shall obtain or renew all permits, NOCs, licenses,
	certificates or registrations etc. that may be required to perform
	the Services under this Contract.
	1.13.4 The Service Provider shall bring at site all equipment including but
	not limited to those specified in the Contract necessary to carry out
	the services under the Contract. The Service Provider shall ensure
	the equipment remain in working order.
	1.13.5 The Service Provider shall adhere to all directions of Client and
	observe security protocol as per Client's requirement for execution
	of services like security clearance of its employees, etc. for which
	documents / data shall also be provided to Client. The Service
	Provider warrants that its employee(s) have no criminal record
	and shall not indulge in any criminal activity. The Service Provider
	agrees that if Client is not satisfied with the services of its resources
	for execution of services, necessary replacements will be arranged
	and Client shall have exclusive right to not accept the services of
	any service provider resource.
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1.13.6 Any breach by Service Provider of this Clause, shall constitutes a
material breach of the Contract and may lead towards Termination
as per Clause-2.6.2 In addition, Client shall be entitled to require
Service Provider to (a) remedy the breach at its cost; (b) pay for it
to be remedied; or (c) repay all amounts already paid for the
defective Services.

2. Commencement, Co	ompletion, Modification, and Termination of Contract
2.1. Effectiveness	2.1.1. This Contract shall come into effect on the date the Contract is signed
of Contract	by both parties or such date as may be stated in the SCC or work
	order.
2.2. Duration of	2.2.1. The duration of this contract shall be twelve (12) months, renewable
Contract	for further two years on mutual consent on the same rates, terms and
	conditions subject to clause 5.2 or any other clause of this Contract.
2.3. Extension of	2.3.1. The Contract may further be extended on same rates, terms and
Contract	conditions (subject to clause 5.2 or any other clause of this Contract)
	for a period suitable to SBP BSC to call new tenders and award of a
	fresh contract.
2.4. Modification/	2.4.1. Modification of the terms and conditions of this Contract, including
Variations	any modification of the scope of the Services or the Contract Price,
	may only be made by written agreement between the Parties in
	compliance with PPR-2004.
2.5. Force Majeure	2.5.1. <u>Definition</u>
	For this Contract, "Force Majeure" means an event that is beyond the
	reasonable control of a Party and which makes a Party's
	performance of its obligations under the Contract impossible or so
	impractical as to be considered impossible under the circumstances.
	The Party affected by Force Majeure shall on the occurrence of the
	event leading to Force Majeure immediately notify the other Party in
	writing and take all reasonable steps to overcome the Force Majeure.
	If the Force Majeure persists the affected Party may terminate this
	contract as per clause 2.6 of the Contract because of Force Majeure.
	2.5.2. No Breach of Contract
	The failure of a Party to fulfill any of its obligations under the
	Contract shall not be considered to be a breach of or default under,
	this Contract insofar as such inability arises from an event of Force
	Majeure, provided that the party affected by such an event;
	a. has taken all reasonable precautions, due care and
	reasonable alternative measures to carry out the terms and
	conditions of this Contract, and
	b. has informed the other Party as soon as possible about the
	occurrence of such an event.
	2.5.3. <u>Extension of Time</u>
	Any period within which a Party shall, under this Contract, complete any
	action or task or additional task shall be extended for a period equal to the
	time during which such Party was unable to perform such activities as a
	result of Force Majeure or on the advice of Client.
2.6. Termination	2.6.1. By the Client
	The Client may terminate this Contract, by not less than fourteen
	(14) days written notice of termination to the Service Provider, to be
	given after the occurrence of any of the events specified in
	paragraphs (a) through (g) of this Clause 2.6.1 :
	a) if the Service Providers do not remedy a failure in the
	b) if the Service Provider becomes insolvent or bankrup
	c) if, as the result of Force Majeure, the Service Provener / are

	unable to perform a material portion of the Services for not less
	than sixty (60) days; or
	d) if the Service Provider/s, in the judgment of the client has
	engaged in corrupt or fraudulent practices in competing for or in
	executing the Contract.
	e) If The Service Provider's employees commit a serious crime
	within the premises which can result in police action under Penal
	Code of Islamic Republic of Pakistan.
	f) if the Service Provider does not maintain a Performance
	Guarantee under Clause 3.12
	g) if Service Provider materially or consistently breaches the
	Contract including failure to correct performance deficiencies as
	mentioned under the Clause 7.2 .
	h) Client in its sole discretion, may terminate the Contract, in whole
	or in part, at any time for its convenience. The notice of
	termination shall specify that termination is for the Client's
	convenience, the extent to which performance of the Service
	Provider under the Contract is terminated, and the date upon
	which such termination becomes effective.
2.6.2.	By the Service Provider
	The Service Provider may terminate this Contract, by not less than
	sixty (60) days" written notice to the Client, such notice to be given,
	if the Client fails to pay any amount to the Service Provider under
	this Contract and not subject to dispute pursuant to Clause 7 within
	forty-five (45) days after receiving written notice from the Service
	Provider that such payment is overdue.
2.6.3.	Payment upon Termination
	Upon termination of this Contract under Clauses 2.6.1 or 2.6.2 , the
	Client shall make the following payments to the Service Provider:
	a) Payment of services under Clause 6 for Services satisfactorily
	performed by the Service before the effective date of
	termination;
	b) except in the case of termination under paragraphs (a), (b), (d),
	(e), (f) of Clause 2.6.1 , reimbursement of any reasonable cost
	incident to the prompt and orderly termination of the Contract.
	c) If the total amount already released by client exceeds any
	payment due to the Service Provider, the difference shall be
	recovered from the payable amounts and/or the Retention
	Money/Performance Security.
	d) In case of termination under Clauses 2.6.1 except under
	Paragraphs (c) and (h), performance security shall be
	forfeited.

3. Obligations of the Service Provider			
3.1. General	3.1.1. The Service Providers shall perform the Services in accordance		
	with the Description of the Services and the Activity Schedule, and		
	carry out their obligations with all due diligence, efficiency, and		
	economy, in accordance with generally accepted professional		
	techniques and practices, and shall observe sound management		
	practices. The Service Provider shall always act in good faith in		
	respect of any matter relating to this Contract or to the Services,		
	and shall at all times support and safeguard the Client's legitimate		
	interests in any dealings with Sub Service providers or third		
	parties.		
	3.1.2. The Service Provider will ensure continuity of services		
	interruption as per requirement.		

PARTINE

3. Obligations of the Service Provider		
		In the course of the performance of the services the Service Provider shall comply with all requirements of the Client. The Service Provider shall comply with all applicable laws, rules and regulations, instructions and customary practices of the Client
		in Pakistan. The Service Provider shall promptly notify the Client of any matter coming to their knowledge that could have a material effect on the business or affairs of the Client.
	3.1.6.	The Service Provider shall disburse the salaries/wages/remuneration to its resources through Bank Account Transfer before 5 th of each month and shall maintain verifiable evidence of such disbursement(s). The Service Provider shall comply with any code of conduct provided to the Service Provider by the Client from time to time and shall conduct themselves in a manner which is not prejudicial to the interest and business of the Client.
3.2. Indemnity	3.2.1.	The Service Provider agrees to indemnify the Client and hold it harmless against all liabilities, including judgements and cost of litigation, for anything done or omitted by the service provider in the execution of this Contract.
	3.2.2.	Any claims of service provider's current employees or ex- employees, or associates, or their heirs whether against the Service Provider, other Service Providers working within the same premises or any other person, regarding deals made at personal level by the staff or personal matters or deals carried out in whatsoever form, manner or capacity.
		Any Government Permits, Licenses, etc. that may be required for performing the services contemplated under the Contract.
	3.2.4.	Any tax, government duties, insurance contributions and other taxes or social security contributions in respect of Service Provider's employee(s) or sub-service provider of Service Provider together in each case with any interest, fines or penalties thereon
	3.2.5.	All claims of compensation by an employee of Service Provider, his family or legal heirs or any other agency, autonomous body, any NGO or government department, arising from injury, disability, ill health or death of any of his employees during the currency or expiry of this Contract while performing any services under this Contract or any claim regarding the medical care or treatment expenses submitted by the employee or ex-employee of the Service Provider or their legal heirs.
3.3. Conflict of	3.3.1.	Service Provider and Service Provider's employee (s) Not to
Interests		Benefit from Commissions and Discounts. Payment against the services under Clause 6 shall constitute sole payment to the Service Provider. The Service Provider shall not accept for their benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract, and in discharge of their obligations under this Contract. The Service Provider shall ensure that the Service Provider's Employee(s), or their affiliates shall not receive any additional payment.
	3.3.2.	 Prohibition of Conflicting Activities a) Neither the Service Providers nor their affiliates and the engage, either directly or indirectly, in any activities during the term of this Contract, any business or the directly of the second of the second s

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3. Obligations of the Serv	rice Pro	ovider
		activities in the Islamic Republic of Pakistan which would
		conflict with the activities assigned to them under this
		Contract;
3.4. Confidentiality		Information relating to evaluation of bids and recommendations concerning to award of the contract shall not be disclosed by the Bank to the Service Provider or to any other person who is not officially concerned with the process, until the announcement of the result of evaluation.
		The Service Provider shall not disclose or attempt to make public any information relating to the bidding documents, bidding process and award of the contract to any person or entity without the Bank's prior written consent.
	3.4.3.	In case of any disclosure related to the bidding process and contractual obligations at any stage by any Service Provider, the Bank may reject its bid and/or terminate the contract Service Provider.
3.5. Contractual	3.5.1.	1 5 7
Liability Insurance		risks of personal injury, death, and loss of or damage to property of SBP BSC and third Party due to the negligence of the Service Provider, its employees, associates, sub-Service Provider, assigns etc. (including, without limitation, the tiles, cables, wood works, paint/polish, flower pots, plants, fixtures, metallic items etc.), all such risks are Service Provider's risks. The Service Provider shall have to make good all damages/losses to SBP BSC. In case of failure, SBP BSC reserve all legal rights including but not limited to deduction from any money of the Service Provider with the Bank. The Service Provider shall indemnify and keep indemnified SBP BSC, at all times against any loss, claim, damage, charge occurred to SBP BSC due to negligence or fraud committed by Service Provider or its employee. The Service Provider may, to protect themselves, obtain "Contractual Liability Insurance" to cover all claims related to Negligence / Fraud/theft if any, committed by the Service Provider or its employees but this is not obligatory. If the Service Provider or its employees but this is not obligatory. If the Service Provider obtains the above insurance, Service Provider shall be responsible to indemnify SBP BSC regardless of the payment of the insurance amount paid by the insurance company to the Service Provider. Failure of the Service Provider to pay the SBP BSC's claim shall authorize SBP BSC to deduct the claimed amount from the amount payable to Service Provider.
3.6. Service Providers'	3.6.1.	The Service Provider shall obtain the client's prior approval in
Actions Requiring		writing before taking any of the following actions:
Client's Prior		a) entering into a subcontract for the performance of any part of
Approval		the Services,b) changing the schedule of activities;
		c) any other action that may be specified in the SCC.
3.7. Independent	3.7.1.	The parties agree that this contract creates an independent Service
Service Provider		Provider relationship, not an employment relationship. The
Status		Service Provider acknowledges and agrees that the client will not
		provide the Service Provider or the Service Provider's employee(s) any fringe benefits or for the reimbursement of any expenses,
		including without limitation any medical or pension payments, and
		that income tax/withholding tax is Service Provider's
	0 - 0	responsibility.
	3.7.2.	The Service Provider shall be exclusively responsible for the salary and other emoluments and providing the service for the service Provider employee (s) is entitled under th

3. Obligations of the Service Provider			
	his/her contract with The Service Provider. All claims made by the		
	Service Provider's employee (s) shall be dealt with exclusively by		
	the Service Provider.		
	3.7.3. None of the Service Provider's employee (s) shall be entitled to		
	seek employment with the client merely on the ground that he/she		
	had been posted by the Service Provider at any of the premises of		
2.0. Compliance with	SBP BSC for performance of this contract.		
3.8. Compliance with all the Regulatory	3.8.1.The Service Provider shall be responsible to comply with all applicable laws of the land to fulfill the regulatory payments under		
Requirement	Labor Laws which includes but not limited to:		
Nequilement	f. Payment of at-least minimum wages/salaries/remuneration		
	as notified by the respective Government.		
	g. Ensure EOBI/Social Security registration of its resources		
	and regular payment of contributions.		
	h. Group Life and Medical Insurance.		
	i. Casual, medical and maternity or any other leaves as per		
	applicable laws.		
	j. Any other requirement as applicable under the relevant law.		
	3.8.2. The Service Provider will ensure that the terms and conditions of		
	employment/ service of its employees are compliant and in		
	accordance with the applicable labor laws existing in Pakistan and		
	any of the Provinces in Pakistan.		
	3.8.3. The Service Provider shall take all practicable steps to ensure that all of its resources comply with the Applicable Law.		
3.9. Reporting	3.9.1. The Service Provider shall submit to the client the reports and		
Obligations	documents specified in the Bidding document or otherwise, as and		
obligations	when required by the client.		
3.10. Documents	3.10.1.All, reports, and other documents and software submitted (if any)		
Prepared by the	by the Service Provider under Clause 3.9 shall become and remain		
Service Providers	the property of the client, and the Service Provider shall during the		
to Be the Property	execution of Contract and in any case not later than upon		
of the Client	termination or expiration of this Contract, deliver all such		
	documents and software to the client, together with a detailed		
	inventory thereof. The Service Provider may retain a copy of such		
	documents and software. Future use of these documents by the		
2.11 Donalties /	Service Provider shall be subject to approval of Client.		
3.11. Penalties / Liquidated	3.11.1.For each deficiency and poor service, SBP BSC will impose a penalty		
Damages	amounting up to 1.5 times of its daily respective services fee (i.e.		
2 annagos	monthly fee of respective services for ongoing year/30) per event		
	without prejudice to any other remedy or relief available to SBP BSC		
	under the Contract and / or applicable law. The deduction of the		
	penalty does not relieve the Service Provider to provide services as		
	mentioned in the Agreement.		
	3.11.2.In addition to the above penalty, the SBP BSC would be entitled to		
	deduct actual cost of repairing or replacement thereof, if damage		
	occurs to any property of SBP BSC and / or third party due to any		
	fault on the part of the Service Provider.		
	3.11.3.Without prejudice to above, the Service Provider shall have to		
	deploy extra resources, to meet the service quality standards at no		
	extra cost to SBP BSC as and when required.		
	3.11.4. Client may impose penalty equal to 1/30 of the respective monthly		
	invoice in case of non-disbursementation		

3. Obligations of the Service Provider			
	salaries/wages/remuneration within the date specified in the		
	Contract.		
3.12. Performance Guarantee	3.12.1.The Service Provider shall furnish a Performance Guarantee equal to 5% of the Contract Price stated in Letter of Award / Acceptance in the shape of Bank Guarantee/Bank draft issued from schedule bank in Pakistan, which will be valid 28 days beyond the Contract Period. Notwithstanding anything contained in the Contract and / or applicable law the Performance Guarantee shall be forfeited if the Services Provider fails to perform its obligations under the Contract.		
3.13. Early Warning by the Service Provider	 3.13.1.The Service Provider shall warn SBP BSC in writing at the earliest opportunity of specific likely future events, problems or circumstances whether on Service Provider's part or on SBP BSC's part, that may adversely affect the quality of Services. The Service Provider should also provide the details of likely corrective measures required. 3.13.2. SBP BSC shall evaluate and decide the corrective measure to be adopted as soon as reasonably possible. 3.13.3.If the Service Provider fails to give an early warning without any justified reason he shall be held responsible for all the 		
	consequences thereof.		
3.14. Declaration	 3.14.1. The Service Provider hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from SBP BSC through any corrupt business practice. 3.14.2. The terms and conditions and the Schedules thereto represent the entire Contract and understanding between SBP BSC and the 		
	 Service Provider, in relation to the subject matter hereof and supersede all previous agreements and/or understandings between the parties in relation thereto. 3.14.3. If any provision of the Contract is found by any court or competent authority to be invalid, unlawful or unenforceable, that provision shall be deemed not to be a part of the Contract and it shall not affect the enforceability of the rest of the Contract. 		
	 3.14.4. Unless expressly provided, no term of this Contract is enforceable by any third party. 3.14.5. This Contract is personal to Service Provider and Service Provider shall not assign or subcontract any of its rights or obligations under it without SBP BSC's prior written consent. Any subcontracting shall be on terms consistent with these Conditions. 		
	3.14.6. The Contract shall be governed by the laws of Pakistan and Service Provider and SBP BSC agree to submit to the exclusive jurisdiction of the courts in Pakistan.		

4. Scope of services		
4.1. Description of Services to	4.1.1. The scope of services to be performed by the Service	
be performed by the	Provider are described at Section VI-Part-1.	
Service Provider		

5. Obligations of the Client		
5.1. Provide	5.1.1. The Client shall at the request of Servic	e Provider, provide the
information	5.1.1. The Client shall at the request of Servic information on the code of conduct and secur	ity procedure he dient
For Bidder (Sign and Stamp)	Page 49 of 60	For SBP BSC REAT DIVISION

about the code	shall immediately notify the Service Provider of any changes to the		
of conduct	shall immediately notify the Service Provider of any changes to the same during the continuance of this Contract.		
5.2. Change in the	5.2.1.If after bid submission a change occurs to any Federal and/or Provincial		
Applicable Law	Law or any regulation or bye-law, notification of any local or other duly		
FF	constituted authority, or the introduction/revision of any such Federal		
	and/or Provincial Law, regulation or bye-law especially labor laws		
	regarding revision in minimum wage or any other statuary benefits for		
	the labor force, notification which causes addition or reduction in the		
	cost of Service such additional or reduced cost shall be added to or		
	deducted from the Contract Price as per following procedure:		
	a. Adjustable Portion of Bid Price (AP)		
	i. Monthly wage		
	ii. Employees Old Age Institution (EOBI)		
	iii. Sindh Employees Social Security Institution (SESSI) iv. Annual Leave Amount		
	v. Gratuity vi. Sales Tax on Services		
	b. Non-adjustable Portion of Bid Price (NAP)		
	i. Group Life Insurance		
	1		
	ii. Medical Insurance		
	iii. Cost of Equipment		
	iv. Cost of Uniform		
	v. Overhead		
	vi. Profit vii. Income Tax		
	The price adjustment will be made only on adjustable portion as per following		
	equation:		
	-		
	P1=Mr+Sr+Er+Gr+AL(r)+STr+NAP		
	Where:		
	P1 (Revised monthly amount) Payable to the Service Provider. Mr (Revised Wage) Mx+(Wn-Wo)		
	Mr (Revised Wage)Mx+(Wn-Wo)Sr (Revised Social security)will be calculated as per applicable law		
	Er (revised EOBI) will be calculated as per applicable law		
	Gr (Gratuity) will be calculated as per applicable law		
	AL(r) Annual Leave amountwill be calculated as per applicable lawSTr (Sales Tax on Services)will be calculated as per applicable law		
	Base Price Indices		
	Mx is Rate quoted by bidder		
	Wo is Base minimum wage at the time of bid submission		
	Current Price Indices Wn is Revised monthly minimum wage rate		
	5.2.2.The Service Provider shall substantiate price adjustment bill with		
	supporting relevant documents including government notifications etc.		
	Supporting relevant accuments including government notifications etc.		
5.3. Services and	in evidence.		
5.3. Services and Facilities	in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and		
	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 		
Facilities	in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and		
Facilities5.4. Assistance and Exemptions5.5. Access To The	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 5.4.1. No assistance regarding exemption will be provided by the Client. 5.5.1. Before the commencement of the Contract, SBP BSC will provide access 		
Facilities5.4. Assistance and Exemptions5.5. Access To The Buildings/	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 5.4.1. No assistance regarding exemption will be provided by the Client. 5.5.1. Before the commencement of the Contract, SBP BSC will provide access of Service Provider and Service Provider's employee(s) (after 		
Facilities5.4. Assistance and Exemptions5.5. Access To The Buildings/ Premises And	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 5.4.1. No assistance regarding exemption will be provided by the Client. 5.5.1. Before the commencement of the Contract, SBP BSC will provide access of Service Provider and Service Provider's employee(s) (after verification and clearance by the police or other investigation agency 		
Facilities5.4. Assistance and Exemptions5.5. Access To The Buildings/	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 5.4.1. No assistance regarding exemption will be provided by the Client. 5.5.1. Before the commencement of the Contract, SBP BSC will provide access of Service Provider and Service Provider's employee(s) (after verification and clearance by the police or other investigation agency as per SBP BSC Security Protocol), to all concerned parts of Contract. 		
Facilities5.4. Assistance and Exemptions5.5. Access To The Buildings/ Premises And	 in evidence. 5.3.1. The Client shall make available to the Service Provider the Services and Facilities, if any provided in the Contract. 5.4.1. No assistance regarding exemption will be provided by the Client. 5.5.1. Before the commencement of the Contract, SBP BSC will provide access of Service Provider and Service Provider's employee(s) (after verification and clearance by the police or other investigation agency 		

	5.5.2. The Service Provider shall allow and ensure easy access of authorized person(s) of SBP BSC to his office, store or other areas under his control while providing the Services under the Contract.	
5.6. Performance /	5.6.1. SBP BSC will provide a Performance certificate during pendency of	
Completion	Contract and completion Certificate after completion of Contract to the	
Certificate	Service Provider on his written request.	

6. Payments to the	Service Provider	
6.1. Payments	6.1.1. The Service Provider's payment shall not exceed the Contract Price/rates and shall be a fixed lump-sum including all other costs incurred by the Service Providers in carrying out the Services. Except as provided in Clause 5.2 , the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments under Clauses 2.4 and 6.3 .	
6.2. Contract Price	 6.2.1. The Contract Price means sums stated in Notification of Award as payable to Service Provider for execution of Services and remedying defects therein as well as additional services and extensions. 6.2.2. Prices payable to the Service provider as stated in the Contract are not subject to any adjustment during the performance of the contract except as otherwise specified in the Contract. 	
6.3. Payment for Additional Services	 6.3.1. In case of additional services beyond daily service duration are required, the Service Provider shall have to arrange and provide the additional services on written or verbal request of SBP BSC at any time. SBP BSC shall make an additional payment to the Service Provider on pro-rata basis of the relevant BOQ item/Price Schedule as following equation: Monthly charges as per the Price Schedule Resources as per proposed management plan (9 hours) 	
6.4. Terms and Conditions of Payment	 6.4.1.The payments shall be made to the Service Provider on monthly basis after adjustment of any claims/ deduction against the Service Provider. 6.4.2.In case of unavailability of services, SBP BSC will make deductions accordingly. However, deduction mechanism will be based on formula used for pro-rata calculation as mentioned below: Monthly charges as per as per the Price / proposed Schedule Monthly charges 30 Number of days for which services remained unperformed 	
	 6.4.3.Payments will be made upon submission of invoice/s, after confirmation of satisfactory services by authorized officer of SBP BSC on a monthly basis. Furthermore, payments will be made to the service provider as per actual services rendered against the services after adjusting the additional/unperformed services or reduction of service, as mentioned in the Contract or subsequently conveyed by the Client. 6.4.4.With every monthly invoice for release of payment, the Service Provider shall attach evidence of timely disbursement of wages/salaries/remuneration and other regulatory payments to its resources used under this contract for the preceding month. 	

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6. Payments to the Service Provider		
6.5. Currency of	6.5.1. All Payments shall be made in Pak. Rupees.	
Payment		
6.6. Taxes and	6.6.1 All applicable taxes shall be deducted by SBP BSC at source unless a valid	
Duties	tax/ duty exemption certificate is submitted by the Service Provider.	
	6.6.2 The Service Provider is bound to pay provincial and other taxes, duties, liabilities, license fees etc. due to concerned department directly, and is bound to discharge all duties and liabilities in this regard. Any concealing facts in this regard would lead to termination of Contract and blacklisting etc.	

	7. Quality Control
7.1. Performance	7.1.1. The Service Provider will maintain the highest level of service standards
Standards	as per best industry practice or as specified in this contract.
7.2. Correction of	7.2.1. SBP BSC shall check the Service Provider's work and bring to the
Defects, and	knowledge of the Service Provider of any defects that are found. Such
Penalty for	checking shall not affect the Service Provider's responsibilities.
Lack of	7.2.2. The SBP BSC's authorized Officer shall serve a written warning to the
Performance	Service Provider to improve the quality of Services and remove the deficiencies. For each deficiency and poor service, SBP BSC will impose a penalty as per Clause 3.11.
	7.2.3. The Service Provider shall adhere to service standards accordingly and cover the performance gaps. Failing which, SBP BSC may issue notice to the Service Provider.
	7.2.4. If the Service Provider fails to deliver the Services as per Contract, despite previous warnings in writing persistently or flagrantly neglecting to comply with any of his obligations under the Contract, SBP BSC may after giving the 14 days' notice to Service Provider terminate the Contract. Notwithstanding anything in contained in the Contract and / or applicable law, the Performance Guarantee shall be forfeited and SBP BSC shall also debar the Service Provider from participation in future Contracts.

8. Resolution of Disputes		
8.1. Disputes	8.1.1. If any dispute arises between the parties (Service Provider and SBP	
Resolution	BSC), regarding the performance of the Services or anything contained	
Procedure	in the Contract, the matter shall be referred to the Director Engineering	
	or any other officer authorized by the competent authority at SBP BSC	
	who will examine the matter in detail and give a decision.	
	8.1.2. In case any party is not satisfied with the decision, the matter shall be	
	referred to arbitration in accordance with the Arbitration Act, 1940.	

	9. Health, Safety, Utilities, First Aid Facilities
9.1. Health, Safety,	9.1.1. The Service Provider shall comply with all statutory and regulatory
Environment	requirements related to Health, Safety, Environment and Security
and Security	(HSE&S) as well as SBP BSC's instructions, procedures or policies
(HSE&S)	related thereto, at no additional cost to SBP BSC. The costs of supplying
	and/or doing all such things required for the purpose as per industry
	practice shall be deemed to be included in the amounts payable under
	this Agreement to the Service Provider.
	9.1.2. SBP BSC may periodically check the Service Provider's compliance with
	standard HSE&S practices and conduct safety inspections as and when
	it deems fit. The Service Provider shall ensure that BCC
	(* / * ×

	recommendations and industry standards in this regard are
	implemented without any delay.
9.	1.3. The Service Provider shall provide SBP BSC information about its
	working practices, materials and equipment and shall operate in a
	manner which does not compromise SBP BSC's security or environment
	standards and the safety and health of its employees and other people.
	The Service Provider shall also provide SBP BSC with any information
	which it may have related to a potential or actual security threat to SBP
	BSC.
9.	1.4. The Service Provider shall certify in writing that its personnel are fully
	trained to execute the Services safely and shall ensure that they
	understand all risks and hazards associated with the Services.
9.	1.5. The Service Provider shall pay special attention to the following
	environmental protection measures:
	a) Use of clean fuels to minimize air polluting emissions.
	b) Control of other air pollutants.
	c) Recovery and recycling of usable materials.
	d) Control of vehicle noise.
	e) Control of noise from power facilities.
	f) Limitation of Vibrations.
	g) Preservation of natural land to the extent possible.
	h) Preservation of archaeological Sites.
	i) Careful handling, storage and utilization of hazardous
	radioactive materials, toxic chemicals etc.
9.	1.6. SBP BSC reserves the right to terminate this Contract without notice to
	the Service Provider in the event of violation of any of the above
	instructions by the Service Provider and related HSE&S requirements of
	SBP BSC communicated to the Service Provider from time to time.
	2.1. Water and electric power for rendering the services under the Contract
Supply, Water	will be provided by SBP BSC. Expense regarding the required
Supply,	cables/wires, switches etc. for Service Provider's tools/ equipment
Telephone etc.	shall have to be borne by the Service Provider. The Service Provider
	shall make his own arrangement at his own expenses for the telephone,
	computer and fax etc. Cabinets for storage of Service Provider's tools/
	equipment etc. shall be arranged by the Service Provider and placed at
	location allocated by SBP BSC.
	3.1. The Service Provider shall provide its resources with free first-aid
Facilities	facilities and treatment at the premises and shall, for this purpose, keep
	a properly equipped first aid kit at the premises.

	10. Corrupt and Fraudulent Practices	
10.1. Corrupt &	10.1.1.The Client requires compliance with its policy regarding corrupt and	
Fraudulent	fraudulent practices. In pursuit of this policy, the Client follows, inter	
Practices	alia, the instructions contained in Rule 2(1)(f) of PPR 2004 which	
	defines:	
	<i>i. "corrupt and fraudulent practices"</i> in respect of procurement process, shall be either one or any combination of the practices including, -	
	<i>ii. "coercive practices"</i> which means any impairing or harming or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;	
	<i>iii. "collusive practices"</i> which means any arrangement between two or more parties to the procurement process designed to still the competition for any wrongful gain, and to establish write artificial, non-competitive levels;	

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		actices" which means the offering, giving, receiving or	
	5	irectly or indirectly, of anything of value to influence	
		nother party for wrongful gain;	
		<i>practices"</i> which means any act or omission, including	
		sentation, that knowingly or recklessly misleads, or	
	_	mislead, a party to obtain a financial or other benefit	
		an obligation; and	
		<i>ive practices"</i> which means harming or threatening to	
		irectly or indirectly, persons to influence their	
		tion in a procurement process, or affect the execution of	
10.2. Mechanism	a contract;" 10.2.1.The client will terminate the contract if it determines that the Service		
Blacklisting	Provider recommended for award has, directly or through an agent,		
and cross-	engaged in corrupt, fraudulent, collusive or coercive and obstructive		
debarring	00	peting for the contract in question;	
	-	sanction a Service Provider, including declaring the	
	Service Provider ineligible, either indefinitely or for a stated period, to		
	be awarded a client's contract if at any time it determines that the		
	service provider has, directly or through an agent, engaged in corrupt,		
	fraudulent, collusive or coercive and obstructive practices in competing		
		ng Client's contract; and	
		of PPR-2004 , "The Client can inter alia blacklist Service	
		to be indulging in corrupt or fraudulent practices. Such nall be duly publicized and communicated to the PPRA.	
	NATURE OF	an be duly publicized and communicated to the FFRA.	
	OFFENSE /	MEANS OF VERIFICATION	
	FAULT		
	Corruption	Actual instance verifiable as per law of land and applicable rules and regulations of SBP	
	Deviation from	If the bidder deviates from its prior commitment	
	commitment	or declaration made regarding the bid or proposal	
		submitted by the bidder.	
	Fraud	Cross verification of documentary undertakings	
		submitted by Contractor/	
		Bidder/Consultant/Supplier	
	Collusion	Results of Bid/Proposal analysis resulting in	
		substantive evidence of collusion	
	Performance	Documented evidence in form of performance	
	Deficiencies	deficiencies not suitably responded or defended	
		by Contractor/Bidder/Supplier/Consultant	
	However, such barring action shall be undertaken only after Service Provider		
		l blacklisted shall be accorded adequate opportunity of of the Blacklisting Committee of SBP BSC will be final	
	and conclusive.	or the blacknothing committee of SDP BSC will be final	
10.3. Beneficial	10.3.1. Beneficial Own	ership information	
Ownership		orks worth Rs.50M or above, the bidder shall provide	
information	-	ership information on the prescribed Form. Failure to	
		quired information of the beneficial ownership by the	
		bmission of false or partial information, the procuring	
	agency shall:		
		t the said company in accordance with rule 19(1)(a) of	
		Procurement Rules, 2004,	
	ii. Reject t	he bid of the said company.	
		Sant Or Part	

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1.1(b)	The Client is SBP BSC HEAD OFFICE, KARACHI
1.1.1(c)	The Service Provider is [insert name]
1.1.1(d)	The Title & Reference of the procurement is; Continuous & Uninterrupted Management Services for Passenger Lifts at BSC & LRC Buildings and Cargo Lifts & Escalators at Main Building, SBP Head Office Karachi
	Reference No: ED/Proc-HOK/28670/2024/165
1.5	The addresses are:
	Client: SBP Banking Services Corporation (BSC) Head Office Karachi
1.6	The Authorized Representatives will be nominated in the Work order.
3.12	 5% of the Contract Price stated in Letter of Acceptance / Award in the form of Pay Order/Demand Draft/Deposit at Call/Bank Guarantee from any Scheduled Bank registered in Pakistan. The Performance Security would remain valid 28 days beyond the contract expiry
	date.
6.5	Payment shall be made in Pak Rupees.
8.1.2	Place of arbitration would be Karachi.



STANDARD FORMS

(Note: Standard Forms provided in this document for securities are to be issued by SBP BSC. In case the bidder chooses to issue a bond for accompanying his bid or performance of contract or receipt of advance, the relevant format shall be tailored accordingly without changing the spirit of the Forms of securities.)



SECTION VIII- Contract for Continuous & Uninterrupted Management Services for Passenger Lifts at BSC & LRC Buildings and Cargo Lifts & Escalators at Main Building, SBP Head Office Karachi

 This Contract _________ at SBP Banking Services Corporation Head office is made at Karachi

 the ______ day of the month of ______ 202__.

BETWEEN

M/s. ______ a partnership, firm, company having its office located at ______represented by Mr.______, an adult, resident of ______ (hereinafter referred as "Service Provider") (which expression, wherever the context so required, shall include its heirs, executers, assigns, and administrators as the case may be) of The Second Part.

WHEREAS SBP BSC is desirous of ______ from an independent Service Provider for which purpose SBP BSC issued an Invitation to Bid (ITB) No. ED/ _ / _ calling for bids in the manner as provided for in the Public Procurement Rules, 2004 (PPR-2004).

AND WHEREAS the Service Provider submitted its bid in response to the SBP BSC's ITB and the bid of the Service Provider has been accepted by SBP BSC, where after, SBP BSC has offered to the Service Provider to perform the services as per this contract.

AND WHEREAS the Service Provider having represented to SBP BSC that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this contract at an agreed contract price. NOW THEREFORE the parties hereto agree as follows:

The following documents attached hereto shall be deemed to form an integral part of this contract:

- General Conditions of Contract;
- Special Conditions of Contract;
- Instructions to bidders and bid data sheet
- Bidding Documents-Section V
- Bidding Documents-Section VI
- Beneficial Ownership (if applicable)
- Letter of Acceptance
- Performance Guarantee
- Addendum / corrigendum (If any)
- Integrity Pact (If applicable)
- Non-Disclosure Agreement (If applicable)

The mutual rights and obligations of SBP BSC and the Service Provider shall be as set forth in the Conditions of Contract and Invitation to Bid (ITB), in particular:

a) The Service Provider shall carry out the Services only through its regular / contracted imploit in accordance with the provisions of the Conditions of Contract and ITB; and

b) SBP BSC shall make payments to the Service Provider in accordance with the provisions of the same after deduction of all the applicable taxes required under the existing laws at the time of payment and recover damages, if any, during provision of the services.

IN WITNESS WHEREOF, the Parties hereto have caused this contract to be signed in their respective names as of the day and year first above written.

For and on behalf of SBP Banking Services Corporation _____

[Authorized Representative] (Name, Designation and signature) Witness-1:

igned by:
CNIC #:
Vitness-2:
igned by:
CNIC #:

For and on behalf of _____

[Authorized Representative] (Name, De	esignation, Signature, CNIC Number)
Witnesses-1:	
Signed by:	
CNIC # :	
Witness-2:	
Signed by:	

CNIC #: _____



(INTEGRITY PACT)

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS. 10.00 MILLION OR MORE

Contract No._____ Dated _____ Contract Value:

Contract Title: _____

Without limiting the generality of the foregoing, [name of Supplier] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from SBP BSC, except that which has been expressly declared pursuant hereto.

[name of Supplier] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with SBP BSC and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[name of Supplier] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other rights and remedies available to SBP BSC under any law, contract or other instrument, be voidable at the option of SBP BSC.

Notwithstanding any rights and remedies exercised by SBP BSC in this regard, [name of Supplier] agrees to indemnify SBP BSC for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to SBP BSC in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from SBP BSC.

Name of Buyer:	Name of Seller/Supplier:	
Signature:	Signature:	
[Seal]	[Seal]	



FORM OF PERFORMANCE GUARANTEE

(Bank Guarantee)

Guarantee No.____

Executed on _____

(Letter by the Guarantor to SBP Banking Services Corporation) Name of Guarantor (Scheduled Bank in Pakistan) with

KNOW ALL MEN BY THESE PRESENTS, that in pursuance of the terms of the Bidding documents and above said Letter of Acceptance (hereinafter called the Documents) and at the request of the said Service Provider we, the Guarantor above named, are held and firmly bound unto the SBP Banking Services Corporation (hereinafter referred as "SBP BSC") in the penal sum of the amount stated above, for the payment of which sum well and truly to be made to SBP BSC, we bind ourselves, our heirs, executors, administrators and successors, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Service Provider has accepted SBP BSC's above said Letter of Acceptance for ______ (Name of Contract) for the ______ (Name of Project).

NOW THEREFORE, if the Service Provider shall well and truly perform and fulfill all the undertakings, covenants, terms and conditions of the said Documents during the original terms of the said Documents and any extensions thereof that may be granted by SBP BSC, with or without notice to the Guarantor, which notice is, hereby, waived and shall also well and truly perform and fulfill all the undertakings, covenants terms and conditions of the Contract and of any and all modifications of the said Documents that may hereafter be made, notice of which modifications to the Guarantor being hereby waived, then, this obligation to be void; otherwise to remain in full force and virtue till all requirements of Conditions of Contract are fulfilled.

Our total liability under this Guarantee is limited to the sum stated above and it is a condition of any liability attaching to us under this Guarantee that the claim for payment in writing shall be received by us within the validity period of this Guarantee, failing which we shall be discharged of our liability, if any, under this Guarantee.

We, _______ (the Guarantor), waiving all objections and defenses under the Contract, do hereby irrevocably and independently guarantee to pay to SBP BSC without delay upon the SBP BSC's first written demand without cavil or arguments and without requiring SBP BSC to prove or to show grounds or reasons for such demand any sum or sums up to the amount stated above, against the SBP BSC's written declaration that the Principal has refused or failed to perform the obligations under the Contract, for which payment will be effected by the Guarantor to SBP BSC's designated SBP BSC and Account Number.

PROVIDED ALSO THAT SBP BSC shall be the sole and final judge for deciding whether the Service Provider has duly performed his obligations under the Contract or has defaulted in fulfilling said obligations and the Guarantor shall pay without objection any sum or sums up to the amount stated above upon first written demand from SBP BSC forthwith and without any reference to the Principal or any other person.

IN WITNESS WHEREOF, the above bounded Guarantor has executed this Instrument under its seal on the date indicated above, the name and corporate seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative, pursuant to authority of its governing body.





SBP BANKING SERVICES CORPORATION ENGINEERING DEPARTMENT HEAD OFFICE KARACHI

CONTINUOUS & UNINTERRUPTED MANAGEMENT SERVICES FOR PASSENGER LIFTS AT BSC & LRC BUILDINGS AND CARGO LIFTS & ESCALATORS AT MAIN BUILDING, SBP HEAD OFFICE KARACHI

BIDDING AND CONTRACT DOCUMENTS

VOLUME-II

FINANCIAL BID



Section V- Form for Financial Bid

Form-I Financial Bid Submission Form (Financial Bid Submission Form) (ON SERVICE PROVIDER'S LETTERHEAD)

Date: ____

To:

SBP Banking Services Corporation, Head Office

Dear Sir:

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer requisite services in conformity with the said bidding documents as may be ascertained in accordance with the Technical Bid and Schedule of Prices attached herewith and made part of this Bid.

We undertake, in case our Bid is accepted, to deliver the services in accordance with the Tender Documents and other terms and conditions of the contract.

If our Bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to **5%** of the contract amount for the due performance of the Contract, in the form prescribed by the Bank.

We agree to abide by this Bid for a period of **180 (One Hundred Eighty Days)** from the date fixed for Bid opening under **IB.20** of the Instructions to Bidders, and it shall remain binding upon us and maybe accepted at any time before the expiration of that period.

If our Bid is accepted then until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding contract between us.

We understand that you are not bound to accept the Most Advantageous or any bid you may receive.

Dated this _____ day of _____ 202__.

[Seal & signature] [in the capacity of]

Duly authorized to sign Bid for and on behalf of _____



Form II – Price Schedule The Financial Bid

Name of Bidder_____ Reference Number:

The bidders must quote the rates for various services mentioned in tender documents, nature of services/service execution area, scope of services and other requirement mentioned in the tender documents Vol-I;

Sr.		Quoted Amount	
No.	Item Description	Fee / Month (Rs.)	Annual Amount (Rs.)
1	Supervisory services		
2	Operation services		
3	Technical support for preventive & corrective maintenance, inspections, visitation services etc.		
	Total Amount (Rs.)		

Rupees (in words):______only

Note:

- 1. All duties, taxes, liabilities including overheads, transportation charges etc. and other levies payable by the Bidder under the Contract, or for any other cause shall be included in the total Bid price submitted by the Bidder.
- 2. Bid shall be compliant with all the prevailing & applicable laws of Pakistan and any of the Provinces of Pakistan necessary for execution of these services.
- 3. Since participating bidders are required to ensure compliance with relevant laws, therefore, SBP BSC may ask any or all of the bidders whose financial bid will be opened for detailed breakup of financial bid in order to ascertain the economic viability.
- 4. While assessing the economic viability, if SBP BSC found that cost quoted by the any technically qualified bidder is not workable to comply the provisions of contract, SBP BSC reserves the right to reject such bid/s.

