



External Relations Department

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State Bank of Pakistan Reiterates not to share personal details on fake calls

SBP advises people not to share personal information like CNIC number, bank account number, password, etc. on fake calls from individuals impersonating as officials of SBP. Public is advised to inform such incident to law enforcement agencies and approach their banks immediately in case of any loss arising due to leakage of personal information.

It has been noticed that time and again fraudsters make phone calls to individuals, impersonating as officials of SBP or other agencies, seeking personal information regarding their deposit accounts maintained with commercial banks and threatening that their accounts will be closed or frozen in case of non-verification of their credentials. To inform the public, SBP issued a press release earlier on 7th August, 2018.

It is reiterated that SBP/ Banks/ Micro Finance Banks do not seek personal details including PIN, CNIC number, one time password (OTP), accounts number, etc. from the account holders on telephone calls. Public is again advised not to share their credentials/personal information on such calls with any individual and report details of these calls to SBP helpline at 021-111-727-273 or email at cpd.helpdesk@sbp.org.pk