



External Relations Department

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Governor State Bank of Pakistan, Tariq Bajwa inaugurates Helpline to facilitate Banking Consumers

A dedicated Helpline to facilitate Banking Consumers has been established at State Bank of Pakistan Karachi, having UAN 111-727-273, to facilitate the banking consumers in resolving their complaint against Banks, Microfinance banks and Development Finance Institutions.

The Governor State Bank of Pakistan, Mr. Tariq Bajwa inaugurated the Helpline today and expressed his best wishes. He advised concerned officers to make the general public aware of the helpline and ensure that the banking consumers are properly facilitated.

After the establishment of this dedicated helpline, all calls relating to consumer grievances against banks shall be entertained at this number only which will remain available during working hours of SBP. The banks have been advised to display this helpline number in their branches for convenience of consumers.
