



**STATE BANK OF PAKISTAN
BANKING SERVICES CORPORATION (BANK)
HEAD OFFICE, KARACHI.**

Invitation for Bids (IFB).

IFB No: GSD. (Proc)/ 3505 / F1-PABX-Upgrade & Maintenance - 2012

Date: 14th September, 2012

1. The State Bank of Pakistan (SBP) intends to upgrade its existing Avaya PABX System and acquire its Maintenance and Support Services.
2. State Bank of Pakistan now invites sealed bids from tax registered eligible Bidders for **“Upgrade and Maintenance Support of Avaya PABX System”** as detailed below:

Technical Requirements		
Sr. #	Item	Qty
1	Expansion of Existing Avaya Universal Base User License from 100 to 125	25
2	Avaya 1608 IP Telephone with Adaptor	5
3	Avaya 9635 Telephone with Adapter	5
4	Avaya IP compatible Soft-Phone licenses	25
5	Maintenance Support and SLA of the entire PABX system: <ul style="list-style-type: none"> • The hardware, software and licenses procured under this bid • The hardware, software and licenses mentioned in Technical Specifications – Existing Setup page 	2- Years

3. Bidding will be conducted using the Negotiated Tendering procedures in accordance with Rule 42 d (ii) Public Procurement Rules 2004 (PPR 2004) and is open to all eligible Bidders as defined in the PPR 2004 that meet the following minimum qualification criteria:
 - i. Bidder must be registered with Income Tax Department (NTN Certificate)
 - ii. Bidder must be registered with Sales Tax Department (GST Certificate)
 - iii. Bidder Firm in Pakistan must be an Authorized Agent / Partner of OEM Avaya for the last 2 years to sell and provide maintenance and technical support of the required equipment.
 - iv. Bidder should have at least three (3) OEM Certified Engineers for technical support of PABX System.
 - v. Bidder must have completed atleast three assignments of maintenance and support services for Avaya PBX.
 - vi. Bidder must have Current Assets atleast of 1.5 times of the bid value in any of the last three years.
4. Bidders must submit quotations of COMPLETE REQUIREMENTS, evaluation of bid and contract award will be done accordingly.
5. The Bidders are requested to give their best and final prices as no negotiations are expected. The rates quoted must remain valid for a period of One Hundred Twenty (120) days after opening of tenders.
6. All bids must be accompanied by a bid security of not less than 2% of the bid price. If items specified in technical specifications are quoted as options, the cost of highest option would be used to calculate the bid security. Late bids will be rejected. Bids submitted without signed Bid Form by authorized nominee of the bidder will also be rejected. Bid with material deviation, exception, objection, conditionality, or reservation shall also be rejected.
7. Interested eligible Bidders may acquire further information and obtain the bidding documents without any charges on submission of a written application to the address mentioned below. IFB is also uploaded for display on the websites <http://www.ppra.org.pk> and <http://www.sbp.org.pk>.
8. Bids must be delivered to the address below on or before Wednesday, October 03, 2012 at 1100 Hours. Bids will be opened in the presence of bidders' representatives who choose to attend at 1130 Hours same day at Conference Room, General Services Department 4th Floor Subsidiary House, State Bank of Pakistan, I.I Chundrigar Road, Karachi –Pakistan.

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