1. The State Bank of Pakistan (SBP) intends to renew technical support services for its in use Symantec Backup Software installed at SBP as delineated under:

<table>
<thead>
<tr>
<th>#</th>
<th>Required Maintenance and Support Renewal</th>
<th>Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Symantec NETBACKUP Platform renewal for 05 TB Essential Support.</td>
<td>02 (two) years</td>
</tr>
<tr>
<td>2</td>
<td>Symantec NETBACKUP Platform Data Protection Optimization renewal for 05 TB Essential Support.</td>
<td>from 20-06-2017 to 19-06-2019</td>
</tr>
<tr>
<td>3</td>
<td>Technical on-site support from the supplier / local partner for installation and upgrades.</td>
<td></td>
</tr>
</tbody>
</table>

Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

a) Bidder must be a Manufacturer (OEM) or an authorized Agent /Partner of the OEM in Pakistan with a currently valid authorization certificate for at least last one (01) year;

b) Bidder should have minimum three (3) similar assignments in last five (05) years;

c) Bidder should have at least one OEM certified technical resource;

d) Bidder must be registered with Income and Sales Tax Department and must appear on Active Taxpayer List of FBR.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of **Rs.1,000/-** (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Wednesday, April 26, 2017, 11:00 am**. Bids will be opened same day at **11:30 am**, at Learning Resource Centre, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

**Senior Joint Director**

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