



State Bank of Pakistan (SBP BSC)

## Invitation for Bids (IFB)

IFB No. GSD (PROC-I)/2977/Renewal/Microsoft Premier/2017

Date: September 11, 2017

1. The State Bank of Pakistan (SBP) intends to renew its in use Microsoft Premier Support services for three (03) years as delineated under:

#	Service Components (Reactive and Pro-active)
1	<b>First Year Support:</b> a. Reactive 50 Hours b. Windows Server Hyper-V Health and Risk Assessment with Remediation c. Risk Assessment as a service for Group Policy Objects (Health Check)
2	<b>Second Year Support:</b> a. Reactive 50 Hours b. Microsoft SQL Health and Risk Assessment with Remediation c. Risk Assessment as a service for Internet Information Services (Health Check)
3	<b>Third Year Support:</b> a. Reactive 50 Hours b. Microsoft Exchange Health and Risk Assessment with Remediation c. Risk Assessment as a service for Microsoft Active Directory (Health Check)

Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

- Bidder must be a Manufacturer (OEM) or an authorized Agent /Partner of the OEM in Pakistan;*
- Bidder (in case of agent/partner) must be authorized by their OEM specifically for this procurement;*
- Bidder must be registered with Income and Sales Tax Department and must appear on Active Taxpayer List of FBR.*

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of **Rs.1,000/-** (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Thursday, October 05, 2017, 11:00 am**. Bids will be opened same day at **11:30 am**, at Learning Resource Centre, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at <http://www.ppra.org.pk> and <http://www.sbp.org.pk>.

**Senior Joint Director**

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