



## State Bank of Pakistan (SBP BSC) Invitation for Bids (IFB)

IFB No. GSD (PROC I)/ 2865 /Supply /PRI Call Center /2016

Date: 14 July, 2016

1. Pakistan Remittance Initiative (PRI) intends to procure IP Based Call Contact Solution. Sealed bids are invited from all eligible Bidders that meet the following eligibility criteria:

- a) Bidder must be an original equipment manufacturer (OEM) or an authorized agent/partner of the OEM for the proposed solution in Pakistan. Agent/partner should be in possession of a valid OEM's authorization certificate for last three (03) consecutive years;
- b) Bidder must be authorized by their OEM specifically for this procurement;
- c) Bidder must have experience of at least three (03) similar assignments of IP based call contact solution of same OEM, during last three (03) years ;
- d) Bidder must have technical strength of at least two (02) technical resources for proposed solution;
- e) Bidder must have Annual Sales Volume/Gross Turnover of at least Rs.10 (ten) million in any of the last three (03) years;
- f) Bidder must be registered with Income Tax & Sales Tax Department and must appear on Active Taxpayer List of FBR.

2. Bidding documents containing detailed terms and conditions, etc. are available for the interested bidders from the address given below on submission of a written application upon payment of a nonrefundable fee of **Rs.1000/-** (one thousand only) through Bank Draft/Pay Order drawn in favor of SBP BSC (Bank).

3. The bids, prepared in accordance with the instructions in the bidding documents, must reach at office of the undersigned on or before **Wednesday, 10 August 2016, 11:00 am**. Bids will be opened same day at **11:30 am**, at Learning Resource Centre, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan. This advertisement is also available on PPRA and SBP websites at <http://www.ppra.org.pk> and <http://www.sbp.org.pk>.

### Senior Joint Director

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