1. The State Bank of Pakistan (SBP) intends to renew technical support services for its in use Symantec software licenses and SSL certificate installed at SBP and SBP BSC countrywide offices as delineated under:

<table>
<thead>
<tr>
<th>Package</th>
<th>Description</th>
<th>No. of Licenses</th>
<th>Required Renewal Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Symantec Endpoint Protection</td>
<td>4010</td>
<td>31-03-2017 to 30-03-2018</td>
</tr>
<tr>
<td>II</td>
<td>SSL Certificate for webmail and email gateway</td>
<td>One (01) SSL Certificate with Six (06) SAN entries</td>
<td>25-03-2017 to 24-03-2019</td>
</tr>
</tbody>
</table>

Bidders can submit bids for one or both Complete Package(s), evaluation of bids and award of contract(s) will be done package wise separately.

Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

a) Bidder must be a Manufacturer or an authorized Agent /Partner of the manufacturer of required software in Pakistan with a currently valid authorization certificate;

b) Bidder must have minimum three (03) years of experience of similar supply and support services;

c) Bidder must have completed at least two (02) similar assignments during last three (03) years involving supply, installation, and provision of technical support;

d) Bidder must have at least two (02) technical resources certified by OEM (for Package I only);

e) Bidder must be registered with Income and Sales Tax Department and must appear on Active Taxpayer List of FBR.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of Rs.1,000/- (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank). If the bidding documents are requested by post then nonrefundable fee of Rs.1,500/- (one thousand five hundred only) will be charged.

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before Wednesday, March 01, 2017, 11:00 am. Bids will be opened same day at 11:30 am, at Learning Resource Centre, State Bank of Pakistan, I.I Chund rigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

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