1. The State Bank of Pakistan (SBP) intends to renew maintenance and technical support services for its existing RSA Network Security Software. Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

   a. Bidder must be OEM or OEM’s Authorized Agent/Partner having currently valid authorization certificate;
   b. Bidder must have experience of at least one (01) similar assignment of providing RSA’s maintenance and technical support during last five (05) years;
   c. Bidder must have verifiable support set-up in Karachi;
   d. Bidder must have at least one (01) OEM trained or certified technical resource;
   e. Bidder must be registered with Income Tax and Sales Tax Departments.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of Rs.1,000/- (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before Friday, November 16, 2018, 11:00 am. Bids will be opened same day at 11:30 am, at Conference Room, General Services Department 4th Floor BSC House, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

   **Senior Joint Director**

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