



State Bank of Pakistan (SBP BSC)

**Expression of Interest**  
(Hiring of Consultancy Services)

**Operational Efficiency Review of  
Information Systems and Technology Department of State Bank of Pakistan**

State Bank of Pakistan (SBP), the Central Bank of Pakistan is a dynamic organization which is playing a key role in the Economic development of country. In order to keep SBP abreast with the domestic and international financial industry; for promotion of efficiency and stability in the financial market, it relies mainly on Information Technology (IT) enabled processes and automated systems. State Bank of Pakistan now invites qualified consultancy firms to submit Expression of Interest (EOI) for Operational Efficiency Review of its Information Systems and Technology Department.

**Objective and Scope**

Through detailed analysis of the functioning of Information Systems and Technology Department (IS&TD) setup; including but not limited to, it's currently employed short and long-term strategies, propose recommendations for optimal operational efficiency. The task will involve extensive analysis to assess how well ISTD's selection of services and delivery modes align with the needs of its stakeholders. Identify and assess the impact of various changes in IT demand and available technology benchmark current operational efficiency against other peer central banks and those of developed countries. It would also review, assess and recommend optimum size of IT workforce.

**Eligibility Criteria**

The interested consultant shall be a tax registered national management consultancy firm or an international management consultancy firm compliant with Public Procurement Regulatory Authority (PPRA) rules and tax regulations of Pakistan. Consultancy firm should have been incorporated for at least three (3) years for offering similar services and have completed three (3) similar projects of this scale and complexity and in comparable organizations. Consultant should possess good knowledge of all concepts, principles and approaches required for assignment. Firm should have strong financial background and a business volume of at least Rs.50 million in any of last three (3) years. Firm should have staff with adequate education, qualification and experience in area IT efficiency reviews. Firm should consist of more than ten (10) staff members having combination of Masters (02 years) and Bachelors (04 years) program degree from recognized University in Engineering, IT, Business or Human Resource disciplines. The staff should also possess relevant work experience, knowledge and certifications in the area of IT management Standard (ITIL), Project Management and HR Management. In case of joint venture, the details of such projects will be provided separately by each joint venture partner either primary or secondary. In any case, the number of JV is limited to four (04) partners including the principal partner.

Interested firms having the requisite qualification criteria are requested to submit their Expression of Interest by providing information that they possess the required capabilities and expertise (company profile, project details, relevant experience, description and experience of similar work with clientele, resume of key personnel with appropriate skills, financial statements).

Expression of Interest shall be submitted in two separate envelopes, one marked ORIGINAL and one marked COPY and must be delivered to the address below not later than **Thursday, April 12, 2012**. Shortlisted firms who will qualify the stated eligibility criteria will be contacted for submission of Technical Proposal. Pursuant to Regulation-3(B) Methods of Selection of Consultants of "**Procurement of Consultancy Services Regulations, 2010**" of PPRA; Quality and Cost Based Selection will be adopted for the selection of consultant.

This invitation of EOI is also posted on the websites <http://www.ppra.org.pk> ; <http://www.sbp.org.pk>

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