1. The State Bank of Pakistan (SBP) intends to acquire maintenance and support services for its in use AVAYA IP PABX System for a period of three years. Sealed bids are invited from all eligible Bidders that meet the following eligibility criteria:

   a. Bidder must be a manufacturer (OEM) or an authorized agent/dealer/partner of the manufacturer in Pakistan with a currently valid authorization certificate of OEM;
   b. Bidder must have at least two (02) OEM Certified /Trained Engineers/Technicians;
   c. Bidder must have point of presence in Karachi;
   d. Bidder must be registered with Income Tax and Sales Tax Departments.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of Rs.1,000/- (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Monday, July 16, 2018, 11:00 am**. Bids will be opened same day at **11:30 am**, at Conference Room, General Services Department 4th Floor BSC House, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

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