1. The State Bank of Pakistan (SBP) intends to enhance its in use Voice Recording Solution (Cybertech Mynavoic) for high availability. Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

   a) **Bidder must be OEM or OEM’s Authorized Agent/ Partner for last three (3) consecutive years;**
   b) **Bidder must be authorized by OEM specifically for this procurement;**
   c) **Bidders must have technical strength of at least 02 (two) technical resources for proposed solution;**
   d) **Bidder must have Annual Sales Volume/Gross Turnover of at least Rs.10 million in any of last three (3) years;**
   e) **Bidder must have support/branch offices in Karachi.**
   f) **Bidder must be registered with Income Tax and Sales Tax Departments and must appear on the Active Tax Payers List of FBR.**

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of **Rs.1000/-** (one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Monday, November 26, 2018 11:00 am.** Bids will be opened same day at **11:30 am,** at Meeting Room, General Services Department 4th Floor BSC House, State Bank of Pakistan Banking Services Corporation, I.I Chundrigar Road, Karachi – Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

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