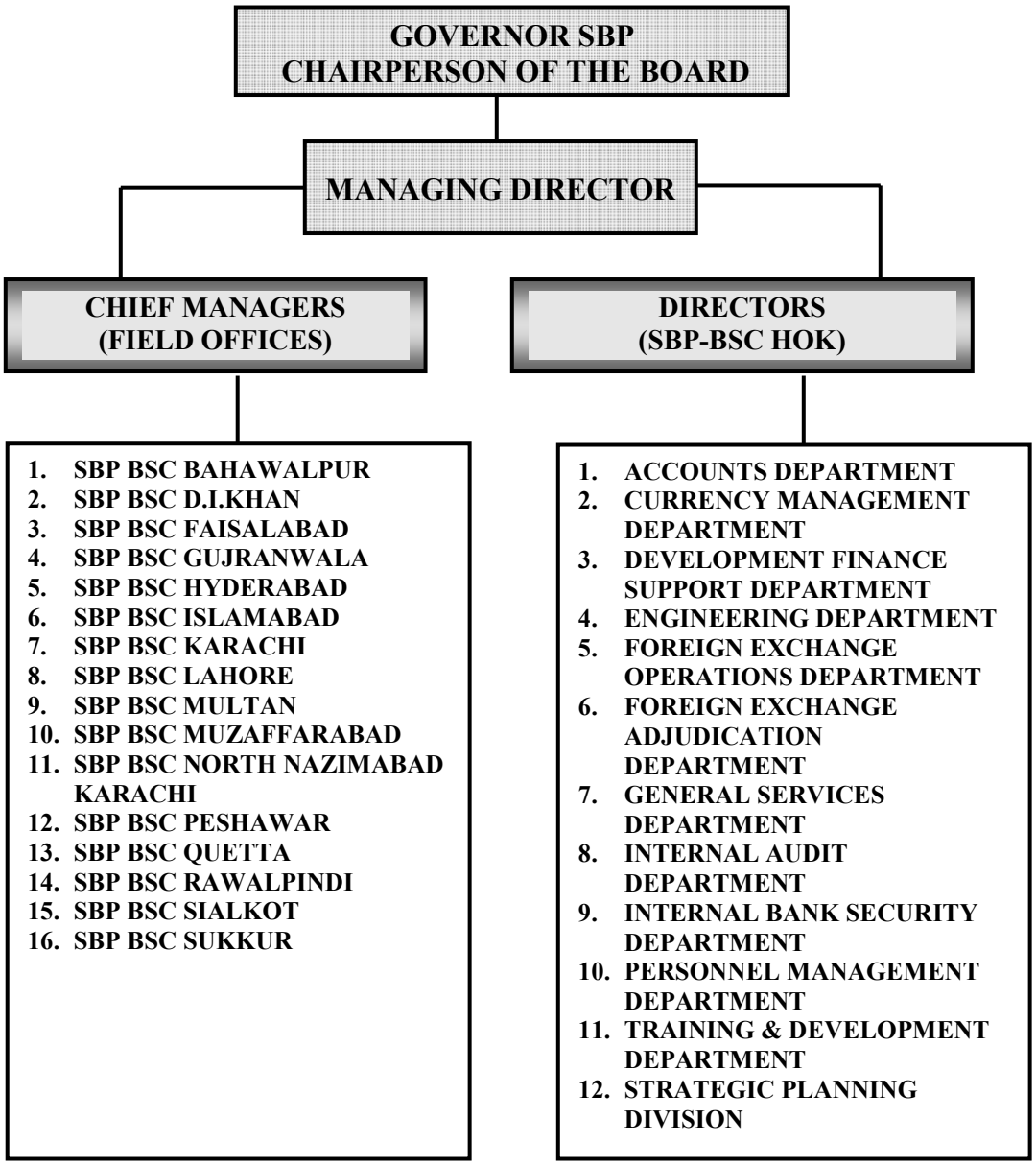II. Chain of Command