1. The State Bank of Pakistan (SBP) intends to renew technical support services for in use Oracle software products installed at SBP and SBP BSC countrywide offices as delineated under:

<table>
<thead>
<tr>
<th>Description</th>
<th>CSI Number</th>
<th>Required Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Oracle Support Renewal and Services” for ERP, Custom Built Applications and Data Warehouse’</td>
<td>15704597</td>
<td>1st July, 2017 to 30th June, 2020 (3 years)</td>
</tr>
</tbody>
</table>

Sealed bids are invited from all eligible bidders that meet the following eligibility criteria:

a) Bidders must be a Manufacturer or an authorized Agent /Partner of the manufacturer of required services in Pakistan; with a currently valid authorization certificate;
b) Bidder should have documented track of at least three (03) similar assignments during last three (03) years, involving technical support and services of same OEM;
c) Bidder should have at least two (02) technical resources certified by OEM;
d) Bidder must be registered with Income Tax & Sales Tax Department and must appear on Active Taxpayer List of FBR.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of Rs.1,000/- (rupees one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before Wednesday, January 04, 2017, 11:00 am. Bids will be opened same day at 11:30 am, at Learning Resource Centre, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at http://www.ppra.org.pk and http://www.sbp.org.pk.

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